



Coordinating Workforce Development for Northern Nevada

Date: January 2023
 To: Governor’s Workforce Development Board
 From: Milt Stewart, CEO, Nevadaworks
 Subject: Quarterly Report

General quarterly updates since the last full board meeting.

EmployNV Business & Career Hubs

- Status of Hubs
- All co-located partners continue in-person services and offer virtual services for those who need it.
 - The following chart shows the total number of people served at the EmployNV Business and Career Hubs by services during PY2022Q1 and PY2022Q2:

Services - 2022	July	August	September	October	November	December	Total
Business Hub							
Services Employers (Virtual/In-Person)	No Data	No Data	No Data	22	56	603	684
Hiring Events/ Job Fairs	55	80	23	36	38	17	249
Services Job Seekers (Virtual/In-Person)	No Data	No Data	No Data	343	307	526	1176
Resource Center	446	313	301	271	263	272	1866
TANF/SNAP							
Foot Traffic	40	57	70	57	55	28	307
Interagency Referral	0	1	1	1	1	1	5

Services - 2022	July	August	September	October	November	December	Total
Vocational Rehabilitation Walk-In	38	42	38	36	31	33	218
Vocational Rehabilitation Interagency Referral	2	0	2	10	1	1	16
Adult Dislocated Worker Training & Employment Services Foot Traffic	121	141	154	158	143	116	83
Adult Dislocated Worker Training & Employment Services Interagency Referral	17	34	42	25	19	18	155
Youth Training & Employment Services Foot Traffic	35	67	53	38	42	40	275
Youth Training & Employment Services Interagency Referral	0	1	0	0	2	2	5
Adult Basic Education Foot Traffic	1	0	2	3	1	1	8
Adult Basic Education Interagency Referral	0	0	0	1	0	0	1
Wagner-Peyser Employment Services, CEP, Employment Services							
ES	241	292	228	234	296	227	1518
CEP RRE/Training	79	95	77	74	72	50	447
RESEA/REAnv	69	28	74	77	100	149	497
Veteran Specific	43	76	77	74	78	75	423
ID.ME	23	37	32	28	39	40	199
Interagency Referral	6	15	29	25	32	20	127

EmployNV Career Hub Updates

- The EmployNV Career Hub One-Stop Operator is fully staffed with a program manager, and 3 full-time program assistants.
- Customer Service Score data for both PY2022Q1 and PY2022Q2 saw nearly 100% of customers rate their experience as positive through the satisfaction survey.
- Partners continue to work together to meet customer needs through referrals and co-enrollments.
- In our quest to continually improve the customer experience at the EmployNV Career Hub, we have created an area specifically for customers coming into the center with children.
 - Three computers have been specifically designated for parents. There is a children's play area adjacent to the parent computers with a table and chairs, books, toys, and other items to keep children occupied while their parents are at the center seeking services. Parents are responsible for their children while utilizing services.

- Each child is allowed to take home any book they choose upon departure, thereby ensuring the child has at least one book to enjoy and have as their own.
- The One-Stop Centers statewide have been rebranded as the EmployNV Business Hub and the EmployNV Career Hub. The Hubs are designed to serve as a central location for both job seekers looking for employment, training, and skill development and for employers looking for a skilled workforce. This change creates a consistent statewide branding that will be easily recognized by jobseekers and employers across the entire state.

Strategic Initiatives

- Skillup Northern Nevada, an online learning portal, continues to be available at no cost to all residents of the Nevadaworks Workforce Development Area. A total of 1182 individuals have registered to date.

Other

- Priority of Service Guidelines
 - USDOL has set a goal and minimum standard for the percentage of participants who are in at least one of the following priority groups: veterans, low-income individuals, individuals on public assistance, individuals with a disability or individuals who are English language learners. Nevadaworks is currently exceeding the set goal at 86.6%.
- Nevadaworks continues to convene employers, service providers, state agencies, and other workforce development organizations at our Northern Nevada Workforce Alliance meetings held at 2pm on the third Thursday of every other month.
- HI-B Grant for training health care workers in the rural Nevada counties.
 - Nevada Hospital Association has been contracted as sub awardee with a contract of \$2,250,000 through 11/30/2024.
 - 47 Enrollees to date with continued plans to expand program participation throughout the region.
 - Nevadaworks was granted a modification by USDOL through GOWINN to allow for expansion of the provision of grant services into Boulder City, Mesquite and Pahrump.
- Nevadaworks received an Incumbent Worker Training Grant through DETR. We have already begun enrolling employers in the program. To date 11 contracts have been signed and training has started to commence.

Any COVID-related news/updates related to Title I.



- National Dislocated Worker Grant (NDWG) Disaster Recovery and Employment Recovery
 - NDWGs are a joint effort between Nevadaworks, Workforce Connections and DETR.
 - NDWG funding for Northern Nevada is \$4.8 million.
 - Nevadaworks has enrolled a total of 352 NDWG participants.
 - One-year no cost extensions for the Disaster Recovery and the Employment Recovery grants have been approved by the USDOL. Nevadaworks continues to provide career and training services to participants through these grants.

Any information on service providers that can be shared.

- A Nevadaworks Service Provider is providing Title I services on-site at the Carson City Business and Career Hub. We are working with DETR to expand Nevadaworks' presence at the EmployNV Hubs throughout northern Nevada.
- EmployNV Business Hub account managers are continuing to market the Silver State Works and Work Experience programs to employers and getting them registered to participate.
- WIOA Program Update
 - Nevadaworks Service Providers continue to enroll and serve participants through in-person and virtual methods. Nevadaworks Service Provider staff continue to work with employers to establish On-the-Job Training and Work Experience opportunities for participants.

Any relevant and/or recent performance measures that can be shared.

- Nevadaworks Performance Report for PY2022-Q2 Rolling 4 Quarters.

 Coordinating Workforce Development for Northern Nevada					
Nevadaworks Performance Measures Actual Achievement Rates and Percentage of DOL Negotiated Rates Attained PY2022-Q2 Rolling 4 Quarters 1/1/2022 Through 12/31/2022					
Adult					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	80.3%	76.1%	\$8,802.00	78.4%	73.1%
DOL Negotiated Rate	79.8%	79.0%	\$8,100.00	79.9%	78.9%
% of Neg. Rate Attained	100.6%	96.3%	108.7%	98.1%	92.6%
Dislocated Worker					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	83.8%	83.5%	\$11,008.00	77.2%	73.1%
DOL Negotiated Rate	81.4%	85.5%	\$10,000.00	81.7%	80.0%
% of Neg. Rate Attained	102.9%	97.7%	110.1%	94.5%	91.4%
Youth					
	Employed / In Training / In Education 2nd Quarter After Exit	Employed / In Training / In Education 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	76.8%	80.6%	\$6,014.00	74.7%	81.0%
DOL Negotiated Rate	80.8%	77.1%	\$5,800.00	71.6%	55.0%
% of Neg. Rate Attained	95.0%	104.5%	103.7%	104.3%	147.3%
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Any upcoming initiatives and/or plans for the program.

- Nevadaworks has been awarded a Good Jobs Challenge Grant award from the US Department of Commerce for our Northern Nevada Equity in Employment Project grant proposal. Nevadaworks is currently in the System Development Phase and has hired a Grant Project Director, a Program Manager, three Regional Career Navigators and one Tribal Career Navigator. Staff have begun setting up round table meetings with the backbone organizations for the four industry sectors outlined within the grant. Nevadaworks has also engaged with other pertinent stakeholders to determine skills that employers are asking for to develop the appropriate training programs for program participants.
- The Nevadaworks Board continues its strategic planning with the goal of becoming a higher performing local board. Strategic priorities have been developed and an implementation plan is being created to move the work forward.
- Nevadaworks hosted a Grand Re-Opening event at the EmployNV Career and Business Hub at the Reno Town Mall on October 20th, 2022. Many workforce development stakeholders, members of the business community, clients who had successfully graduated from Nevadaworks' programs, members of the press and the general public were in attendance. The event was a success and provided our community with an opportunity to learn about the programs and services offered through the EmployNV Business and Career Hubs.