



Quarterly Report to the Governor's Workforce Development Board April 2020

COVID-19 Response

- Since Governor Sisolak declared a state of emergency on March 13, Workforce Connections (WC) is coordinating strategies and efforts with the Nevada Department of Employment, Training and Rehabilitation (DETR), Nevada Department of Welfare and Supportive Services (DWSS) and other state agencies and community organizations that provide emergency assistance. Efforts are coordinated through a conference call held every two days. Through this effort, WC has also compiled a comprehensive community resource list, a catalog of employers that are hiring and resources available for business owners. Other efforts include the following:
 - WC is working closely with DETR to help craft and disseminate information uniformly to the public. The need to have updated and accurate information has increased significantly.
 - WC has updated its website to reflect the latest information for the public.
 - WC is working with the DETR Rapid Response team to simplify the language of DETR's products for the general public.
 - WC is supporting elected officials who are holding townhalls for their constituents by sharing our community resource list and other important information.
- WC participates in weekly conference calls with the Las Vegas Global Alliance (LVGEA) Southern Nevada's regional economic development agency, the Governor's Office of Economic Development (GOED), Nevada's Department of Business and Industry (B&I), and the Vegas Chamber, the largest chamber of commerce in the region, and several other local chambers in order to address and coordinate our efforts for the business community.
- WC is working with GOED to gather data to understand the economic impact that the crisis will have on the State of Nevada.
- WC is working with DETR, B&I, GOED, LVGEA, Las Vegas-Clark County Library District (LVCCLD), Vegas Chamber and others to have the two new "Employer-Focused" One-Stop Centers ready by July 1, or sooner if possible. These two new business hubs will allow employers to have One-Stop access points for resources vital to their success. The need by employers will be even more pressing once the COVID-19 virus is contained and businesses start to reopen. Services will be



delivered by staff from state and local agencies associated with the public workforce system. Employers will find information and access to:

- Workforce Development
 - Access to work-ready alternative talent pools
 - Employer-driven training programs
 - Financial incentives for training Nevadans
 - Financial incentives for providing work experience for youth
 - Connectivity to short term talent development at community college
 - Connectivity to mid and long-term talent development at K-12
 - Employer-specific job postings
 - Financial incentives for hiring Nevadans
 - Customized recruitment campaigns
 - Specialized hiring events
 - Assistance with lay-offs or closures
 - Unemployment employer services
 - Labor market information
 - Work opportunity tax credit
- Business tools
 - Personalized financial coaching on business start-up/expansion
 - Lending and other financial products for businesses
 - Planning and counseling services
 - Step-by-step guide to starting a business in Nevada
 - Licensing requirements at the state, local and occupational level
 - Funding resources
 - Workplace poster requirements
 - Free training events
- WC is participating in weekly conference calls organized by United Way of Southern Nevada to coordinate the strategies and efforts of 100 + nonprofits. Currently, the focus is on creating an updated asset map of the nonprofit resources, setting up a portal to capture volunteer information, developing a strategy to serve the elderly and those that have been quarantined because of the virus, and organizing efforts to support the first responders.



- WC is participating in conference calls with the National Association of Workforce Boards to address Congressional Leaders regarding Workforce Innovation Opportunity Act (WIOA) funding legislation from the House and Senate. We are asking Congress that potential funding take into consideration important factors for the local boards' success by including the following provisions:
 - Waiving documentation requirements. This would speed up enrollment processes and help get the public back to work quickly.
 - Accepting self-attestation.
 - No limitations that affect our local economy. There was a provision in ARRA where we could not use the funds to support employment related to casinos or other gambling establishments, aquariums, zoos, golf courses or pools. This caused a huge barrier to support summer work experiences for youth.
- WC is participating in conference calls with the members of the U.S. Conference of Mayors Workforce Development Council to develop a list of best practices with local workforce boards that can be shared.
- WC staff is working with DETR's team assigned to complete the U.S. Department of Labor's National Health Emergency Dislocated Worker Grant. We are requesting to be included at the table in organizing the applications of various grants available to the State in order to ensure a coordinated effort and avoid duplication.
- A virtual enrollment process for WIOA Title I services has been developed and was deployed at our One-Stop Centers on March 23, 2020. WC staff are currently training all WIOA Title I services providers on the new virtual enrollment process.
- WC staff is conducting weekly virtual meetings with the WIOA Title I service providers to provide COVID-19 related updates and technical assistance regarding virtual service delivery.
- WC staff is maintaining a list of training providers from the Eligible Training Provider List (ETPL) that are approved to provide virtual instruction and those who are closed. These lists are disseminated to the WIOA Title I service providers.



Services in One-Stop Centers

- There has been a rapid adjustment to a virtual service delivery in the face of the COVID-19 Pandemic. All sites temporarily closed physical doors to the public on March 17th, but service delivery has continued online and via phone. WIOA Title I service providers established a virtual enrollment process, EOB and other community partners are continuing to provide support through telephone, email and video conferencing. Although it was a quick transition, workshops, support services, and even training funding assistance is still available to the community.
- The WIOA Youth Programs also completed a necessary, and quick conversion to Virtual Service Delivery.
- WIOA Title I Contracts Update – As of March 31, 2020, WIOA Title I contracts for Adult, Dislocated Workers and Youth services are on track to meet contractual obligations. Enrollments have been geographically broad-based and reflect the diverse demographics of the communities being served. In addition, contract and training expenditures are meeting expectations.
- The Comprehensive One-Stop Career Center and Affiliated One-Stop centers include: staff from Title I; Titles III (Wagner-Peyser) and IV (Vocational Rehabilitation); Title II, Las Vegas-Clark County Library Community Adult Learning in Libraries (CALL) program; Temporary Assistance for Needy Families (TANF); Supplemental Nutrition Assistance Program (SNAP); Senior Community Service Employment Program (CSEP); Economic Opportunity Board administering the Community Service Block Grant (CSBG); and other community partners. In the third quarter of Program Year 2019, these locations had over 5,000 visits from job seeker customers.
- The 3rd Quarter has also seen the continued development of a unified Business Services strategy. Title I Job Developers and Job Connect Business Services Representatives communicate regularly on strategy, visit employers together and assist our business and employer partners with a unified message. This unified team held 3 hiring events in January and February at three different Affiliated Library One Stops – bringing in over 35 different employers and over 200 job seekers.
- The WIOA Youth Programs continued to work with our Youth Build Partner, CPLC Nevada and completed a 100% co-enrollment of the 2nd Youth Build Cohort with WIOA Title I.



Strategic Initiatives

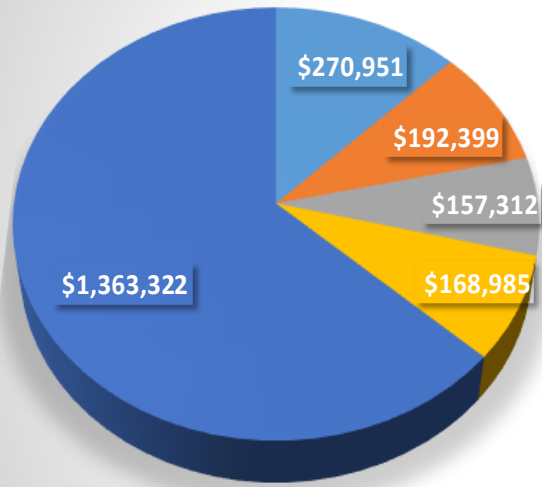
- **Business Services Convening 2.0** – WC and DETR convened stakeholders for the second year in a row, to identify opportunities and continue to streamline/simplify access for businesses, economic development/chamber professionals, and education experts. Attendees learned about and discussed business service resources available through the Public Workforce System. National consultants with extensive experience in the area will guided a series of facilitated work sessions. Five stakeholder groups were convened with the following goals:
 - Report on what has been accomplished since the first convening in February 6, 2019
 - Inform the groups of the increased value of the Public Workforce System for Businesses
 - Share the multiple new business-focused initiatives underway
 - Solicit feedback on next steps to keep the Southern Nevada Region competitive
- **Thriving Communities for a Better Southern Nevada** - WC was chosen by the U.S. Department of Health and Human Services' Office of Family Assistance to lead this collective impact initiative. In collaboration with Local Elected Officials and other stakeholders from the community, this initiative convenes diverse partners from across multiple sectors around a single goal: to develop and implement a strategic plan addressing critical obstacles that block the economic mobility of individuals and families in Southern Nevada.
- **Four-Year Local Plan** - WC has updated the Four-Year Local Plan in alignment with the Unified State Plan. The plan is available for comment at www.NvWorkforceConnections.org between the dates of April 8, 2020 and May 8, 2020. Comments will be accepted via email.

Reporting for WIOA Title I Program (Pgs. 6-7)



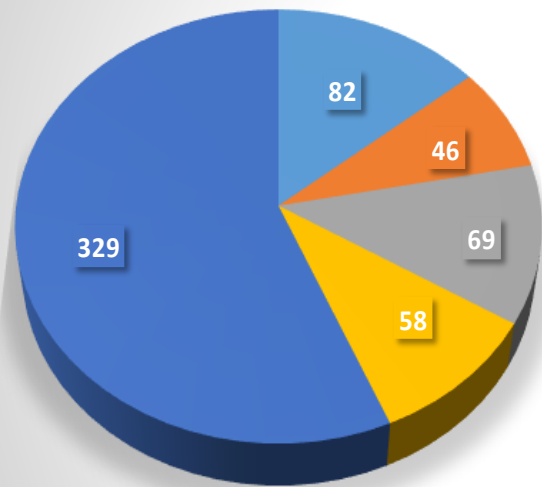
WIOA Title I Program

Top 5 Trainings by Obligations Total Training Obligations = \$4,251,023 January 1, 2019 through December 31, 2019



- Medical Records and Health Information Technicians
- Medical Assistants
- Cooks, Restaurant
- Heating and Air Conditioning Mechanics and Installers
- Heavy and Tractor-Trailer Truck Drivers

Top 5 Trainings by Participant Count Total Trainings = 1,095 January 1, 2019 through December 31, 2019



- Logistics Managers
- Medical Records and Health Information Technicians
- Nursing Assistants
- Cooks, Restaurant
- Heavy and Tractor-Trailer Truck Drivers



WIOA Title I Program

Performance Indicators
12 Months Ended December 31, 2019

	Performance Indicators			
	2Q	4Q	Median	Credential
	Employment	Employment	Earnings	Rate
Adult				
Actual Attained	73.1%	71.2%	\$5,436	77.7%
DOL Negotiated Rate	74.0%	61.4%	\$5,100	54.0%
% of Neg. Rate Attained	98.8%	116.0%	106.6%	143.9%
Dislocated Worker				
Actual Attained	78.3%	81.3%	\$6,084	80.8%
DOL Negotiated Rate	84.1%	65.3%	\$6,900	62.0%
% of Neg. Rate Attained	93.1%	124.5%	88.2%	130.3%
Youth				
Actual Attained	65.4%	68.4%	\$3,232	45.0%
DOL Negotiated Rate	61.0%	49.0%	N/A	41.0%
% of Neg. Rate Attained	107.2%	139.6%	N/A	109.8%

Key

Exceeding

Meeting

Failing

Over Negotiated

Within 10% of Negotiated

Below 90% of Negotiated