

## Workforce Connections: WIOA Title I

### Adult, Dislocated Worker (ADW) and Youth Job Training and Related Services to Unemployed or Underemployed

#### *General quarterly updates since the last full board meeting in October 2020.*

- **One-Stop Centers** - The Comprehensive One-Stop Career Center and the 11 Affiliate One-Stop Centers continued a hybrid service approach that promotes virtual service delivery. In-person services are available at the Comprehensive One-Stop Career Center and select Library One-Stop locations for those customers that have limited access to online tools.
- **One-Stop Operator Services Request for Proposal (RFP)** – In November, WC published an RFP seeking qualified entities to provide WIOA-mandated One-Stop Operator services for the Southern Nevada One-Stop Delivery System.
- **Employ NV Career Hubs** – Workforce Connections (WC) and College of Southern Nevada (CSN) launched the first of four Employ NV Career Hubs on the CSN Charleston Campus. The purpose is to integrate education, training, and the National Emergency Grant to better serve Southern Nevada’s dislocated workers.
- **Braided funding between WIOA Title I, Title II, and Temporary Assistance for Needy Families (TANF)** - WC, CSN and the Division of Welfare and Social Services (DWSS) completed the first inter-agency “train-to-hire” pilot for allied health careers. Completion resulted in industry certification and recruitment into full-time professional jobs at a living wage.
- **Virtual Job Fairs** - WC and local elected officials continued to collaborate to host virtual job fairs for Southern Nevadans.
- **Online Procurement Portal** - WC launched its online procurement tool which allows entities to respond to procurement actions online.
- **Employ NV Business Hubs** - WC, DETR, Vegas Chamber, and the Clark County Library District (CCSD), opened two new Employ NV Business Hubs. The Hubs focus on helping businesses reboot and grow.
- **One-Stop Delivery System Cross Training** - In December, the 17 one-stop delivery system partners continued to cross-train staff to better serve the client.
- **Job Profiling** - As the largest ACT Authorized Work Ready Community, Clark County continued to deploy new resources to help employers "Hire the Right Worker the First Time". Job analyses were already completed for five local employers.
- **Workforce Connections’ Fellowship Program** - In partnership with CCSD, five high school counselors are working to better align One-Stop resources to the K-12 system. Leadership is provided by the CCSD Superintendent, high school principals, and WC.
- **CCSD Apprenticeship Pipeline:** In collaboration with CCSD, WC continued to convene higher education, employers, and trade organizations to bring the trades and apprenticeship opportunities into the classroom. The full group met in December to review scope of work, committee structure, effectiveness and to identify goals for 2021.
- **Governor’s Workforce Development Board (GWDB) Subcommittees** – WC staff is participating on several subcommittees created by the GWDB to focus on various workforce subjects.

- **Presentations to County Commissions and City Councils** - WC staff continued to provide updates to local elected officials on our strategic efforts to serve job seekers and employers during October and November.
- **Summer Youth Employment Pilot** - The Summer Youth Employment Pilot (SYEP), funded with CARES ACT dollars from Clark County, provided 47 in-school youth with paid work experiences from July through October.
- **Workforce Connections' WIOA PY19 Annual Report** – WC submitted the required annual report to DETR in October.

***Any COVID-related news/updates related to Title I.***

- **Priority of Service** – US DOL issued guidance setting a goal and minimum standard for the number of individuals served who are in at least one of the following priority groups: veterans, low-income individuals, individuals on public assistance, individuals with a disability or individuals who are English language learners. WC is currently exceeding the goal.
- **National Dislocated Worker Grant (DWG) Disaster Recovery and Employment Recovery** – DWG funding is now being utilized to provide disaster-relief employment opportunities and employment recovery services for displaced workers.
  - The DWG is a joint effort between Nevadaworks, WC and DETR.
  - DWG funding is \$10.4 million in Southern Nevada.
  - DWG has funded services for 210 individuals.
- **Waivers** – US DOL approved statewide waivers allowing for: OJT employer reimbursement at a rate of up to 90%; and allowing for occupational skills training for in-school youth.

***Any information on service providers that can be shared.***

- **Enrollment pace** – The enrollments for ADW and Youth programs are down approximately 15% program year over program year.
- **WIOA ADW** – ADW programs in the One-Stop System continue to experience a significant increase in requests for assistance from job seekers impacted by the pandemic, with a high request for: vocational training opportunities; assistance with Unemployment Insurance (UI) claims; and Pandemic Unemployment Assistance (PUA).
- **WIOA Youth** – Youth programs continue to operate in a hybrid model with both in-person and virtual services available. WIOA Title I youth staff continued to work closely with community partners and local businesses to find employment and work experience opportunities for youth participants.

***Any relevant and/or recent performance measure that can be shared.***

**Workforce Connections**  
**Actual Achievement Rate and Percentage of DOL Negotiated Rate Attained**  
**PY2020-Q1 Rolling 4 Quarters**  
**10/1/2019 Through 9/30/2020**

- **Adult and Dislocated Worker Measurable Skill Gains** – WC staff has identified missing and/or late data entry as the probable reason for the failing Measurable Skill Gains performance indicators for the Adult and Dislocated Worker programs. WC is currently meeting the Credential Rate performance indicator, and this should closely mirror the Measurable Skill Gains indicator. Because the Measurable Skill Gains actual performance is vastly different from the Credential Rate it is highly probable that this is a data entry issue. WC staff is currently providing technical assistance on data entry requirements and will run regular reports to disseminate to the WIOA Title I service providers. This will ensure timely and accurate data entry for the Measurable Skill Gains performance indicator.
- **Youth Median Earnings, Credential Rate and Measurable Skills Gains** - Youth Programs are failing the negotiated performance measures, due to the pandemic. Youth program participation saw a tremendous drop during the reported period. The assessment for basic skills deficiency is conducted in person, but because of the pandemic, service providers have not been able to conduct any assessments, causing the failure in the Measurable Skills Gains data. Collecting and capturing attained credentials has been challenging as well. Participants who were scheduled to have graduated in May and June of 2020, have lagged because of credit deficiencies and others have disengaged due to the pandemic disruptions. Unemployment during the pandemic has greatly impacted youth, causing a drop in median earnings performance. WC staff is assisting Title I Youth service providers with alternative online program resources, to help recover from the failing performance measures.

<b>Adult</b>					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	69.6%	70.7%	\$5,584	74.8%	54.4%
DOL Negotiated Rate	76.0%	70.0%	\$5,700	77.0%	62.5%
% of Neg. Rate Attained	91.6%	101.0%	98.0%	97.1%	87.0%

<b>Dislocated Worker</b>					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	80.5%	79.2%	\$7,492	79.7%	47.7%
DOL Negotiated Rate	83.0%	83.5%	\$7,400	82.5%	64.0%
% of Neg. Rate Attained	97.0%	94.9%	101.2%	96.6%	74.5%

<b>Youth</b>					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	61.3%	66.5%	\$3,413	44.2%	34.9%
DOL Negotiated Rate	65.0%	68.0%	\$3,829	56.0%	50.0%
% of Neg. Rate Attained	94.3%	97.8%	89.1%	78.9%	69.8%

<b>Key</b>	
<b>Exceeding</b>	<b>Over Negotiated</b>
<b>Meeting</b>	<b>Within 10% of Negotiated</b>
<b>Failing</b>	<b>Below 90% of Negotiated</b>

- ***Any upcoming initiatives and/or plans for the program.***

- **Clark County Childcare Career Pathway Pilot** – Clark County Social Services, DWSS and WC will develop and implement a pilot where young adults from foster care can gain paid work experience and exposure to a career pathway as Childcare Professionals. The pilot will involve three phases and the goal is to deploy the first week of February 2021.
- **Public Service Announcement for Employ NV Business Hubs**– WC and the Vegas Chamber are working on developing and launching public service announcements about the services available to businesses at the new Employ NV Business Hubs.
- **Employ NV Career Hubs** – Additional new Employ NV Career Hubs will be opening on CSN campuses to provide additional entry points into the workforce development system.
- **Summer Youth Initiative** – Clark County, City of Las Vegas and WC are collaborating on summer youth employment programs for 2021 to enhance impact and sustainability.