

Key Performance Indicators Opening Conversation PY23

"Let us become the best public workforce system in the nation." -Governor Bill Lee

Set strategic objective(s)

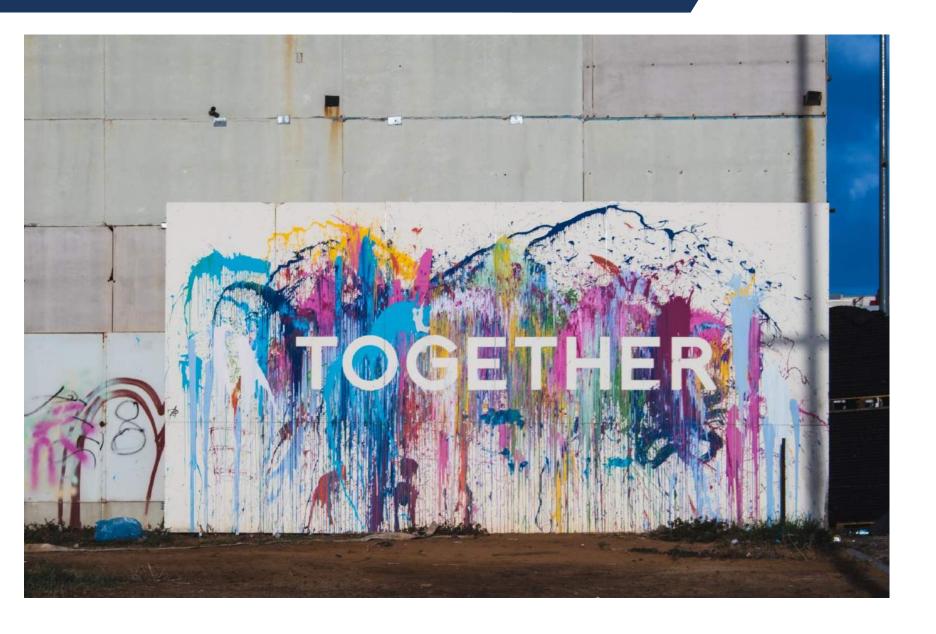
Federal Government

WIOA

- Increase access to education, training and employment- particularly for people with significant barriers to employment.
- 2. Create a comprehensive, high-quality workforce development system by aligning workforce investment, education, and economic development.
- 3. Improve the quality and labor market relevance of workforce investment, education and economic development efforts.
- 4. Promote improvement in the structure and delivery of services.
- 5. Secure living wages, meet employer need, and enhance the productivity and competitiveness of Tennessee.

Full text: https://www.congress.gov/bill/113th-congress/house-bill/803/text

We are WIOA



PY21 Q3 WIOA Core	Tennessee									
Performance Measures										
Adult Measures	Pass/Fail P		Pass	Dislocated Worker	Pass/F	ail	Pass			
	Negotiated	Actual	% of Goal		Negotiated	Actual	% of Goal			
Exiters		3798		Exiters		1047				
Participants Served		7759		Participants Served		2010				
EER 2nd Qtr after exit	81.50%	84.90%	104%	EER 2nd Qtr after exit	81.00%	86.60%	107%			
EER 4th Qtr after exit	80.20%	82.60%	103%	EER 4th Qtr after exit	81.00%	84.20%	104%			
Med. Earnings	\$ 6,900	\$ 8,027	116%	Med. Earnings	\$ 7,900	\$ 8,649	109%			
Cred. Attainment	69.00%	70.80%	103%	Cred. Attainment	70.60%	67.30%	95%			
MSG	62.00%	66.90%	108%	MSG	61.20%	68.50%	112%			
Youth	Pass	/Fail	Pass	Wagner-Peyser	Pass/F	ail	Pass			
	Negotiated	Actual	% of Goal		Negotiated	Actual	% of Goal			
Exiters		1922		Exiters		21427				
Participants Served		4198		Participants Served		27201				
EER 2nd Qtr after exit	77.20%	82.80%	107%	EER 2nd Qtr after exit	59%	68.30%	116%			
EER 4th Qtr after exit	76.50%	81.50%	107%	EER 4th Qtr after exit	64.20%	64.50%	100.47%			
Med. Earnings	\$ 3,720	\$ 5,447	146%	Med. Earnings	\$ 5,435	\$ 6,797	125%			
Cred. Attainment	59.80%	62.20%	104%							
MSG	54.20%	51.80%	96%							

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Federal performance

1

LWDB A

- serves 160 participants
- of these 128 find jobs

LWDB B

- serves 15 participants
- of these 13 find jobs

Federal performance

1

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LWDB B

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Which of these LWDBs would be considered most successful?

Federal performance

1

LWDB A

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- of these 128 find jobs

LWDB B

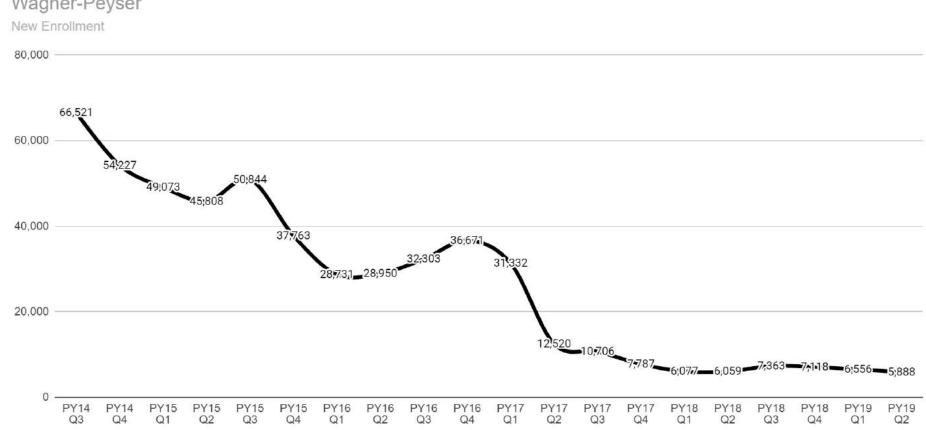
- serves 15 participants
- of these 13 find jobs

Which of these LWDBs would be considered most successful?

According to the Federal Performance Measures, LWDA B would be considered more successful.

Result

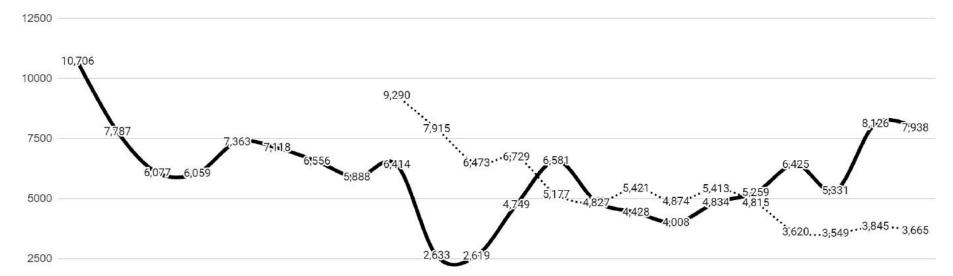




Result







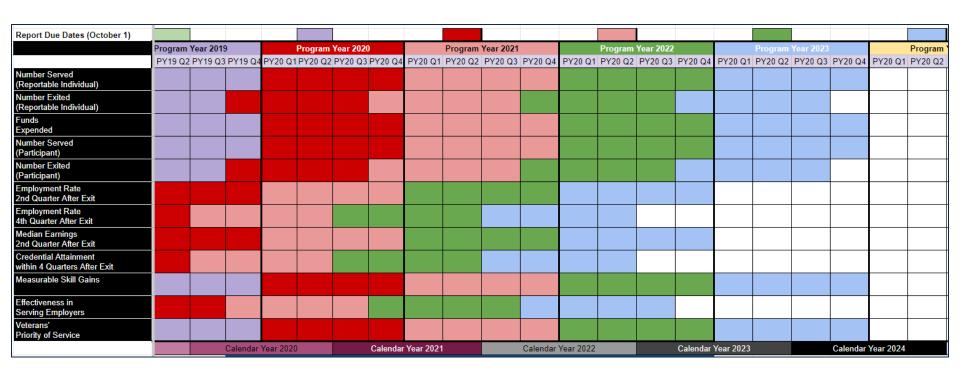


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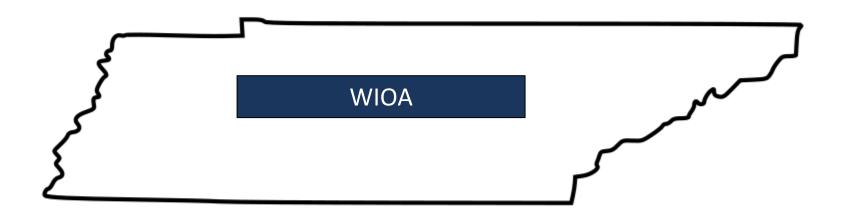
1. Cohorts

3 Each 'scorecard' is titled with a single date, but is representative of five overlapping cohorts- making analysis difficult.



"We have to ensure that we are measuring the right things."
-Commissioner Thomas

Let's look at WIOA within the context of Tennessee



Constructive feedback

Key Performance Measure Development

- 1. Focus on WIOA-wide objectives, rather than program-specific goals.
- Where possible, shift to outcome-based measures.
 Programmatic effectiveness is more important than activity (being busy).

Drive to 55

- 1. Increase access to education, training and employment- particularly for people with significant barriers to employment.
- 2. Create a comprehensive, high-quality workforce development system by aligning workforce investment, education, and economic development.
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- Drive to 55
- Increase Labor Force Participation
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- Drive to 55
- Increase Labor Force Participation
- Secure Living Wages
- 1. Increase access to education, training and employment- particularly for people with significant barriers to employment.
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MIT's Living Wage model has three components:

- Geography
- 2. Household size
- 3. Household make-up

LIVING WAGE CALCULATOR User's Guide / Technical Notes

2022-2023 Update

Prepared for Amy K. Glasmeier, Ph.D.

Original Author: Carey Anne Nadeau Updated by Amy K. Glasmeier on 02/01/2023, with the assistance of Chet Swalina

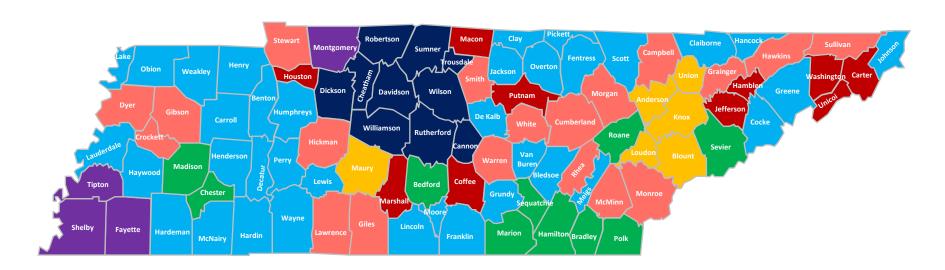
> Department of Urban Studies and Planning Massachusetts Institute of Technology 77 Massachusetts Ave., Room 7-346 Cambridge, MA 02139

MIT living wage calculator: https://livingwage.mit.edu/states/47/locations

 $\textbf{Technical documentation:} \ \texttt{https://livingwage.mit.edu/resources/Living-Wage-Users-Guide-Technical-Documentation-2023-02-01.pdf}$

MIT's Living Wage model has three components:

1. Geography



Possible improvements:

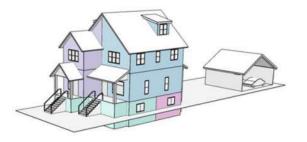
Rather than use these 'wage buckets' use MIT's county wage tables

MIT's Living Wage model has three components:

2. Household size



House + Laneway
3 Units



Duplex + Suites

4 Units 0.7 FSR

0.86 FSR



MCD + Infill

6 Units 0.85 FSR

MIT's Living Wage model has three components:

3. Household make-up

1 ADULT			2 ADULTS (1 WORKING)				2 ADULTS (BOTH WORKING)				
0 Children	1 Child	2 Children	3 Children	0 Children	1 Child	2 Children	3 Children	0 Children	1 Child	2 Children	3 Children

What are signs of a good job?

1. Recruitment and hiring

- Underserved community hires
- Skills-based evaluation (rather than behavioral-based interviewing) allowing non-traditional career pathways to employment

2. Benefits

- Full and part-time employees
- Workers are encouraged to make use of those benefits

3. DEIA

- All workers are respected and treated fairly
- No systematic barriers to advancement
- Disability accommodations are readily available
- 4. Empowerment and representation

What are signs of a good job?

- 5. Job security and working conditions
 - Adequate hours and predictable schedules
 - Temporary or contractual work is minimized
- 6. Organizational culture
 - Workers are valued and feedback is regularly received by an active and engaged leadership
- **7**. Pay
 - Stable and predictable living wage
 - Fair, transparent, equitable and pay increases along with increased skill and experience
- 8. Skills and career advancement
 - Opportunities and tools to progress to future jobs

If this sounds fun, email me at Benjamin.Passino@tn.gov

Constructive feedback

- Focus on WIOA-wide objectives, rather than program-specific goals.
- Lean in on outcome-based measures. Programmatic effectiveness is a higher priority than activity (being busy).
 - Reduced programmatic KPIs from 23 to 13

Responding to feedback

1. Reduced programmatic KPIs from 23 to 13*

Responding to feedback

1. Reduced programmatic KPIs from 23 to 13*

Funding Dependent	On-Hold
9	Families First Post-Secondary Completions
	Families First Wage Attainment: \$14.79 per hour or more

^{*}LWDB Northern Middle tracks Incumbent Worker

Responding to feedback

Reduced programmatic KPIs from 23 to 13*

Funding Dependent	On-Hold
9	Families First Post-Secondary Completions
	Families First Wage Attainment: \$14.79 per hour or more

2. Introducing living wages as the first WIOA-wide and outcome-based measure

^{*}LWDB Northern Middle tracks Incumbent Worker

Constructive feedback

- Focus on WIOA-wide objectives, rather than program-specific goals.
- Lean in on outcome-based measures. Programmatic effectiveness is a higher priority than activity (being busy).
- 3. Pursue opportunities for additional funding for core programs.

Constructive feedback

- 1. Focus on WIOA-wide objectives, rather than program-specific goals.
- Lean in on outcome-based measures. Programmatic effectiveness is a higher priority than activity (being busy).
- 3. Pursue opportunities for additional funding for core programs.
- Negotiate KPI targets sooner, enabling KPIs to be written into provider's contracts.

Two years of guidance

PY23 Key Performance Indicators	PY22 Target	PY23 Target	Forecasted Target- PY24	Narrative
Adult, Dislocated Worker, New Enrollment	4,890	4,928	5,313	Baseline +5%: 3 year average (PY19 Q4 to PY22 Q3)
Apprenticeship, Peak Enrollment	NEW!	6,774	7,150	Baseline +10%
Apprenticeship, State Certified Pre-Apprenticeship Programs	NEW!	55	60	Baseline +10%
Jobs for Veterans, New Enrollment	440	442	448	3 yr. baseline + 13% (2020 Q2 to 2023 Q1) +5%
Justice-Involved Individuals, New Enrollment	1,828	TBD	TBD	Likely to align with CFG goal
Reemployment Services, Co-enrollment	196	236	236	Full alignment with RESEA guidance
Senior Employment, New Enrollment	49	56	56	1/3 of SCSEP slots
SNAP Employment and Training, New Enrollment	NEW!	3,386	3,590	Baseline: 3 year average (PY19 Q4 to PY22 Q3) + 10%
Trade Adjustment Assistance, Co-enrollment with Dislocated Worker	90%	90%	90%	Maintain PY22 KPI
Wagner-Peyser, New Enrollment	14,679	23,048	23,133	Baseline +15.5%: 3 year average (PY19 Q4 to PY22 Q3)
Youth, New Enrollment	1,939	2,149	2,394	Baseline: 3 year average (PY19 Q4 to PY22 Q3) + 5%
Youth Work Experience, New Enrollment	NEW!	4,272	Funding Dependent	Sum of proposals for 'SYEP' phase 2
In-School Youth, New Enrollment	600	645	718	30% of negotiated new Youth enrollment.
PY23 Pilot	PY22	Proposed	Forecasted Target-	Narrative

PY23 Target

3,816

PY24

TBD

Most Recent 12 Months': 2021

Target

NEW!

Funding-Dependent KPIs	PY22
National Dislocated Worker- [GRANT NAME] New Enrollment	х
Incumbent Worker and On-the-Job Training New Enrollment	NEW!

Participants who received a MIT Living Wage w/in 1 year of exit

Living Wage

PY23 LWDB feedback

1. Carrying capacity

"Increasing enrollment targets while decreasing funding year over year compromises service delivery quality."

-LWDB Southeast

- 2. What is the American Job Center's impact on individual's ability to secure living wages?
- 3. Incumbent worker
- 4. State KPI points of contact.

You are here

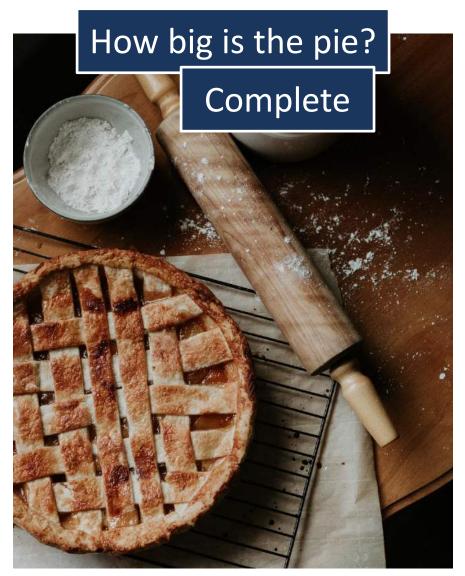
2023

- *March 24* Set out strategic objective(s)
 - *April* Develop corresponding measure(s)
 - *May 18* Determine where we are (baseline)
 - June 6 Set where we are going- State goal
 - June 12 Develop guidelines for Grand Planning Regions / Providers
- *New* June 23 LWDAs receive proposed targets from WIR²ED
 - This change, in alignment with Federal Performance target negotiation, streamlines KPI discussions by reducing LWDB burden.

July 20

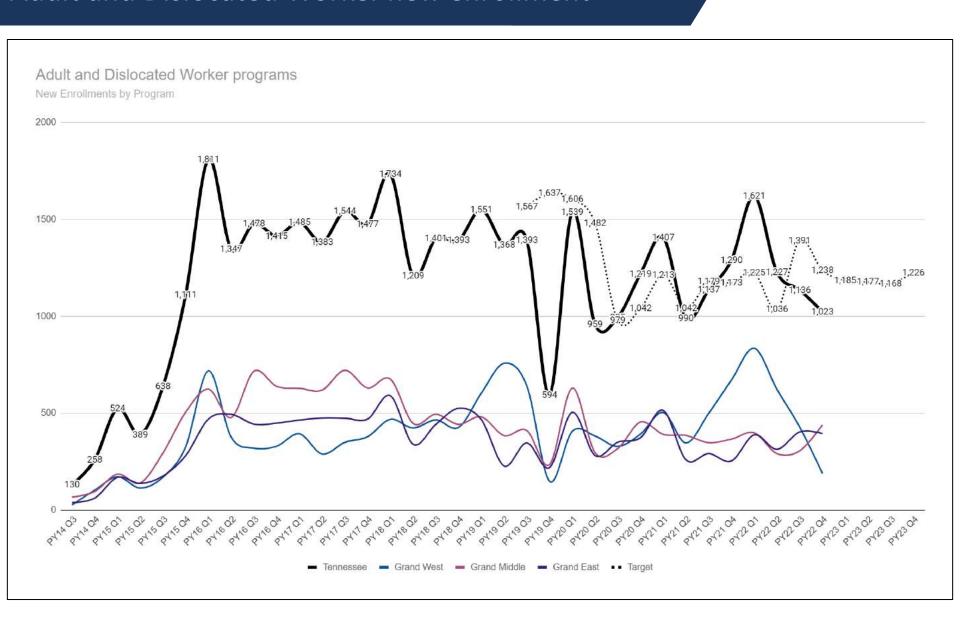
- LWDAs respond with feedback
- Negotiate targets before July 1st
 - SWDB reviews on a quarterly basis

2023 KPI Development

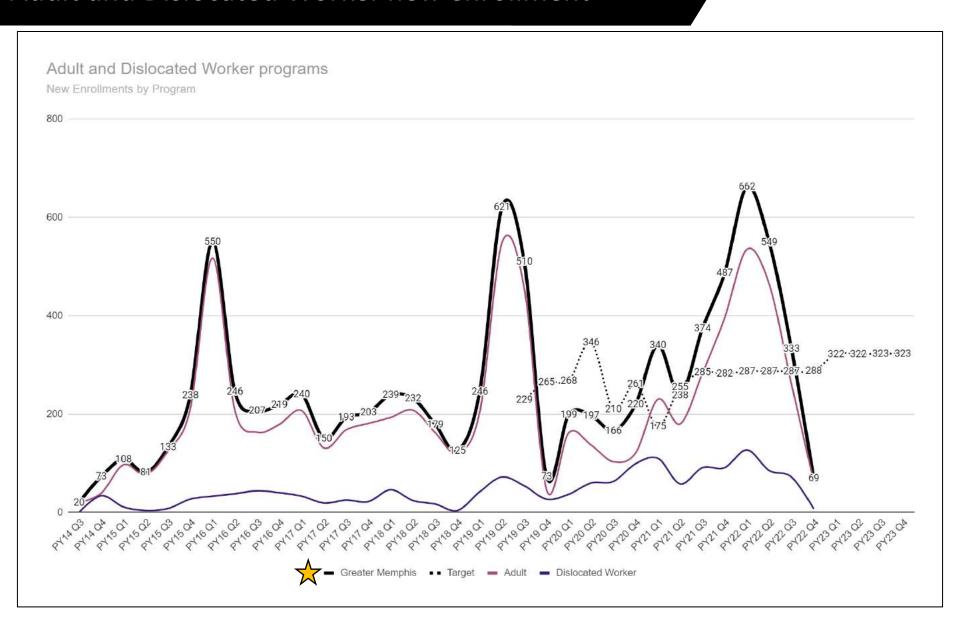




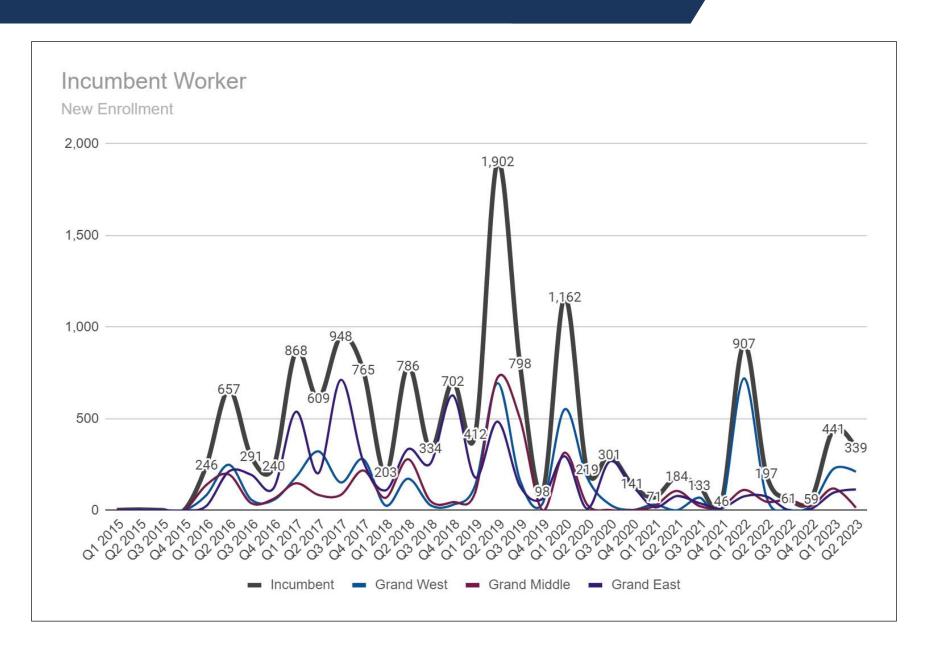
Adult and Dislocated Worker new enrollment



Adult and Dislocated Worker new enrollment



Incumbent Worker new enrollment



Incumbent Worker new enrollment

Northern Middle

Incumbent worker

If we designate and track \$300k for incumbent workers to serve 150 workers, can the Title I Adult and Dislocated Worker KPI be lowered?

-LWDB Northern Middle

Learning Opportunity, for the State

1. Adult and Dislocated Worker would like to work with Strategic Business Solutions on setting up a training directed at how participants may be enrolled and goals achieved without the use of direct participants costs like ITAs or supportive services.

Perhaps naming this population something like Service Based Participants (SBPs) as to further clarify this opportunity along with a menu of services through a Technical Assistance Tuesday.

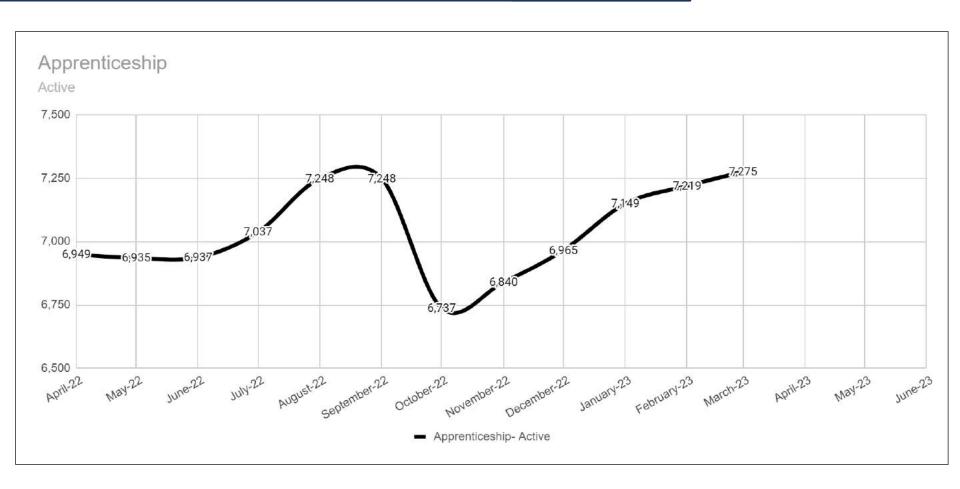
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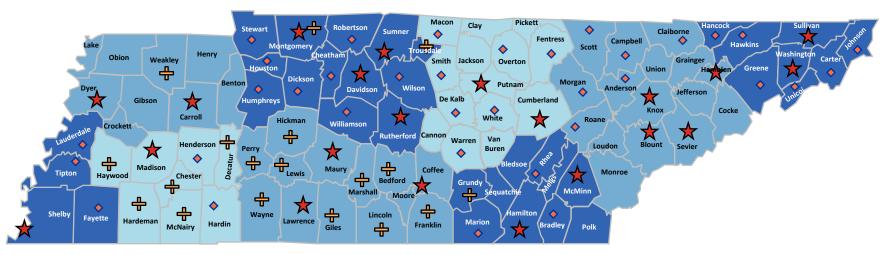
2. We can work with Grants and Budgets to proactively determine whether funds redirect funds to high performing LWDBs.

Apprenticeship peak enrollment



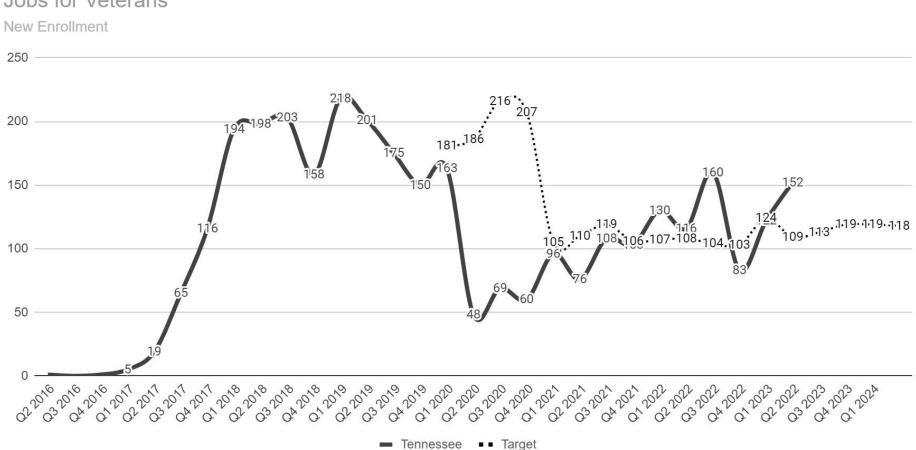
Apprenticeship State certified pre-apprenticeship programs

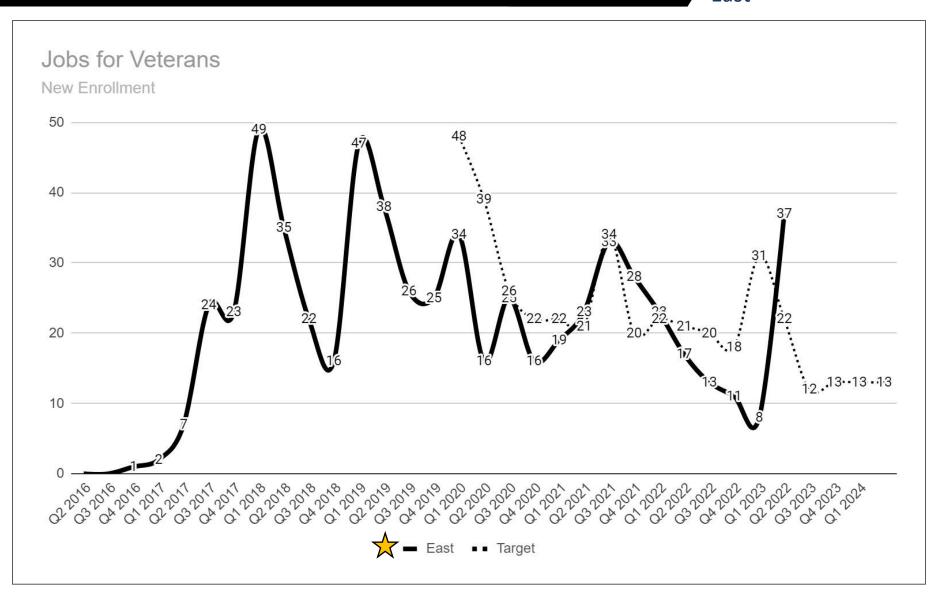




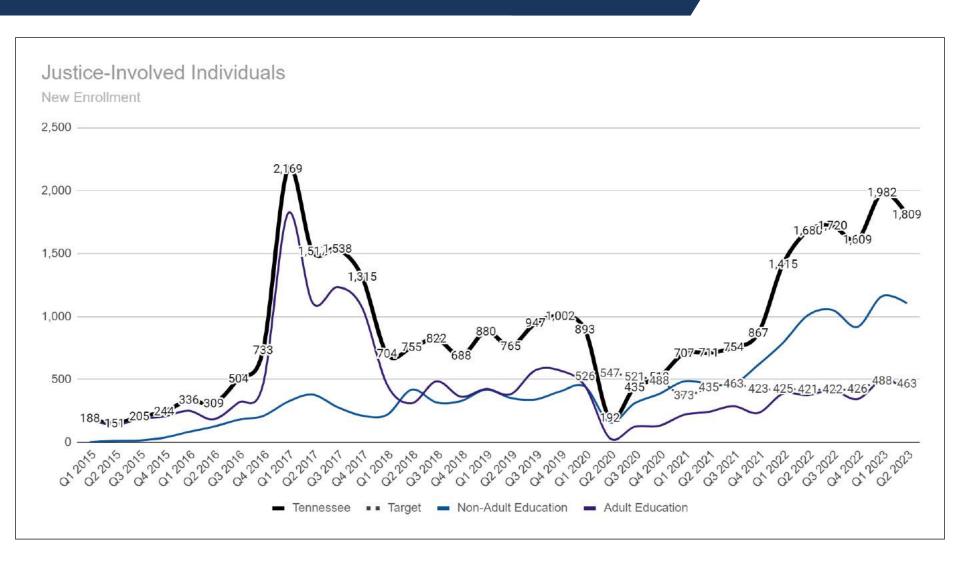
Jobs for Veterans new enrollment

Jobs for Veterans



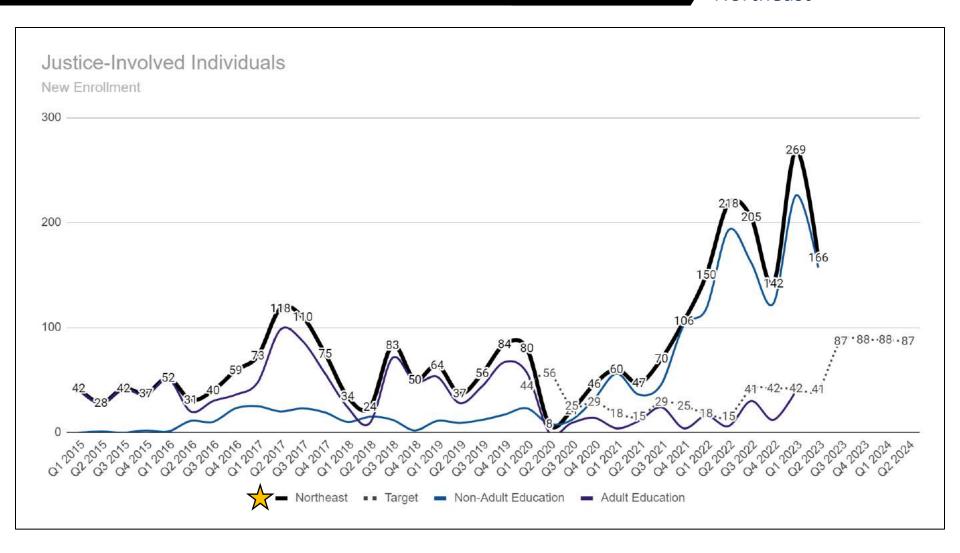


Justice-Involved new enrollment



Justice-Involved new enrollment

Northeast

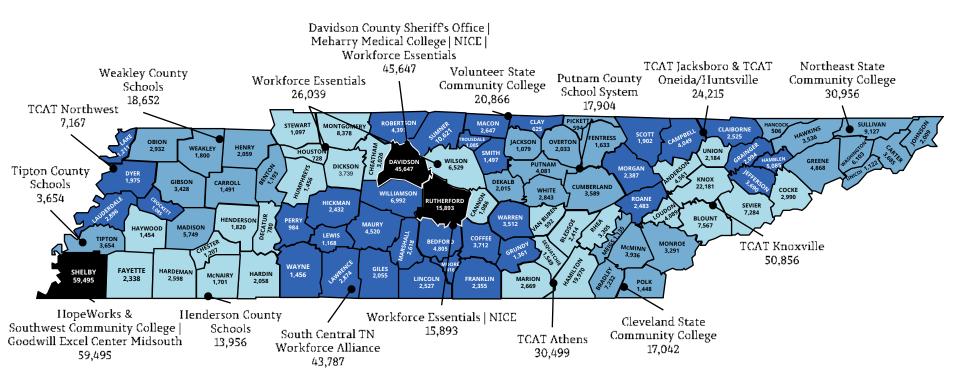




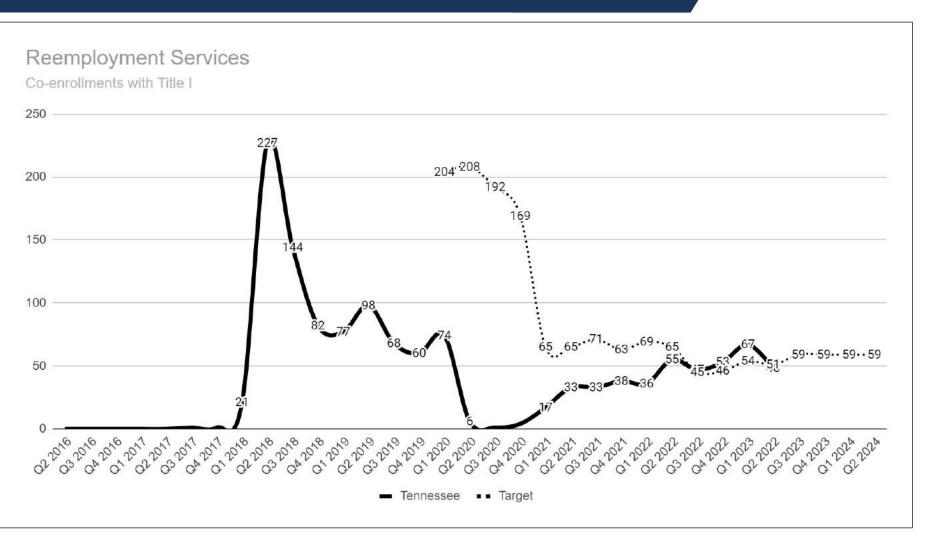
ADULT BASIC EDUCATION

POTENTIAL TO SERVE: 426,628

individuals aged 18-64 without a high school diploma

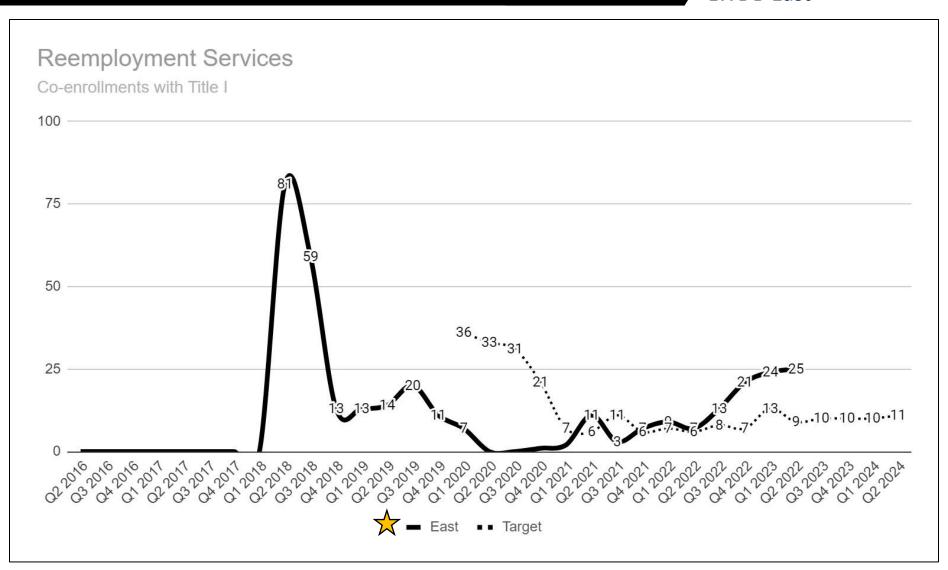


Reemployment Services co-enrollment



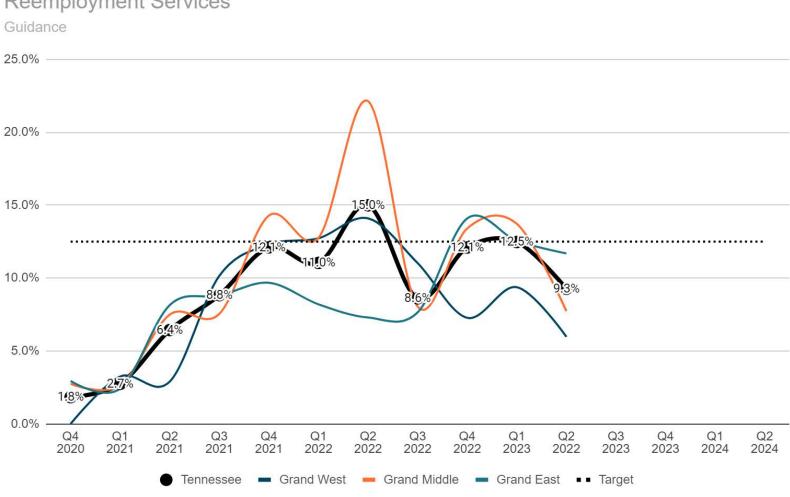
Reemployment Services co-enrollment

LWDB East



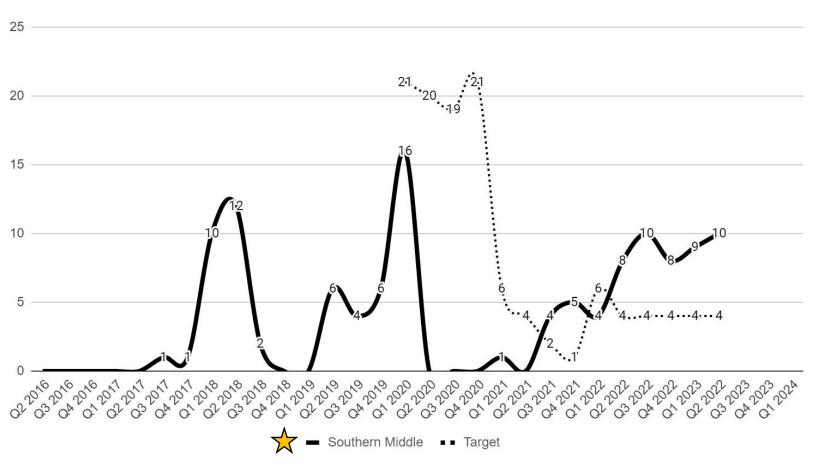
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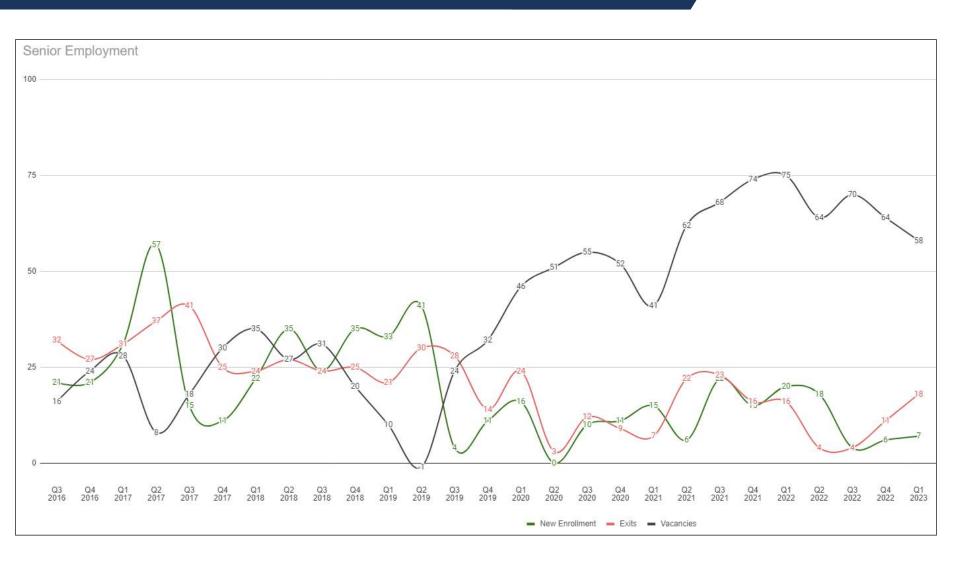


Reemployment Services

Co-enrollments with Title I



Senior Employment new enrollment

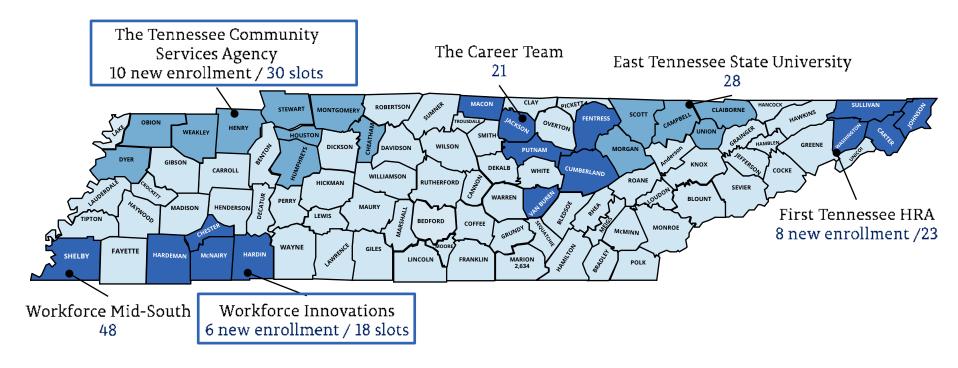




SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

Senior Employment Slots: 168

The Senior Community Service Employment Program (SCSEP) provides training and work experiences for unemployed adults 55+ that are looking to update their skills and gain employment.



Work experience opportunities include teaching aid, nurse's aid, library clerk, day care assistance work, maintenance work and more!

Senior Employment new enrollment

Notes:

- SCSEP providers ask that they be included within AJC business services team meetings
- Work with FPO to normalize market and SCSEP hours/wages
- Auditing host adjacencies that do not align with SCSEP's mission

East Tennessee State University (ETSU)

SCSEP coordinator: Brandy Hopper

SCSEP coordinator email: hopperb@etsu.edu

SCSEP coordinator phone number: 423-839-9648

Physical address of office: Wartburg American Job Center 1111 Knoxville Hwy. Wartburg, TN. 37887

SCSEP coordinator Directors name: Dana Wilds

Director's email: wildsd@mail.etsu.edu

Director's phone number: 865-839-2417

Physical address: 603 Bert Street, Suite 209

Johnson City, TN 37601

Counties Served: Campbell, Claiborne, Morgan, Scott & Union Counties

SNAP Employment and Training new enrollment

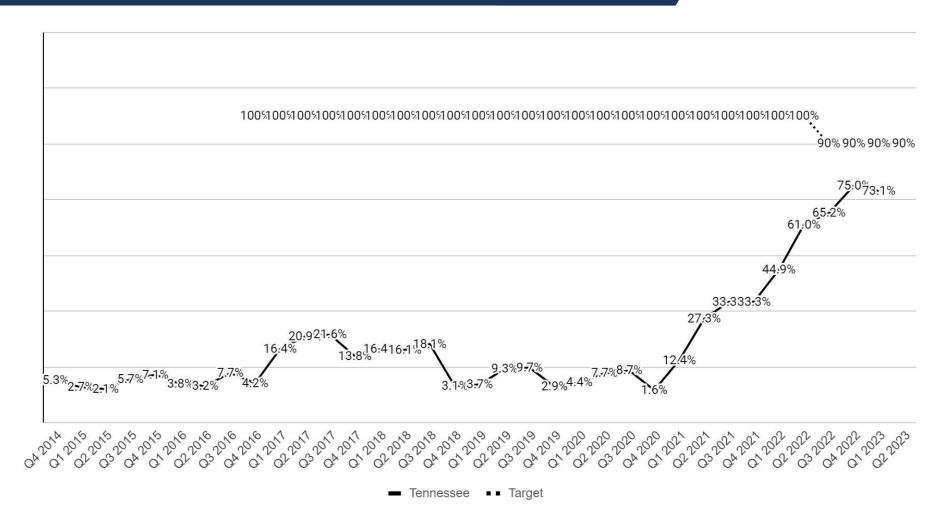


SNAP Employment and Training new enrollment

Southeast



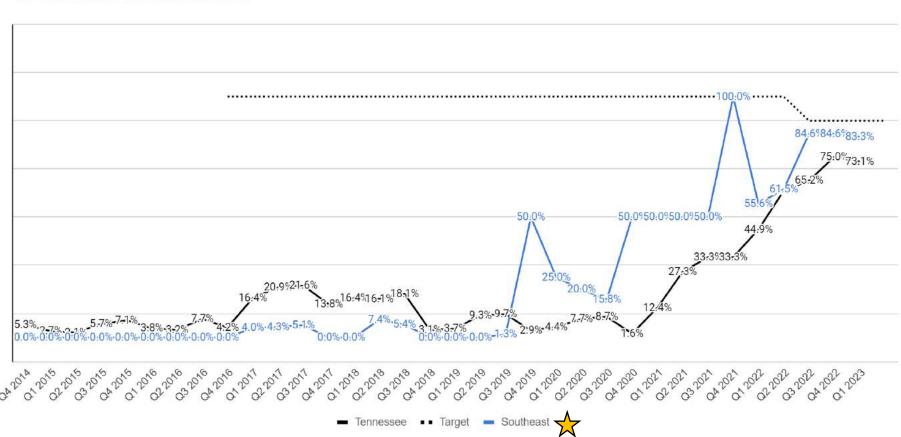
Trade Adjustment Assistance Co-enrollment with Title I Dislocated Worker



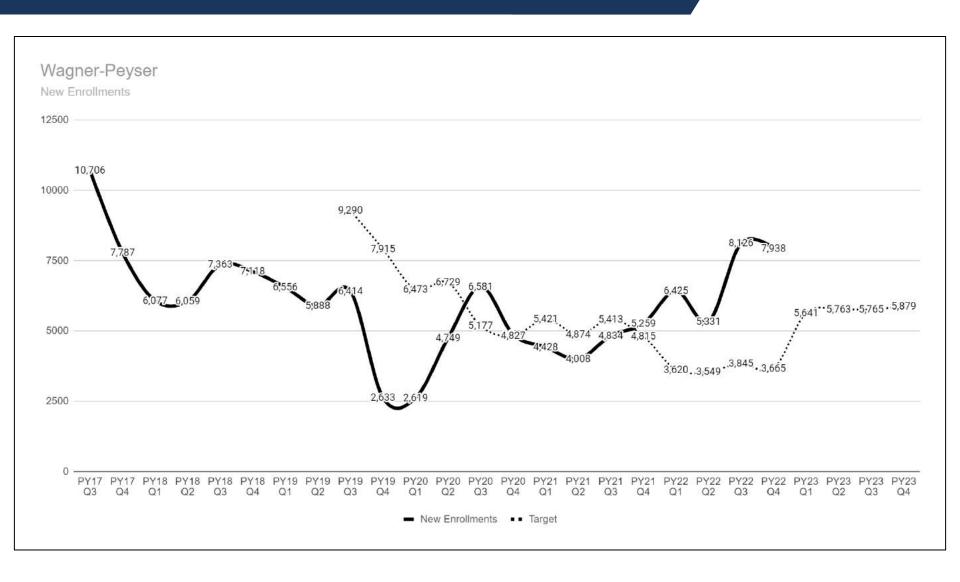
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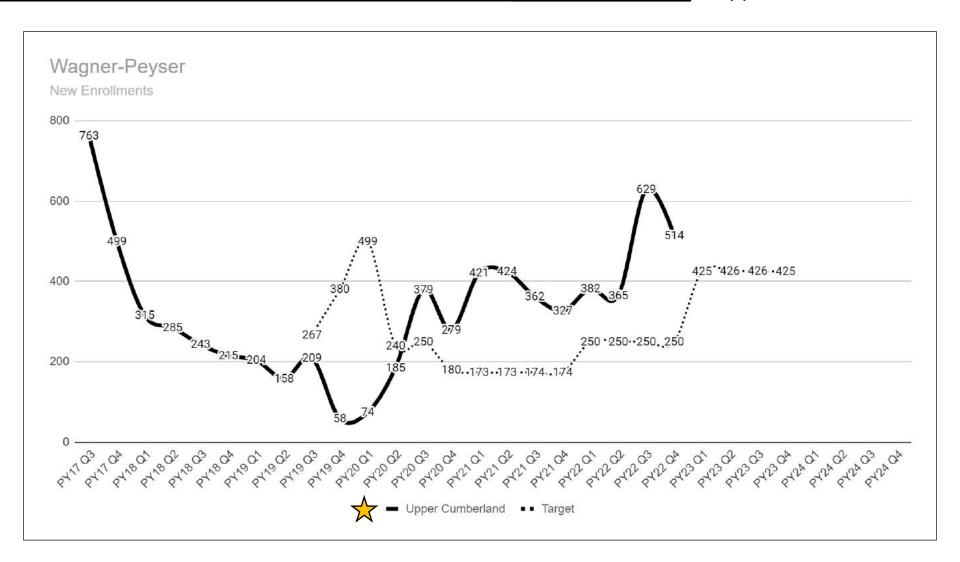


Co-enrollment rate with Dislocated Worker

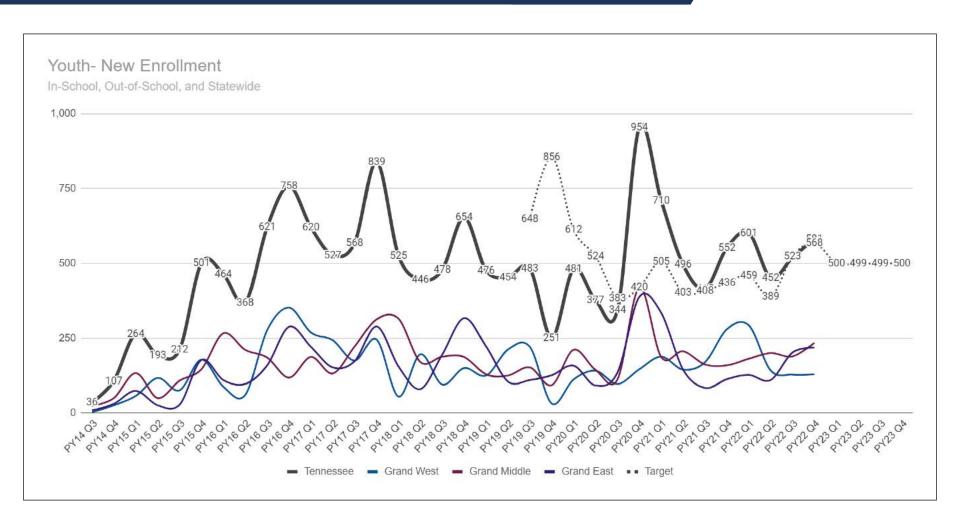


Wagner-Peyser new enrollment

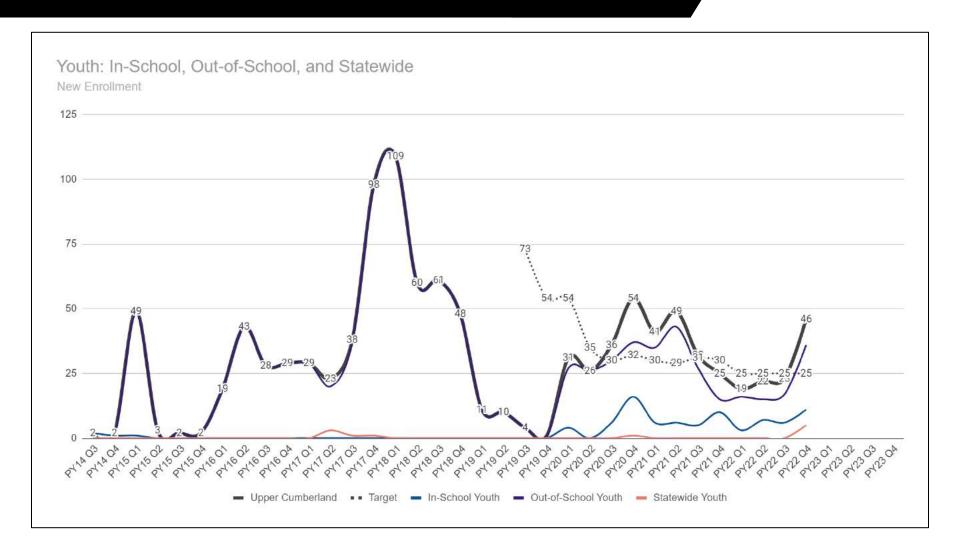




Youth new enrollment



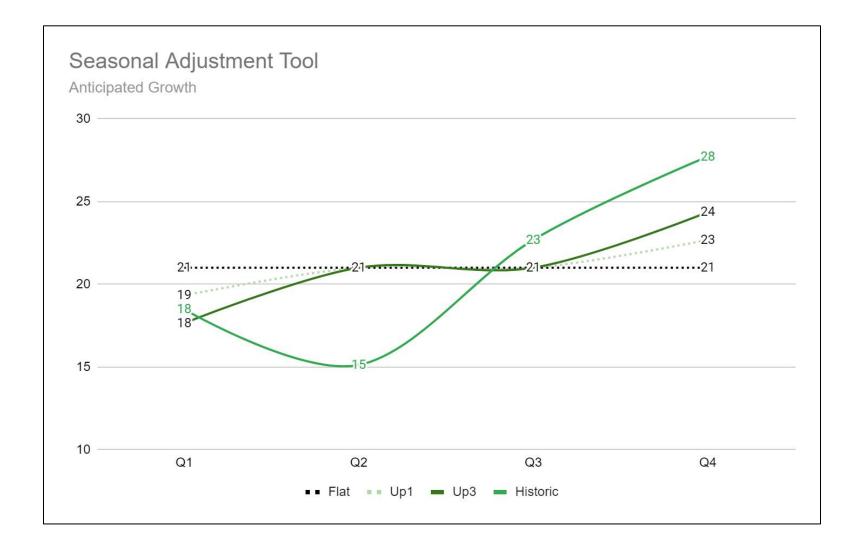
Youth new enrollment



Youth new enrollment

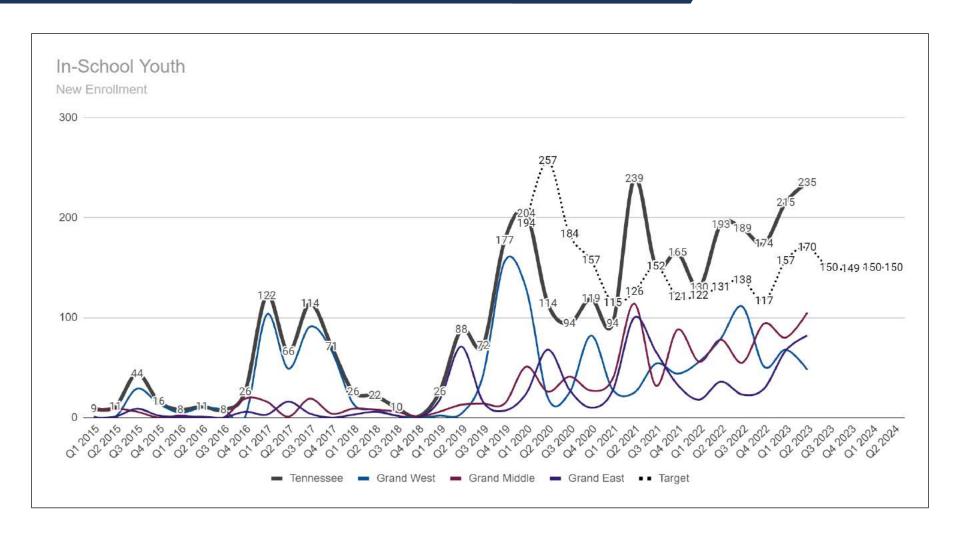
Seasonality	TN	Adi	Green Care	godi Mendin	STAREST AGE	gen hide	a Christofia	id hide	regist Figis	gail	ng da West	Middle	East
Last Year													
PY22 Q1	28%	25%	42%	65%	23%	17%	26%	16%	17%	25%	42%	23%	19%
PY22 Q2	21%	29%	21%	10%	26%	20%	24%	20%	18%	14%	21%	25%	17%
PY22 Q3	24%	15%	20%	9%	24%	21%	23%	47%	32%	22%	18%	24%	31%
PY22 Q4	27%	31%	17%	16%	27%	42%	27%	17%	34%	38%	19%	29%	33%
3 year Avg													
PY Q1	28%	28%	30%	33%	24%	23%	25%	24%	30%	30%	30%	24%	29%
PY Q2	20%	18%	24%	17%	24%	24%	17%	20%	18%	12%	22%	23%	16%
PY Q3	20%	20%	20%	20%	20%	23%	15%	25%	20%	17%	20%	19%	20%
PY Q4	32%	34%	26%	31%	32%	31%	43%	31%	32%	40%	28%	34%	34%
5 year Avg													
PY Q1	27%	29%	23%	29%	27%	30%	26%	22%	30%	30%	25%	27%	29%
PY Q2	22%	15%	33%	17%	24%	24%	15%	18%	17%	12%	27%	22%	16%
PY Q3	22%	23%	24%	22%	22%	22%	20%	27%	22%	17%	23%	21%	21%
PY Q4	29%	34%	19%	33%	27%	25%	38%	33%	31%	40%	24%	29%	34%

Developing LWDB Targets



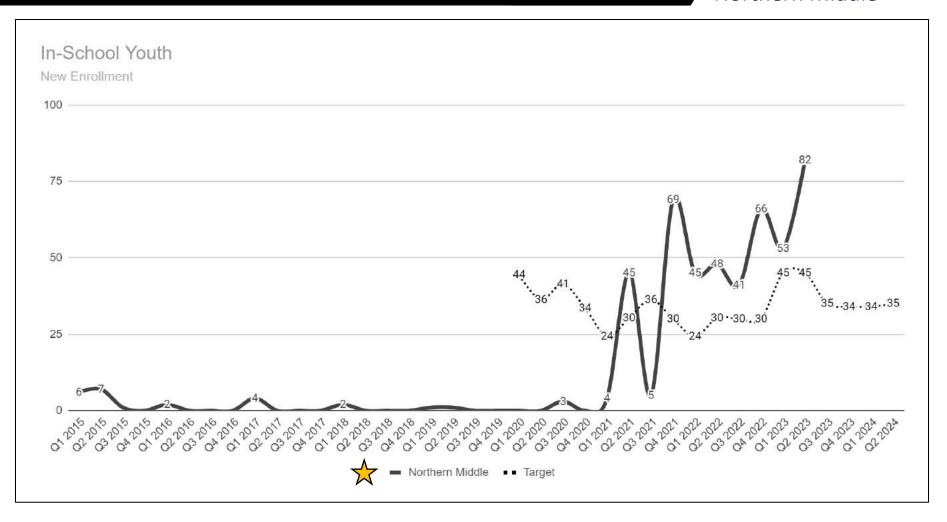
Try it out here: https://docs.google.com/spreadsheets/d/1wjdfH2MO2M3kh85hlnk6-izy0aDpwNJ7vXptsROTsDA/edit?usp=sharing

In-School Youth new enrollment



In-School Youth new enrollment

Northern Middle



In-School Youth new enrollment

Notes:

Maintain flexibility provided in Youth waiver-

KPI @ 30% of Title I Youth new enrollment

Youth Work Experience new enrollment

Notes:

- Phase 1 vs. Phase 2:
 - Expanded eligibility and the intention behind phase 2



Data notes emphasizing flexibility

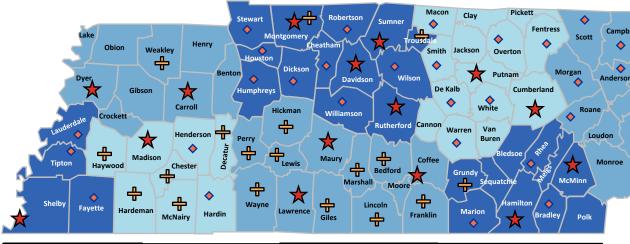
- Enrollment trumps funding source: while YWE targets were developed using SYEP proposals, enrollments in YWE will count regardless of funding source
- 2. **Co-enrollment:** should a SYEP participant be enrolled in both SYEP and Title I, they will count towards both KPIs.



Maps and Contacts



	Northwest	Northern Middle	Upper Cumberland	East	Northeast		
Regional Director	Kristie Bennett	John Alexander	Sean Monday	Brian Vaughn	Brian Decker		
Executive Director	Jennifer Bane	Marla Rye	Becky Hull	E L Morton	Lisa Evans		
CLEO	John Penn Ridgeway	Bob Rial Randy Porter Glenn Jaco		Glenn Jacobs	Richard Venable		
Board Chair	Jimmy Williamson	John Zobl	Bob Young	Julie Simpson	Jay Richardson		
Fiscal Agent	Workforce Innovations	Workforce Essentials	UC LWDB	ETHRA	First TN Dev. District		
Staff to the Board	Workforce Innovations	Workforce Essentials	UC LWDB	ETHRA	First TN Dev. District		
OSO	Mid-Cumberland HRA	Mid-Cumberland HRA	In the Door	UTCIS	ETSU		
Career Service Provider	Dyersburg State CC	EDSI/MAC	Career Team	ETSU	ETSU		



Greater Memphis	Southwest	Southern Middle	Southeast		
Dr. Sabra Bledsoe	Dr. Kayce Beam	Selina Moore	Dr. Jennifer Thacker		
Kyla Guyette	Jennifer Bane	Barbara Kizer	Michele Holt		
Lee Harris	Mike Creasy	Bill Newman	Weston Wamp		
James D Robinson	Ben Ferguson	Mark Short	Carri Smith		
Workforce Midsouth	Workforce Innovations, Inc.	South Central TN Dev. Dist	Southeast TN Dev Dist.		
Workforce Midsouth	Workforce Innovations, Inc.	South Central TN Dev. Dist	Southeast TN Dev Dist.		
Ross Employment Solutions	Career Team	In The Door	In The Door		
Equus Workforce Solution	Dynamic Workforce Sol.	South Central HRA	EDSI		

Grand Planning Regional Staff	WEST TN	MIDDLE TN	EAST TN	
Regional Apprenticeship Director	Shalondria Shaw	Greg Manogin	Autumn Derrick	
Assistant Director	Gina Abbott	Georgena Wilson	Shavonne Smith	
Adult Education + Workforce	Angela Hollingsworth	Shannon Haston	Debbie Fillers	



Jefferson

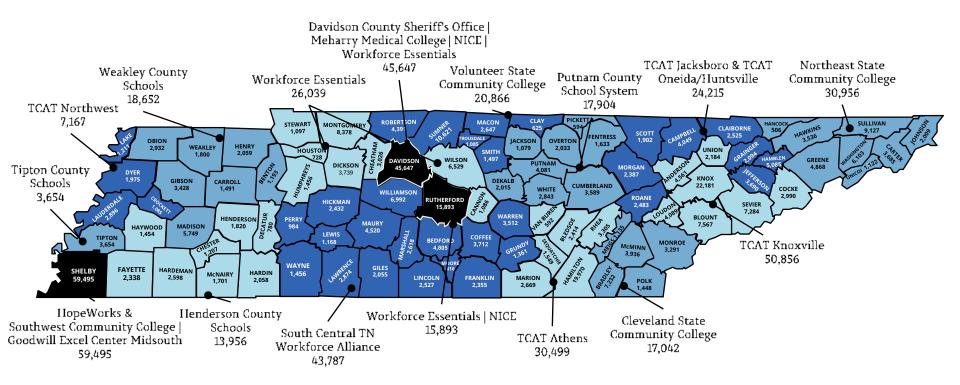
Legend									
Comprehensive AJC	\bigstar	Affiliate AJC	\limits						
Specialized AJC	#								



ADULT BASIC EDUCATION

POTENTIAL TO SERVE: 426,628

individuals aged 18-64 without a high school diploma



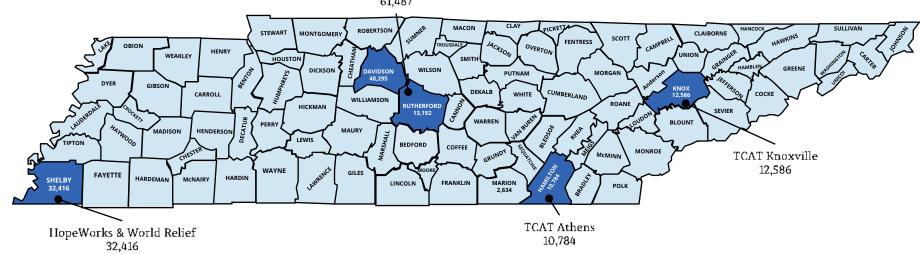


AND CIVICS EDUCATION

POTENTIAL TO SERVE: 117,273

individuals aged 18 years and over identifying as non-U.S. citizens

Workforce Essentials | NICE 61.487



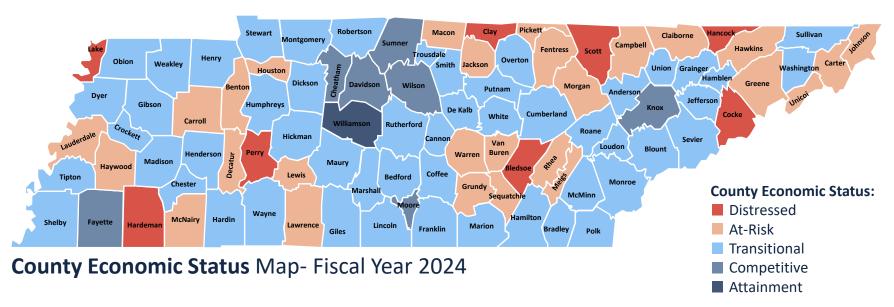
Distressed Counties

Distressed counties rank among the 10 percent most economically distressed counties in the nation. Each year, the Appalachian Regional Commission (ARC) prepares an index of county economic status for every county in the United States. Economic status designations are identified through a composite measure of each county's *three-year average unemployment rate*, *per capita market income*, and *poverty rate*. Based on these indicators, each county is then categorized as distressed, at-risk, transitional, competitive or attainment.

The map below illustrates the current economic status for all 95 counties in Tennessee as measured by the ARC.

Tennessee's 8 distressed counties in include: Bledsoe, Clay, Cocke, Hancock, Hardeman, Lake, Perry, and Scott.

Governor Lee's announcement: https://tnecd.com/news/gov-lee-announces-fewest-distressed-counties-in-tennessee-history/



Long Term Objectives:

- Tennessee will reduce the number of economically distressed counties to 10 by 2025
- Tennessee will achieve annual improvement in county economic status ranking in 70% of rural counties.

In the Last Year,

There were 16 economic status shifts, with 15 improvements and 1 decline in status.

- Cheatham, Fayette, Knox, and Moore counties achieved Competitive status.
- DeKalb, Grainger, Henderson, Henry, Obion, Overton, Monroe, Union, Wayne counties improved into Transitional status.
- Grundy and Morgan counties improved from Distressed into At-Risk status.
- Macon County became Transitional.



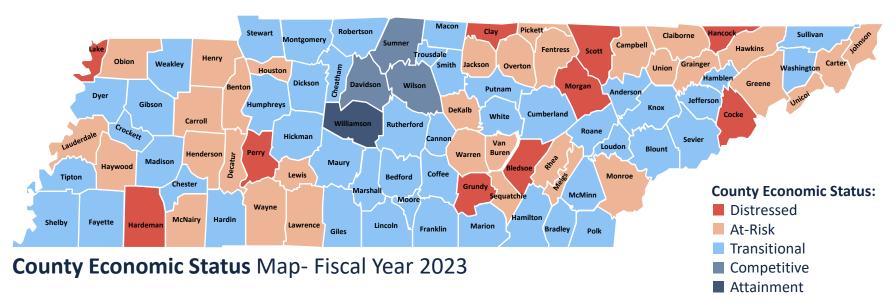
County Economic Status Shifts- Fiscal Year 2023-2024

Distressed Counties

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Tennessee's 10 distressed counties in include: Bledsoe, Clay, Cocke, Grundy, Hancock, Hardeman, Morgan, Lake, Perry, and Scott.



Long Term Objectives:

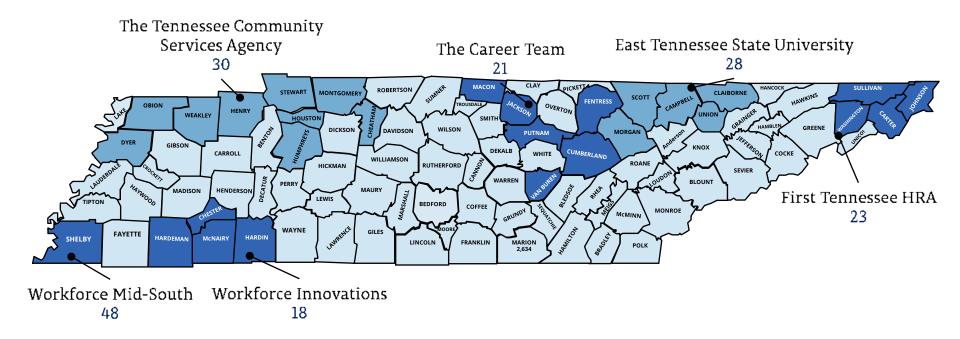
- Tennessee will reduce the number of economically distressed counties to 10 by 2025
- Tennessee will achieve annual improvement in county economic status ranking in 70% of rural counties.



SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

Senior Employment Slots: 168

The Senior Community Service Employment Program (SCSEP) provides training and work experiences for unemployed adults 55+ that are looking to update their skills and gain employment.



Work experience opportunities include teaching aid, nurse's aid, library clerk, day care assistance work, maintenance work and more!

Local Contacts

	Regional Director	Executive Director	One-Stop Operator (OSO)		
Northwest	kristie.bennett@tn.gov	jbane@nwtnworks.org	Erica.Nance@mchra.com		
Greater Memphis	sabra.bledsoe@tn.gov	kguyette@workforcemidsouth.com	salston@rossworks.com		
Southwest	kayce.beam@tn.gov	jbane@nwtnworks.org	Charles@careerteam.com		
Northern Middle	John.Alexander@tn.gov	mrye@workforceessentials.com	George.Phillips@mchra.com		
Upper Cumberland	Patrick.S.Monday@tn.gov	bhull@ucworkforce.org	wendy.mercer@mchra.com		
Southern Middle	Selina.Moore@tn.gov	bkizer@sctdd.org	egallagher@inthedoornow.com		
Northeast	brian.decker@tn.gov	levans@ftdd.org	fosterkn@mail.etsu.edu		
East	brian.vaughn@tn.gov	emorton@ethra.org	jennifer.eppley@tennessee.edu		
Southeast	Jennifer.Thacker@tn.gov	Michele@sedev.org	jvera@inthedoornow.com		
			dcurry@inthedoornow.com		
	Fiscal Contacts (1)	Fiscal Contacts (2)	Fiscal Contacts (3)		
Northwest	gjohnson@nwtnworks.org				
Greater Memphis	reatmon@workforcemidsouth.com	gforest@workforcemidsouth.com			
Southwest	gjohnson@nwtnworks.org	elocke@swhra.org			
Northern Middle	gfussell@workforceessentials.com	Bunruh@workforceessentials.com			
Upper Cumberland	bscott@ucworkforce.org				
Southern Middle	aturnbow@sctdd.org	lmoore@sctdd.org	csims@sctdd.org		
Northeast	jclouse@ab-t.org				
East	khollander@ethra.org	bevers@ethra.org	kchandler@ethra.org		
Southeast	jryder@sedev.org	dkellerman@sedev.org			

 $\textbf{Link:} \ \texttt{https://docs.google.com/spreadsheets/d/1jWMS3pzdNLTzHHYpmxC25bZ6QM7nIsN1hGKsy0vsDm4/edit\#gid=994960220\&range=B2} \\$

State Contacts

State KPI Contacts			
Adult and Dislocated Worker		Jobs for Veterans	
New Enrollment	Jaylene.Younge@tn.gov	New Enrollment	Jeffery.Dent@tn.gov
Adult	Matthew.Murphy@tn.gov	Programs Coordinator	Kevin.Welch@tn.gov
Dislocated Worker	Matthew.Murphy@tn.gov		Davina.Seaborn@tn.gov
Apprenticeship Peak Enrollment	Jessica.L.Barnett@tn.gov	Reemployment Services Co-enrollment	Rebekah.Brummett@tn.gov
Grand West	Shalondria.Shaw@tn.gov	Grants Program Manager	Gayle.Age@tn.gov
	Greg.Manogin@tn.gov	Senior Employment New Enrollment	Lisa.Johnson@tn.gov
	Autumn.Derrick@tn.gov	Grants Program Manager	Lance.Butler@tn.gov
<u>Justice-Involved Individuals</u> New Enrollment	Briana.Moore@tn.gov	SNAP Employment and Training New Enrollment	Lisa.Johnson@tn.gov
Director	0		Angelina.Gleason@tn.gov
Grants Program Manager	Luke.Fulton@tn.gov	Grand Middle	Kimberly.Groff@tn.gov
Adult	Matthew.Murphy@tn.gov	Grand East	Carrie.Landenberger@tn.gov
Adult Education	Crystal.Haring@tn.gov	<u>Trade Adjustment Assistance</u> Co-enrollment with Title I Dislocated Worker	Rebekah.Brummett@tn.gov
Dislocated Worker	Matthew.Murphy@tn.gov	Grants Program Manager	Mayra.Marquez-Rios@tn.gov
Incumbent Worker	Houston.Shaw@tn.gov		Forrest.Parker@tn.gov
JVSG	Jeffery.Dent@tn.gov	<u>Wagner-Peyser</u> New Enrollment	Nestor.Reyes@tn.gov
National Dislocated Worker	Matthew.Murphy@tn.gov	Grand West	Georgena.P.Wilson@tn.gov
	Lisa.Johnson@tn.gov		Gina.Abbott@tn.gov
Statewide Adult	Matthew.Murphy@tn.gov		Shavonne.Meneese@tn.gov
Statewide Dislocated Worker		Youth / In-School Youth / Work Experience New Enrollment	Jaylene.Younge@tn.gov
Statewide Youth	Troy.Jenkins@tn.gov	Grants Program Manager	Troy.Jenkins@tn.gov
Vocational Rehabilitation		*PILOT* Living Wage participants who achieve MIT living wage within 1 year of exit	Wired.Info@tn.gov
	Nestor.Reyes@tn.gov	Harish.Nadar@tn.gov	Benjamin.Passino@tn.gov
Youth	Troy.Jenkins@tn.gov	Reuben.Ovbiebo@tn.gov	Will.Livingston@tn.gov

 $\textbf{Link:} \ \texttt{https://docs.google.com/spreadsheets/d/1jWMS3pzdNLTzHHYpmxC25bZ6QM7nIsN1hGKsy0vsDm4/edit\#gid=87585867\&range=B3}$

Senior Employment *contacts*

Complete SCSEP contacts: https://acrobat.adobe.com/link/review?uri=urn:aaid:scds:US:18e5deeb-fca2-322e-a936-c5e7471a1c96

East Tennessee State University (ETSU)

SCSEP coordinator: Brandy Hopper

SCSEP coordinator email: hopperb@etsu.edu

SCSEP coordinator phone number: 423-839-9648

Physical address of office: Wartburg American Job Center 1111 Knoxville Hwy. Wartburg, TN. 37887

SCSEP coordinator Directors name: Dana Wilds

Director's email: wildsd@mail.etsu.edu

Director's phone number: 865-839-2417

Physical address: 603 Bert Street, Suite 209

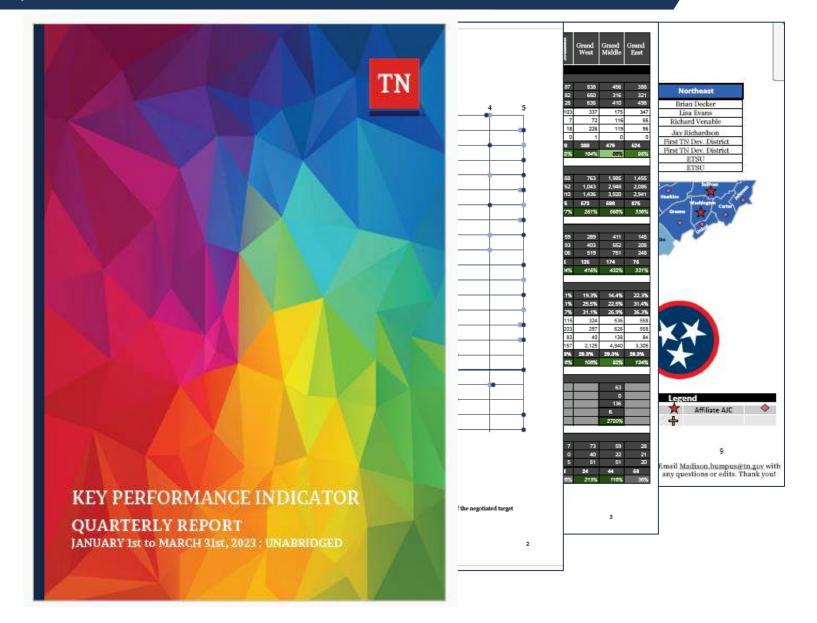
Johnson City, TN 37601

Counties Served: Campbell, Claiborne, Morgan, Scott & Union Counties



What is next?

Key Performance Indicator Annual Report: July 1st, 2022, to June 30th, 2023



State Workforce Development Board Meeting



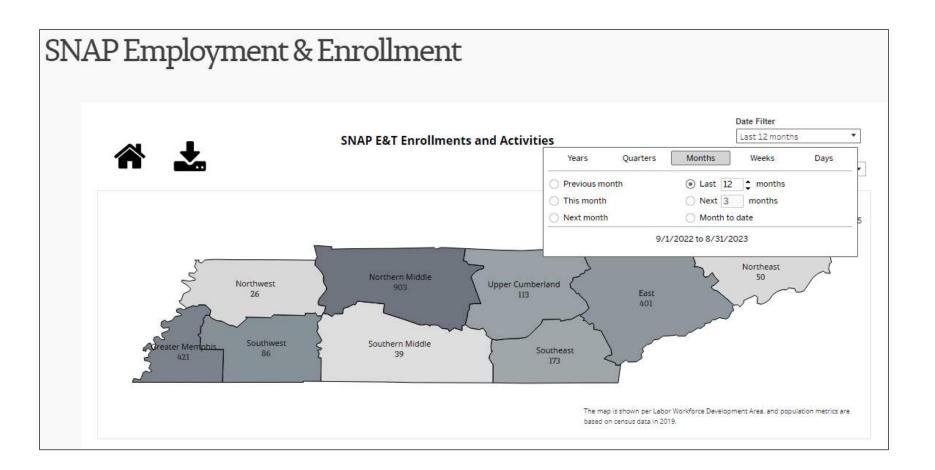
Friday August 25th, follow @Jobs4 TN on Twitter for the live link.

Opportunities for improvement

More timely data

 Discussions taking place within WIRED on how best to provide at minimum monthly data for quarterly targets

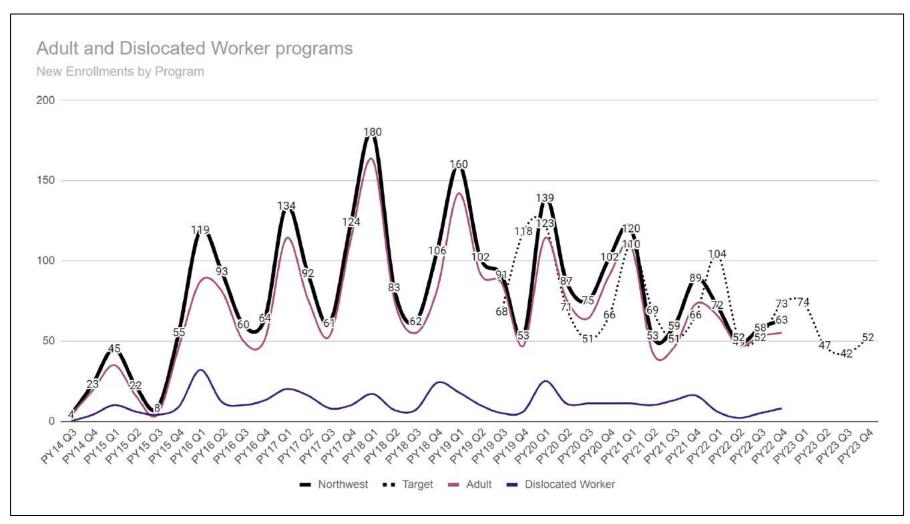
Tableau: automation of reporting





LWDB Specific Slides

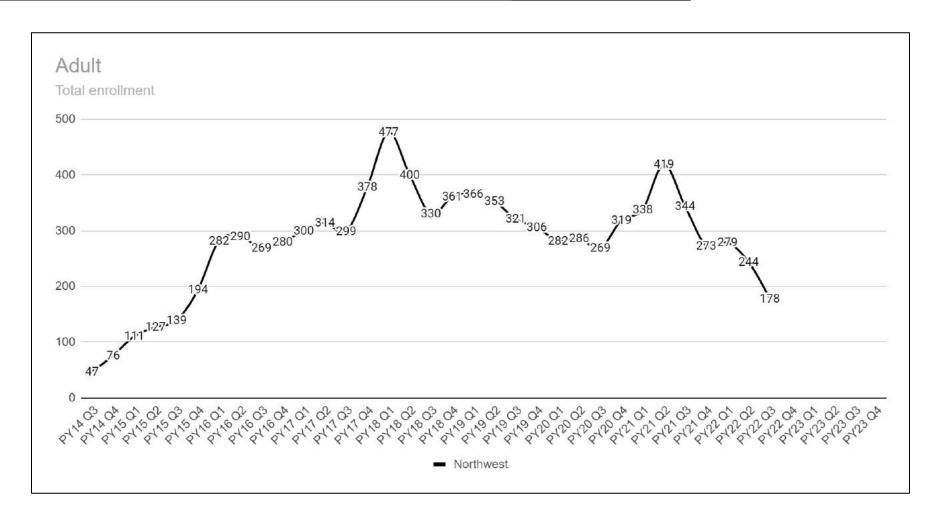
Northwest



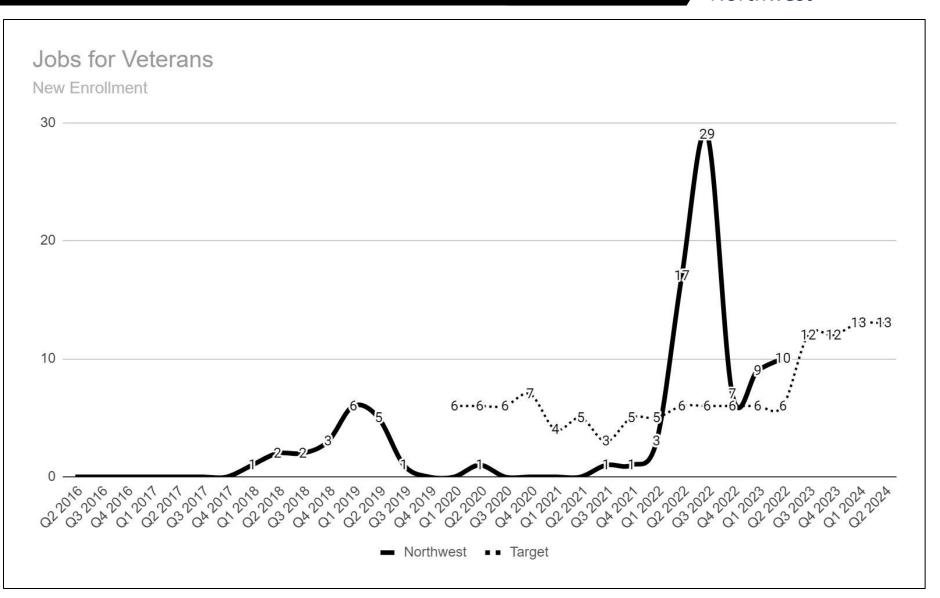
Adult and Dislocated Worker- New Enrollment 215.

The difference between PY21-22 and PY23-24 is a 21.9% drop in funding.

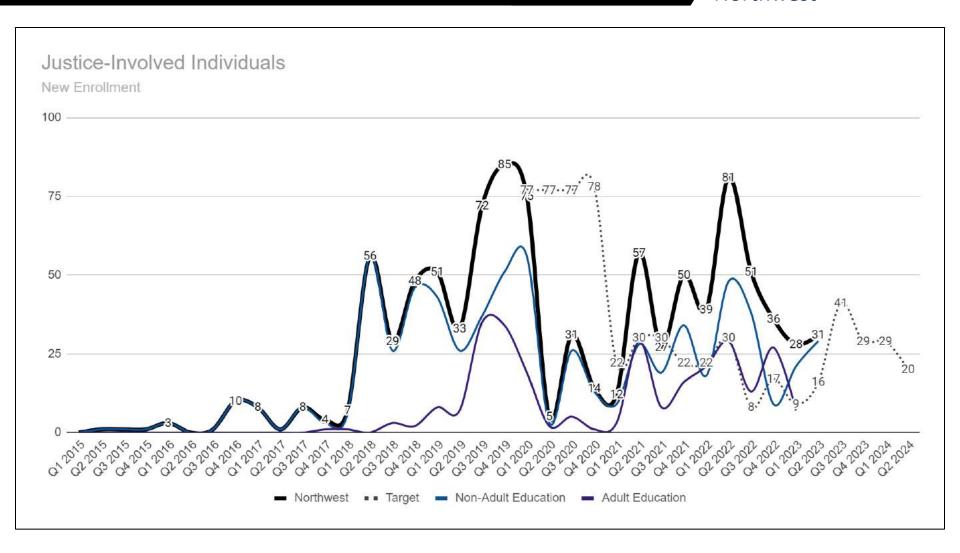
Therefore we are willing to accept a 21.9% drop in the State's initial proposal of 275, or 215.



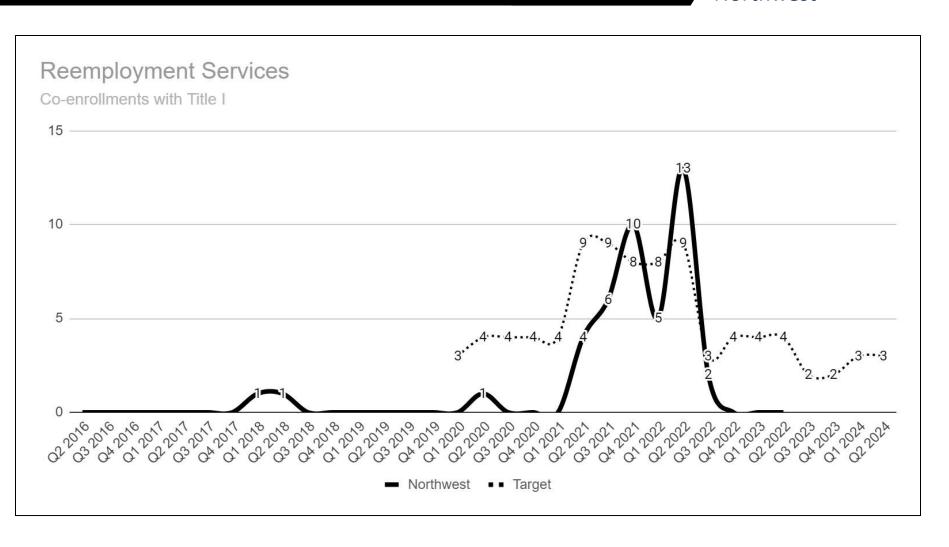
Jobs for Veterans new enrollment



Justice-Involved new enrollment



Reemployment Services co-enrollment

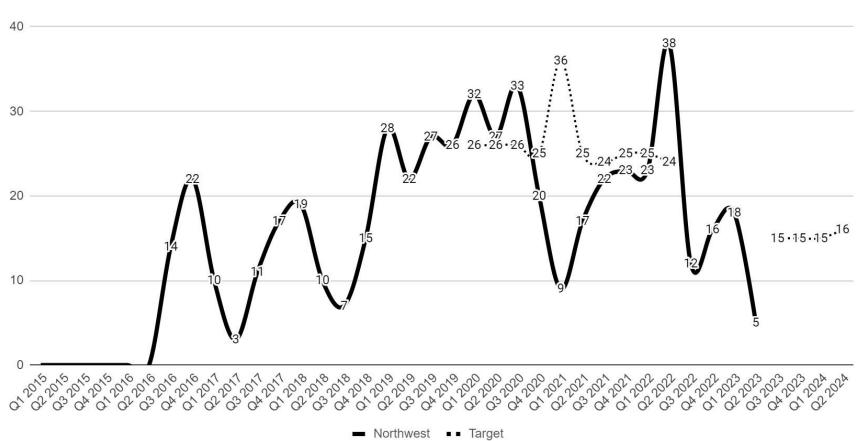


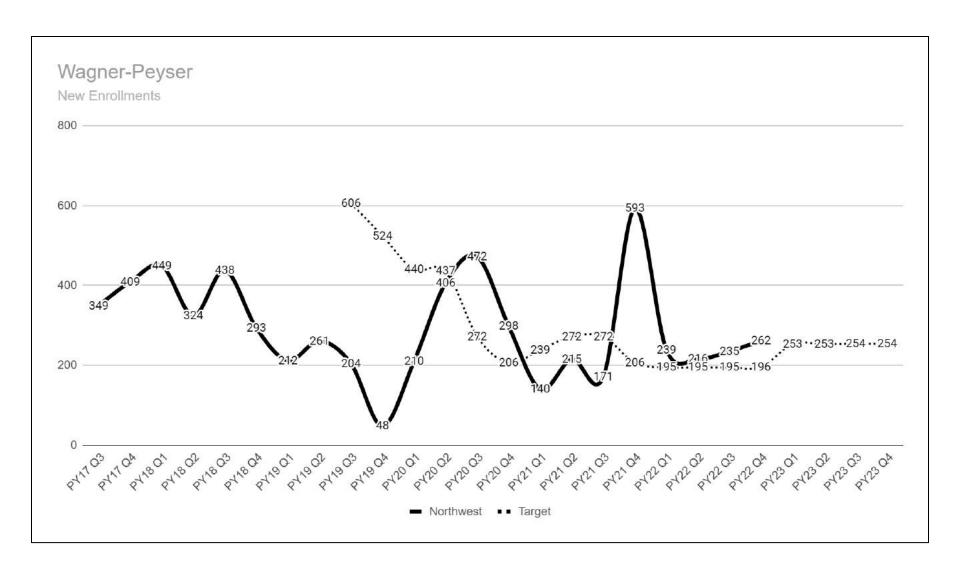
SNAP Employment and Training new enrollment

Northwest

SNAP Employment and Training vs. Target

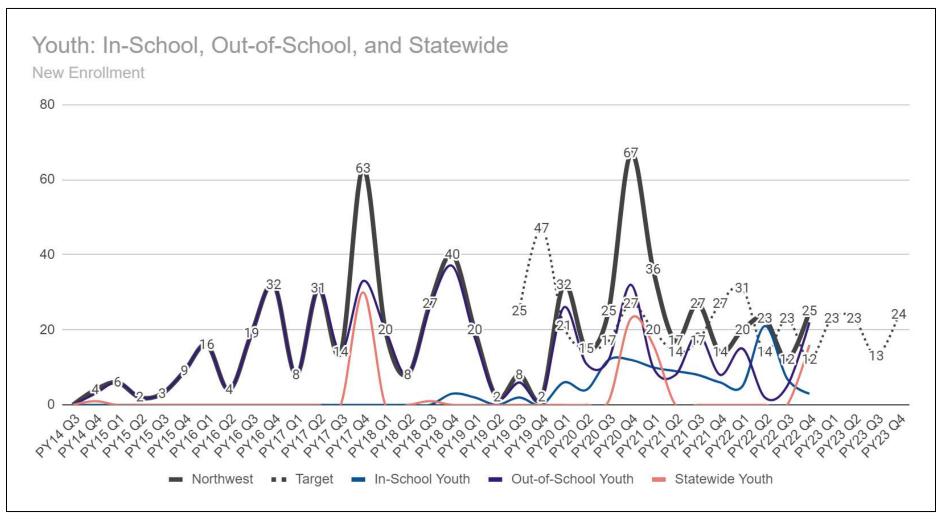
New Enrollment





Youth new enrollment

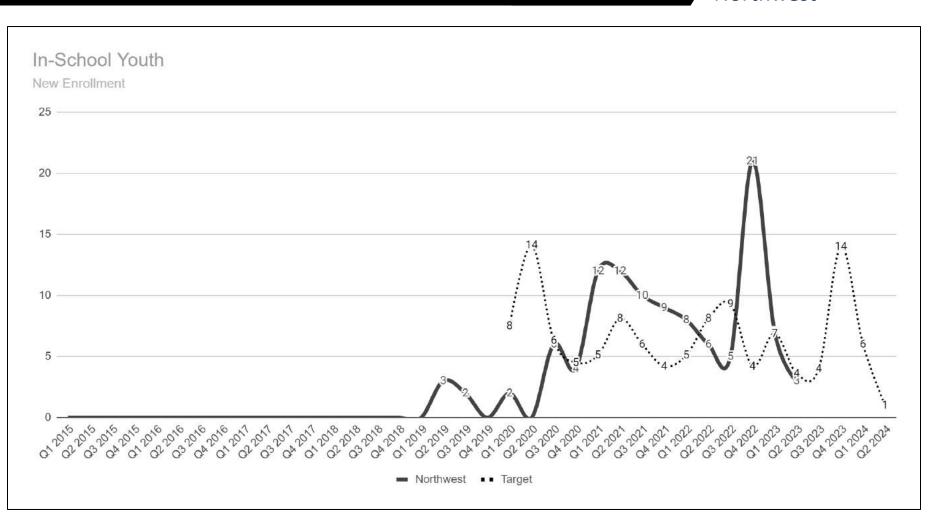
Northwest



Youth- New Enrollment 83.

We are willing to 'split the difference' between the State's initial proposal and your counter proposal.

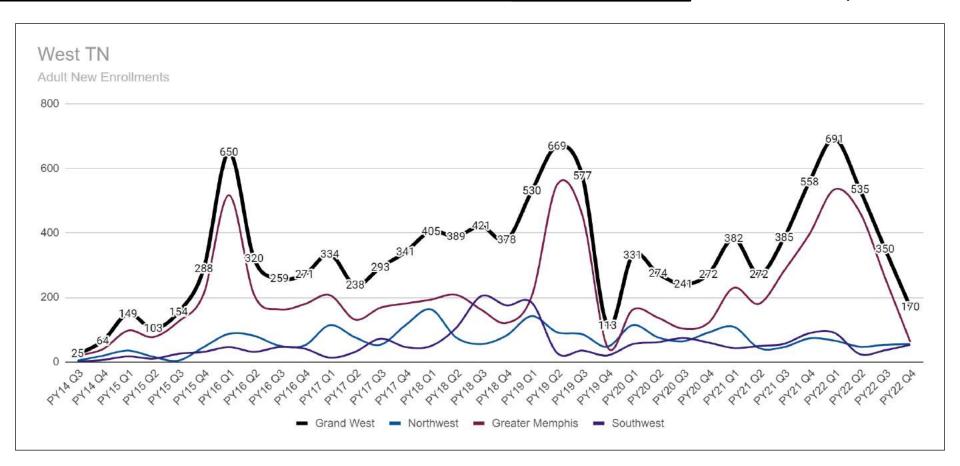
In-School Youth new enrollment



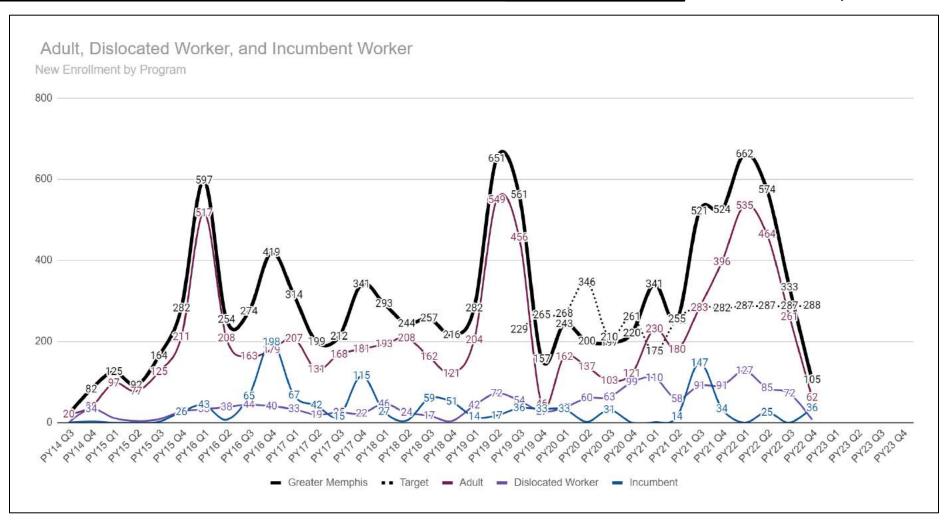
Greater Memphis

Actuals	Tennessee		Normwest Greater	Memphis	Northern	Upper Cumberland	Southern Middle	Northeast	East	Southeast	Grand West	Grand Middle	Grand East
Key Performance Indicators - July 1, 2022 through June 30, 2023													
Adult, Dislocated W	orker and Incum	bent Wo	<u>rker</u> - Ne	w Enrolli	nent								
PY2	5,909	56	9 1,6	74 30	0 1,08	7 320	242	228	1,048	441	2,543	1,649	1,717
PY22 Q1	1,	682	75	662 1	01 3	15 5	8 8	3 71	230	87	838	456	388
PY22 Q2	1,	287	51	574	25 19	8 00	6 4	0 37	202	82	650	316	321
PY22 Q3	1,	578 2	254	333	68 27	71 8	4 6	9 65	306	128	655	424	499
PY22 Q4	1,	362 <i>′</i>	189	105 1	06 3	11 9	2 5	0 55	310	144	400	453	509
Percentage of Target	Tennessee	Northwest	Greater Memphis	Southwest	Northern Middle	Upper Cumberland	Southern Middle	Northeast	East	Southeast	Grand West	Grand Middle	Grand East
Key Performan	ce Indicators	- Perce	entage	of Tar	get: Jul	y 1, 20	22 thre	ough Ju	ıne 30,	2023			
Adult, Dislocated V	Worker and Incu	ımbent \	<u>Norker</u> -	New Er	rollment								
PY22	121%	202%	146%	114%	89%	145%	101%	97%	125%	99%	150%	98%	113%
PY22 Q1	137%	72%	231%	94%	128%	105%	138%	106%	133%	69%	168%	126%	106%
PY22 Q2	124%	98%	200%	71%	77%	156%	67%	66%	136%	85%	174%	88%	107%
PY22 Q3	113%	488%	116%	139%	74%	153%	115%	96%	93%	102%	169%	89%	95%
PY22 Q4	110%	259%	36%	145%	85%	167%	83%	122%	168%	150%	92%	95%	157%

Greater Memphis



Greater Memphis



Greater Memphis

We have reviewed the KPI quarterly report with our service provider Equus and discussed how we will strategically move forward to ensure accountability and commitment to continually achieving. Lessons learned, we believe that the majority of the cause for low Adult enrollments in Q4 vs Q3 was a result of inability to provide ITAs and supportive services. Although the service provider promoted many other services, many individuals did not want to enroll without the ability to apply for an ITA and or Supportive Services.

The service provider requested increased Adult pass-thru funds to support the needs of this program year and the service provider has identified that they will do a better job at ensuring the funding lasts the entirety of the year. In addition, the service provider will continue to promote and encourage enrollment for other career services this program year, which will prevent dips in enrollment and allow them to maintain previous numbers.

At this time the service provider has feels they do not need any technical assistance or other support. However, I do have an ask of you and your team. We have undergone turnover and a change in leadership with our service provider. I'd like to request technical assistance on the flow of enrollment and the referral process to ensure knowledge continuity.

Thank you again for your support and I look forward to hearing from you on the request for technical assistance.

Learning Opportunity, for the State

Greater Memphis

1. Adult and Dislocated Worker would like to work with Strategic Business Solutions on setting up a training directed at how participants may be enrolled and goals achieved without the use of direct participants costs like ITAs or supportive services.

Perhaps naming this population something like Service Based Participants (SBPs) as to further clarify this opportunity along with a menu of services through a Technical Assistance Tuesday.

Learning Opportunity, for the State

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Perhaps naming this population something like Service Based Participants (SBPs) as to further clarify this opportunity along with a menu of services through a Technical Assistance Tuesday.

2. We can work with Grants and Budgets to proactively determine whether funds redirect funds to high performing LWDBs.

Learning Opportunity, for the State

Greater Memphis

1. Adult and Dislocated Worker would like to work with Strategic Business Solutions on setting up a training directed at how participants may be enrolled and goals achieved without the use of direct participants costs like ITAs or supportive services.

Perhaps naming this population something like Service Based Participants (SBPs) as to further clarify this opportunity along with a menu of services through a Technical Assistance Tuesday.

2. We can work with Budgeting and Reporting to proactively determine whether funds redirect funds to high performing LWDBs.

Why?

The email above shows Greater Memphis' providers enrollments demonstrate that the capacity and the need to enroll participants.

Claim: If Greater Memphis was able to increase their PY22 Q4 enrollment through additional financial support their average *this year* that would be +314, or +5.3% of the *Tennessee goal*.

This is greater than our KPI target for all of PY23.

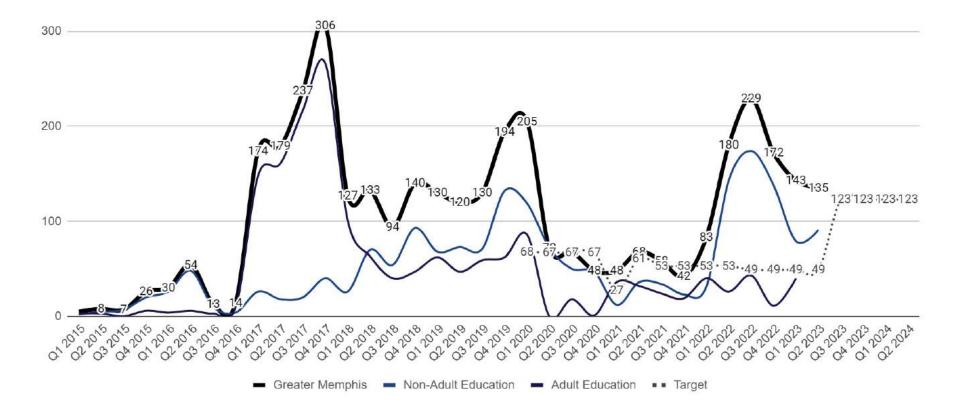
Justice-Involved new enrollment

Greater Memphis

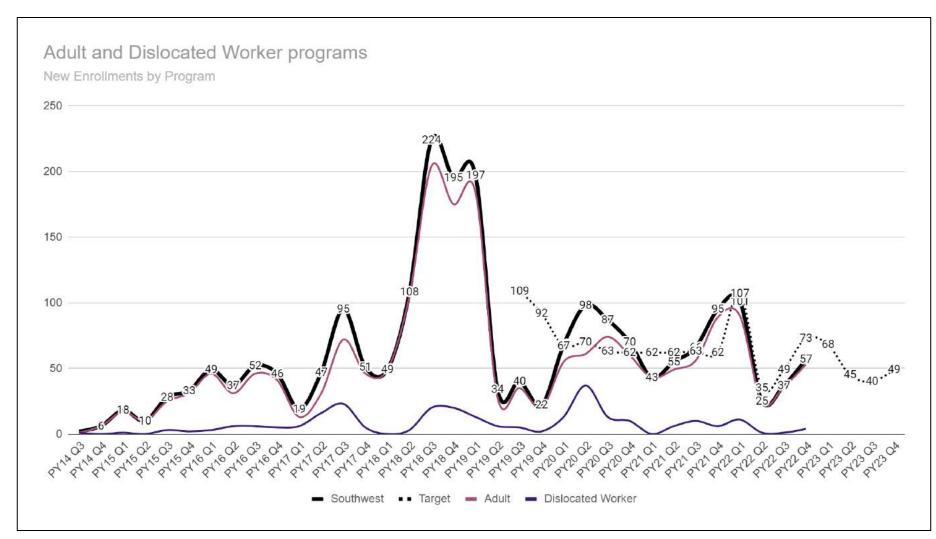
Justice-Involved Individuals

New Enrollment

400 —



Southwest

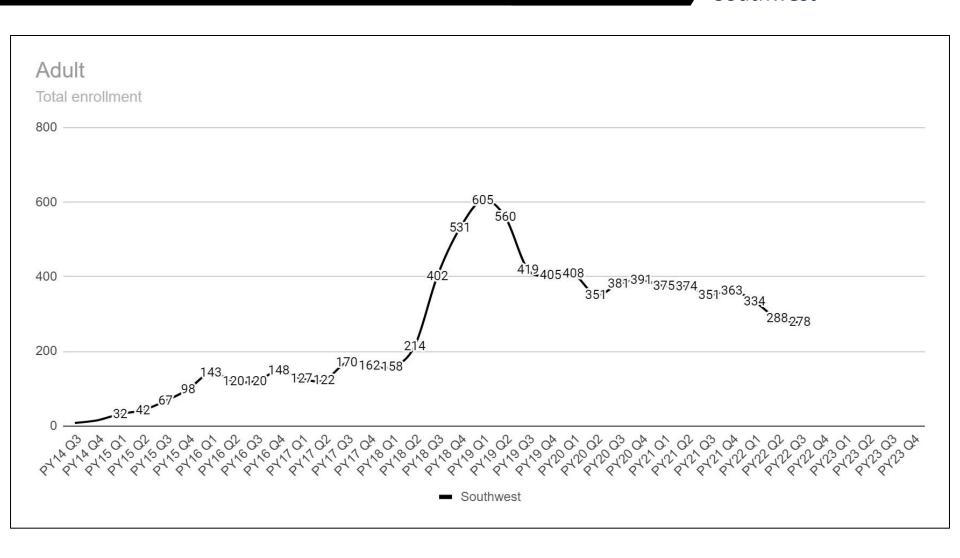


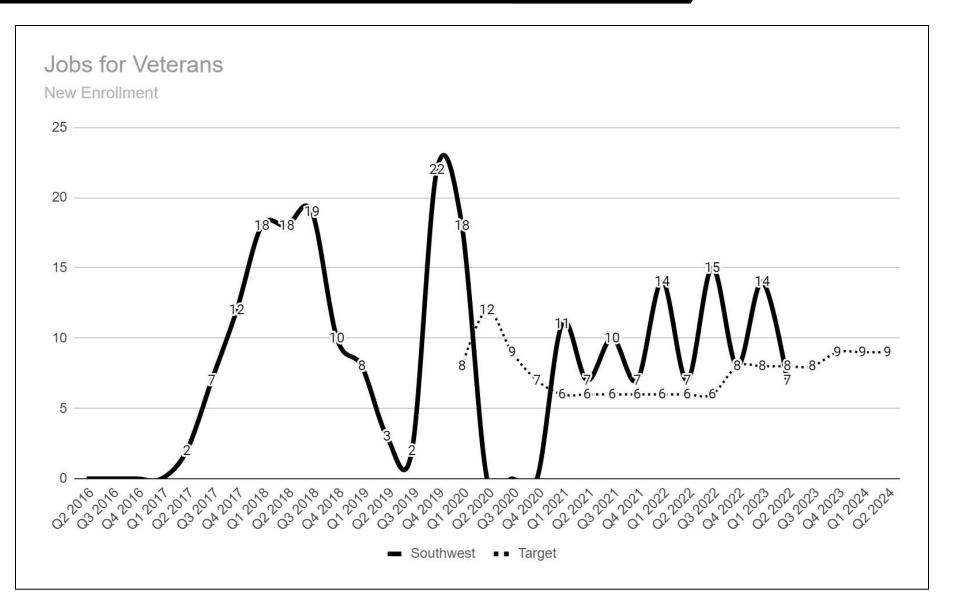
Adult and Dislocated Worker- New Enrollment 202.

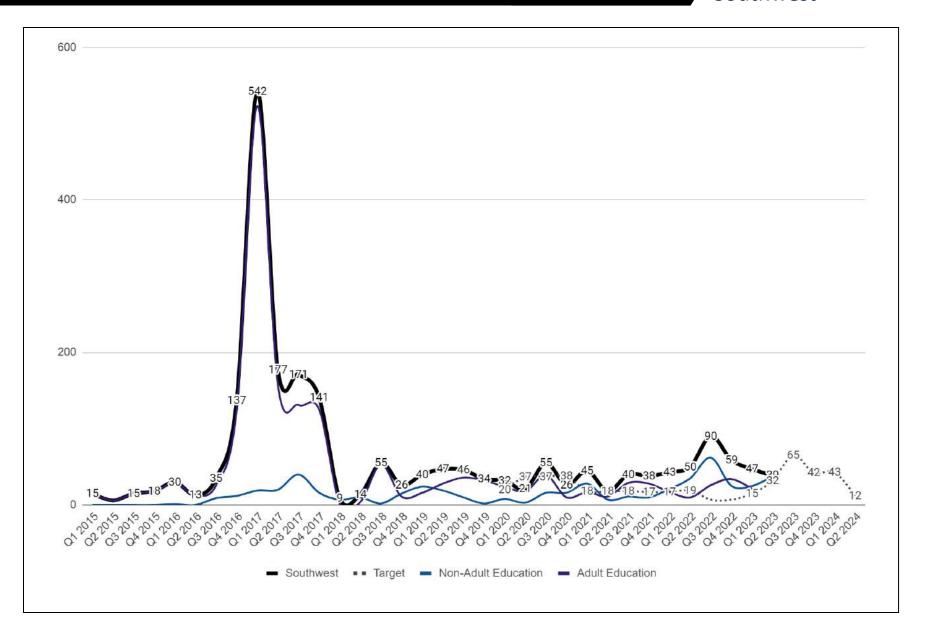
The difference between PY21-22 and PY23-24 is a 22.9% drop in funding.

Therefore we are willing to accept your proposal as submitted.

Southwest

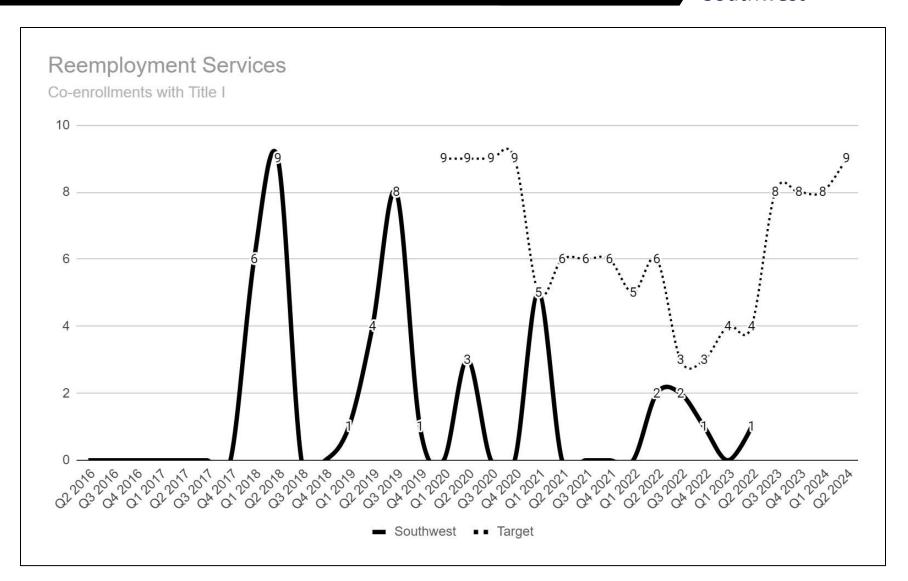






Reemployment Services co-enrollment

Southwest

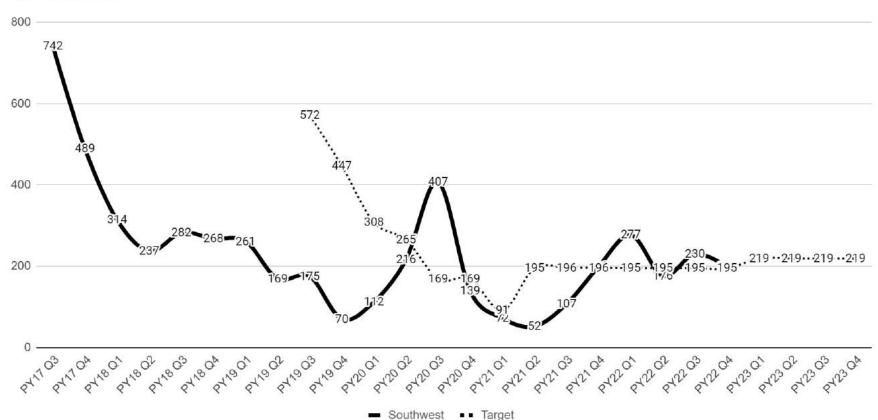


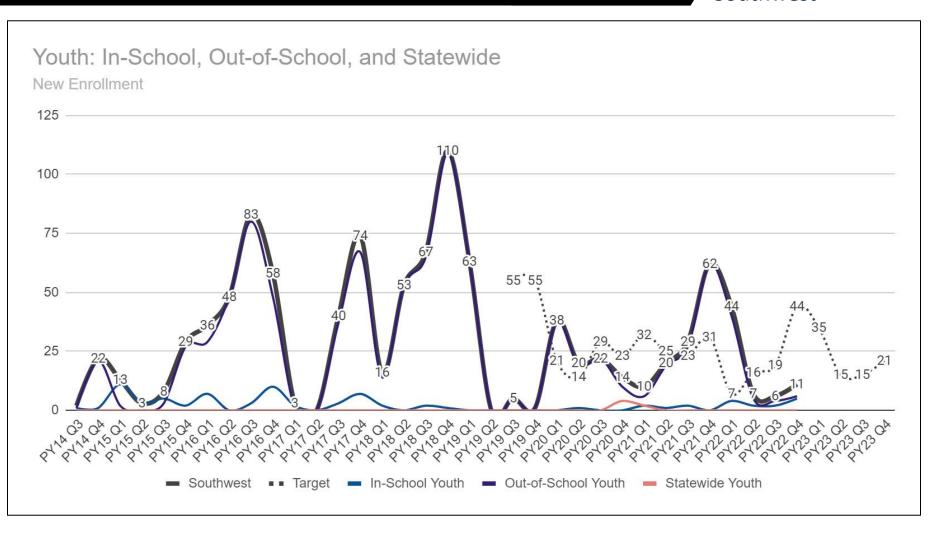
Southwest

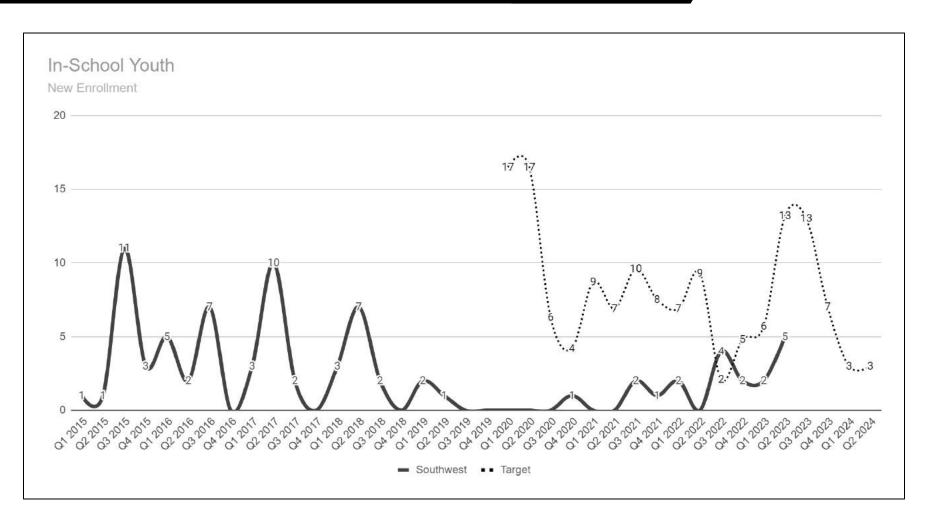






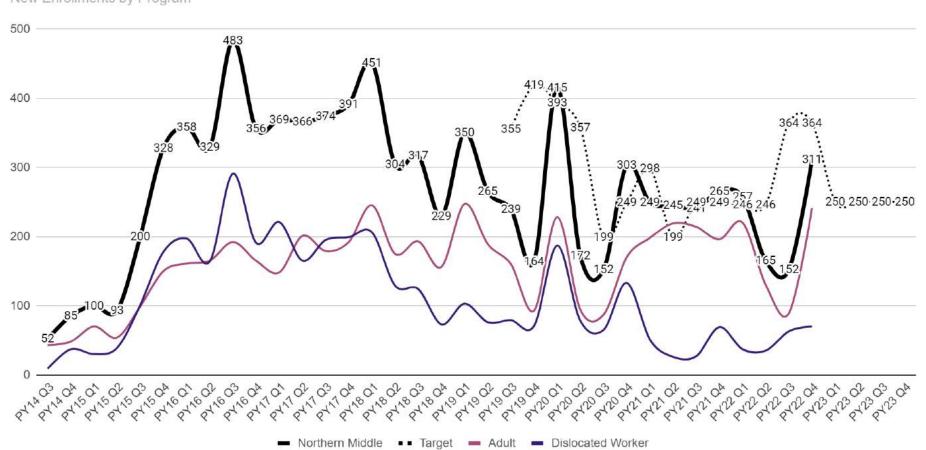






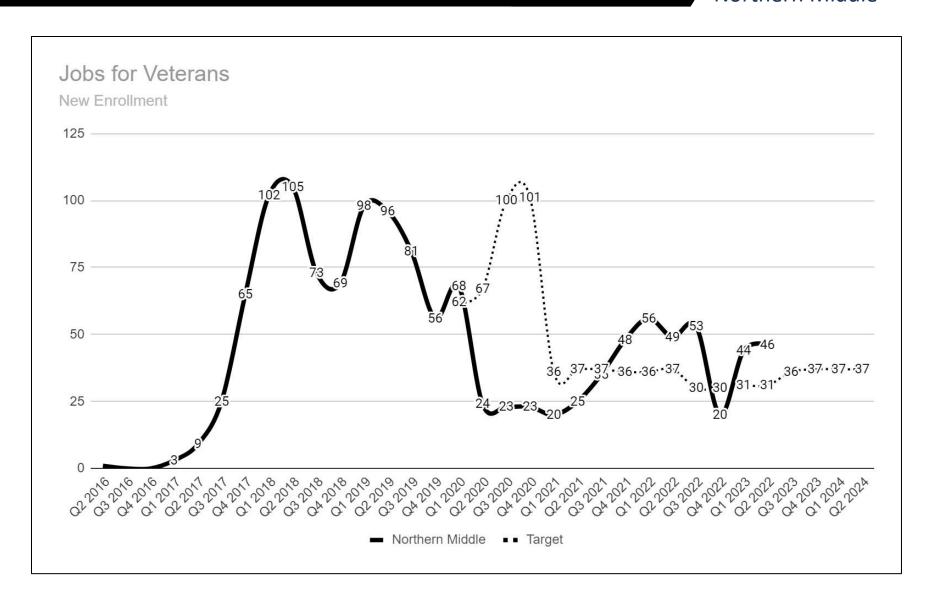
Adult and Dislocated Worker programs

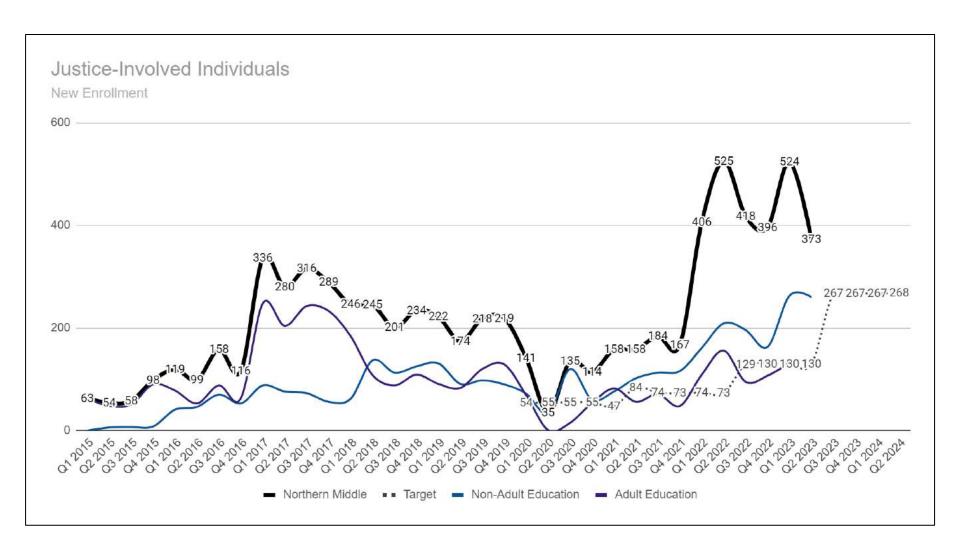
New Enrollments by Program

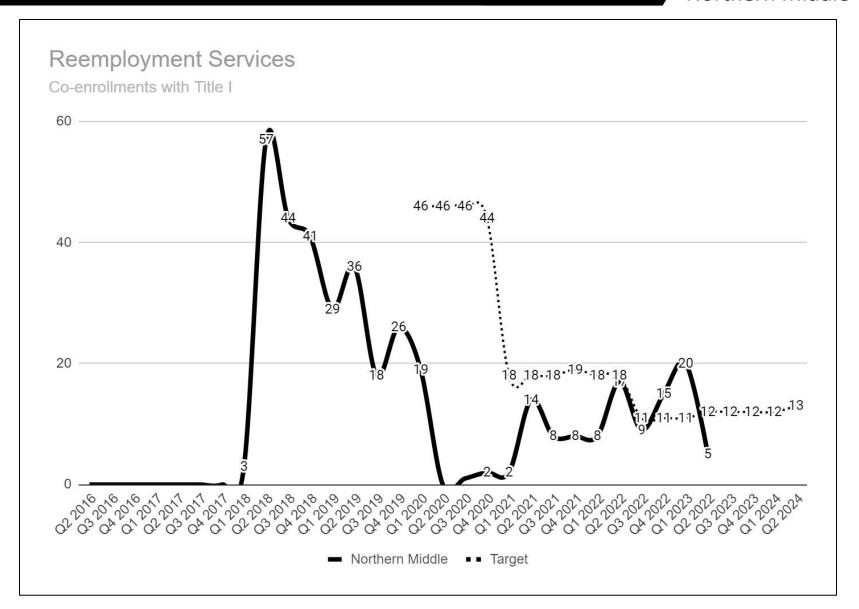


LWDB Proposal: Northern Middle

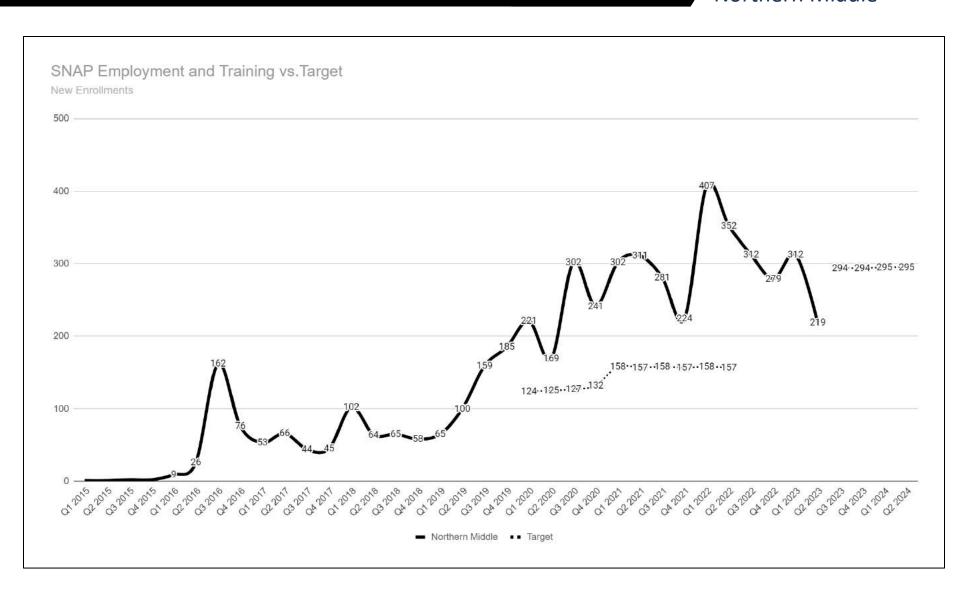
Key Performance Indicators PY23 LWDB Proposals	Adult	and Dislocation Apple	ed Morker Apprent	and sobs of the color of the co	Pre Apprent	ceship produced in the production of the product	ins duals strictured by the state of the sta	rvices Employed Employed	and and Training of the state o	thing sistant with the strength of the strengt	ce heritage	d Morest neof touth	nd Experience
Tennessee		6,774	55	442	5,175	236	2,970	90%	23,048		645	1,517	3,816
Northern Middle	1,062			147	1,069	49	1,178	90%	5,702	495	148	500	190
	1,000									460	138		
Up3 for Title I	1,000			flat	flat	flat	flat	flat	flat	425	128	custom	
Q1 (July - Sept 2023)	0.0			36	267	12	294	90%	1,425	90	32	175	
Q2 (Oct - Dec 2023)	0.0			37	267	12	294	90%	1,425	106	32	25	
Q3 (Jan - Mar 2024)	250.0			37	267	12	295	90%	1,426	107	32	25	
Q4 (Apr - Jun 2024)	290.0			37	268	13	295	90%	1,426	122	32	275	
Grand West	1,663	1,091		154	1,258	61	768	90%	4,844	762	229	315	1,483
Grand Middle	1,705	2,322		183	2,157	95	1,412	90%	10,401	736	221	882	717
Grand East	1,560	3,362		105	1,760	80	790	90%	7,804	651	195	320	1,609

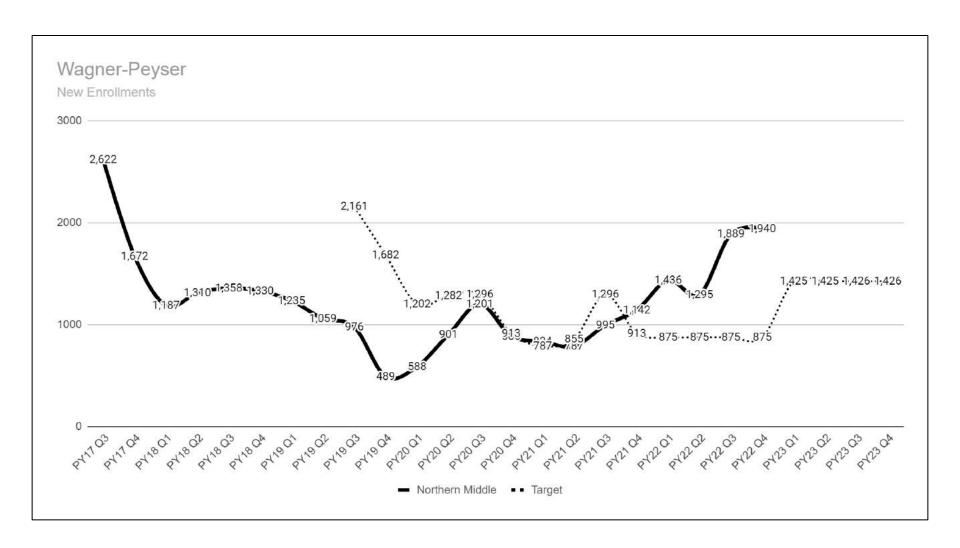


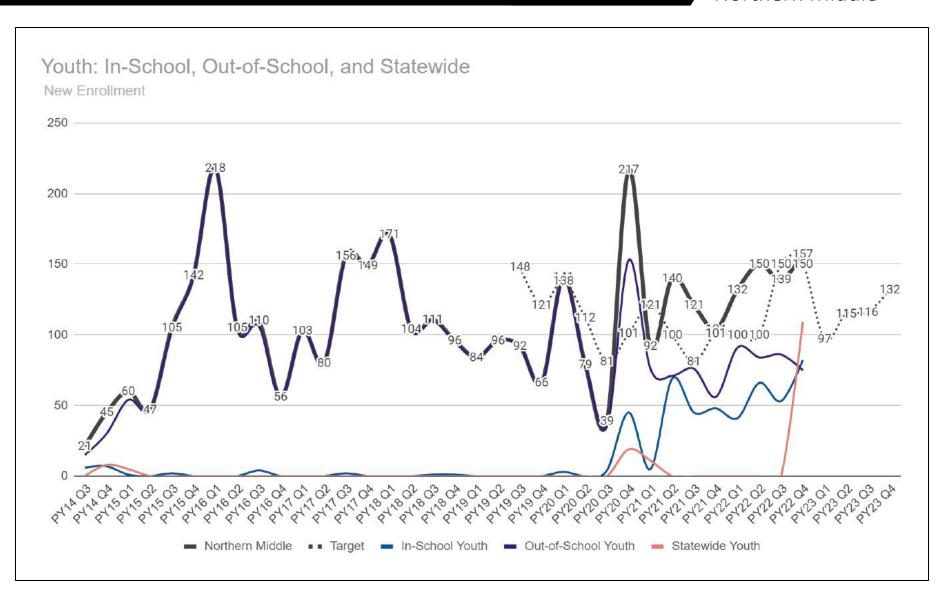




Northern Middle

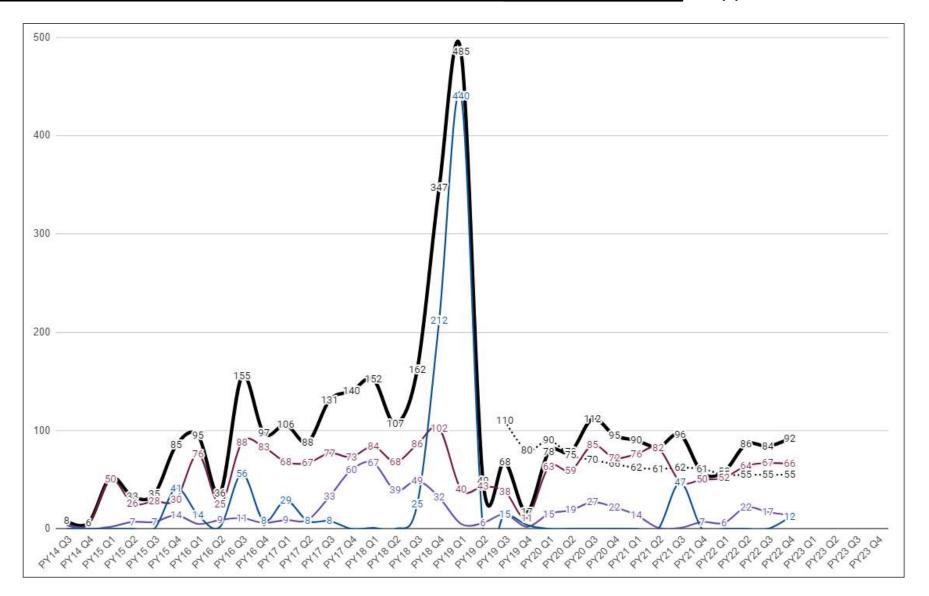






Upper Cumberland

Key Performance Indicators PY23 LWDB Proposals	Adult	and Disdora	ted worker had been been been been been been been bee	and ship of the control of the contr	West Apple of the Land of the	coship progra	ins dividuals of the control of the	Frices Employed	and and Training Adjustments	thing the standard of the stan	nent Lingh	Jent Touth	nt Expenent Living And Posticip
Tennessee		6,774	55	442	5,175	236	2,970	90%	23,048		645	1,517	3,816
Upper Cumberland	338			21	276	18	187	90%	1,702	112	34	100	330
				custom	flat	flat	126	flat		flat	flat	flat	
Q1 (July - Sept 2023)	84			5	69	4	45	90%	425	28	8	25	
Q2 (Oct - Dec 2023)	85			6	69	4	30	90%	426	28	9	25	
Q3 (Jan - Mar 2024)	85			5	69	5	25	90%	426	28	9	25	
Q4 (Apr - Jun 2024)	84			5	69	5	26	90%	425	28	8	25	
Grand West	1,663	1,091		154	1,258	61	768	90%	4,844	762	229	315	1,483
Grand Middle	1,705	2,322		183	2,157	95	1,412	90%	10,401	736	221	882	718
Grand East	1,560	3,362		105	1,760	80	790	90%	7,804	651	195	320	1,609



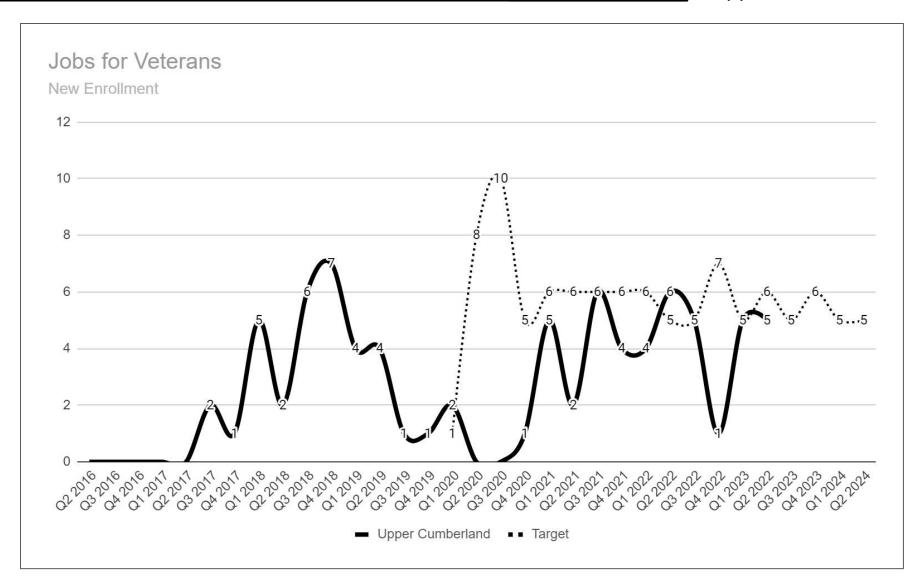
Upper Cumberland

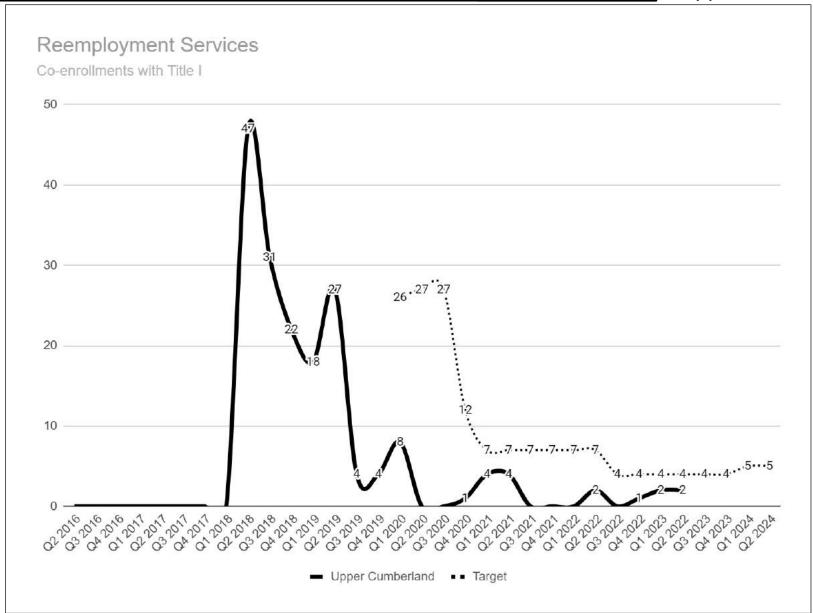
Adult and Dislocated Worker programs

New Enrollments by Program

200

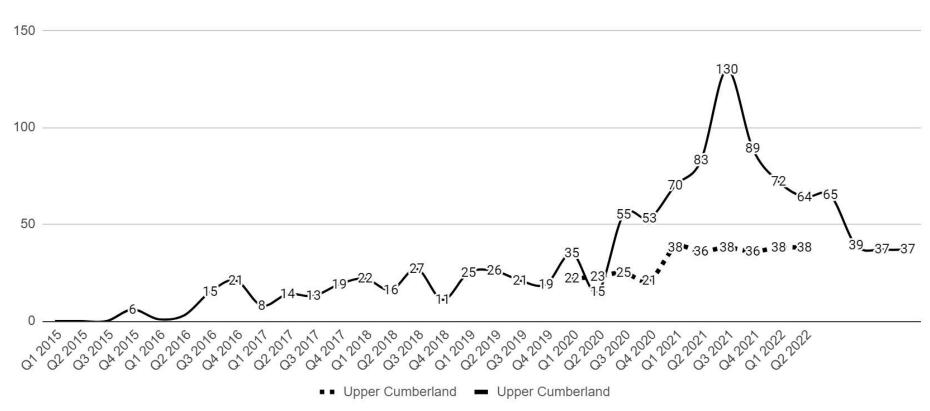


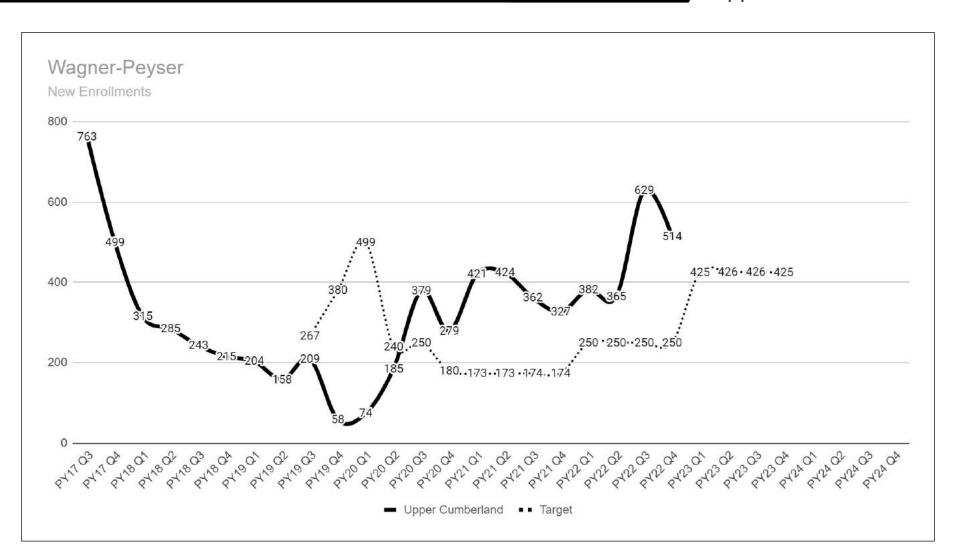




SNAP Employment and Training vs. Target

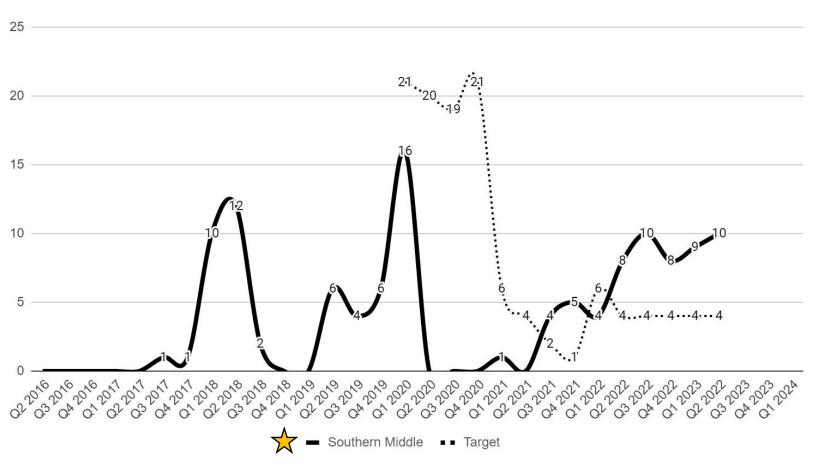
Total Enrollments





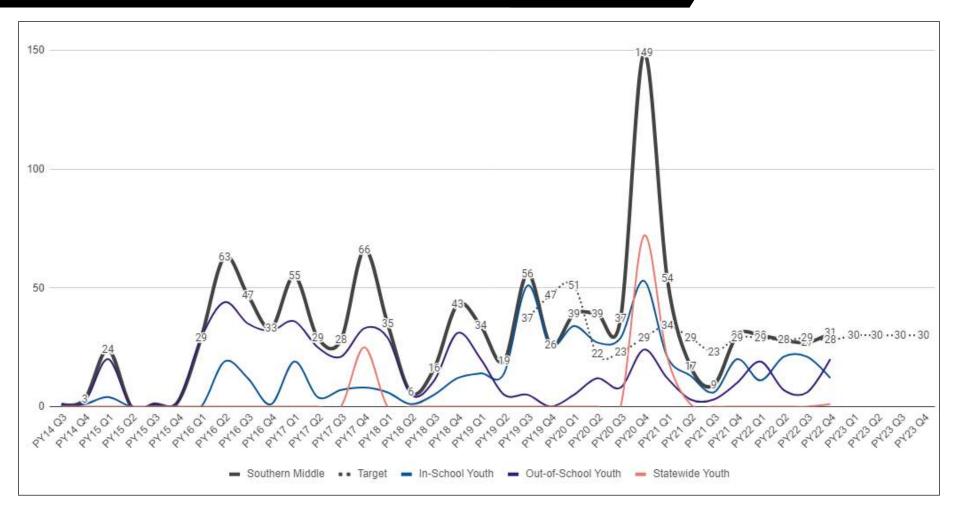
Reemployment Services

Co-enrollments with Title I

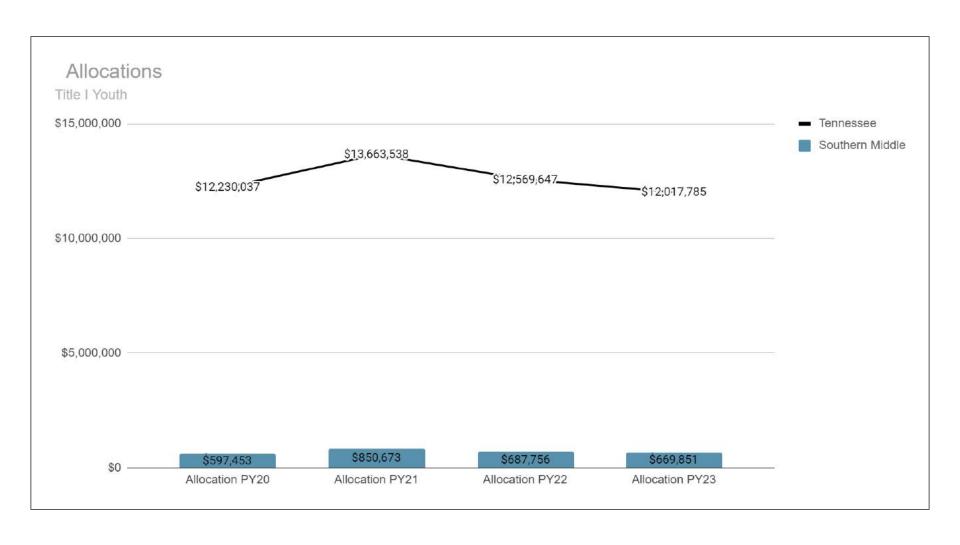


Youth new enrollment

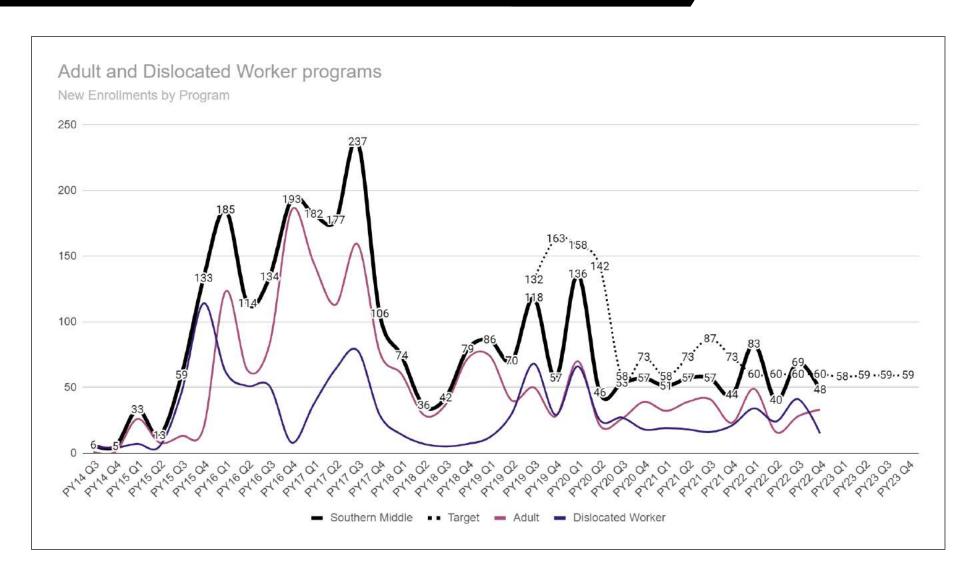
Southern Middle



Key Performance Indicators PY23 LWDB Proposals	Adult	and Disberg	ted worker	ent sing of the control of the contr	re Applent	athyoned to the state of the st	ans dividuals of the service of the	Employed Linglayor Linglayor	entand Transport	ining starting and the starting of the startin	hent Engli	nent Youth	ant Experience Work Endinent Livi
Tennessee		6,774	55	442	5,175	236	2,970	90%	23,048		645	1,517	3,816
Southern Middle	261			15	156	29	47	90%	2,996	129	39	282	197
	235									120	36		
Counter	224			xQtr	xQtr					111	33	xQtr	
Q1 (July - Sept 2023)				3	39	8	12	90%	749	28	9	71	
Q2 (Oct - Dec 2023)	56			4	39	7	12	90%	749	28	8	70	
Q3 (Jan - Mar 2024)	56			4	39	7	11	90%	749	27	8	70	
Q4 (Apr - Jun 2024)	56			4	39	7	12	90%	749	28	8	71	
Grand West	1,663	1,091		154	1,258	61	768	90%	4,844	762	229	315	1,483
Grand Middle	1,705	2,322		183	2,157	95	1,412	90%	10,401	736	221	882	718
Grand East	1,560	3,362		105	1,760	80	790	90%	7,804	651	195	320	1,609

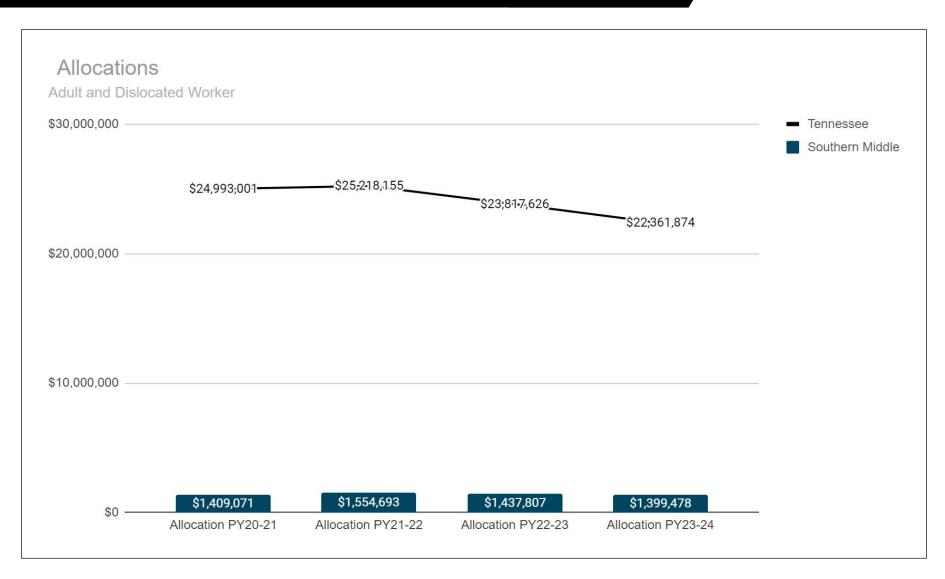


Southern Middle



Key Performance Indicators PY23 LWDB Proposals	Adult	and Disberg	ted worker	ent sing of the control of the contr	re Applent	athyoned to the state of the st	ans dividuals of the service of the	Employed Linglayor Linglayor	entand Transport	ining starting and the starting of the startin	hent Engli	nent Youth	ant Experience Work Endinent Livi
Tennessee		6,774	55	442	5,175	236	2,970	90%	23,048		645	1,517	3,816
Southern Middle	261			15	156	29	47	90%	2,996	129	39	282	197
	235									120	36		
Counter	224			xQtr	xQtr					111	33	xQtr	
Q1 (July - Sept 2023)				3	39	8	12	90%	749	28	9	71	
Q2 (Oct - Dec 2023)	56			4	39	7	12	90%	749	28	8	70	
Q3 (Jan - Mar 2024)	56			4	39	7	11	90%	749	27	8	70	
Q4 (Apr - Jun 2024)	56			4	39	7	12	90%	749	28	8	71	
Grand West	1,663	1,091		154	1,258	61	768	90%	4,844	762	229	315	1,483
Grand Middle	1,705	2,322		183	2,157	95	1,412	90%	10,401	736	221	882	718
Grand East	1,560	3,362		105	1,760	80	790	90%	7,804	651	195	320	1,609

Southern Middle



Southern Middle

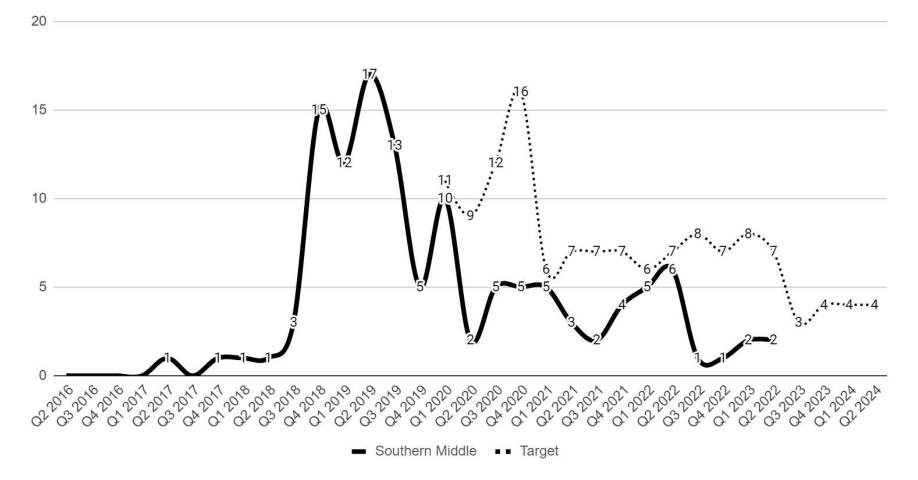
Title I Adult + Disloc	ated Worker				
LWDA	Allocation PY20-21	Allocation PY21-22	Allocation PY22-23	Allocation PY23-24	%
Northwest	\$1,296,565	\$1,175,897	\$1,060,054	\$918,097	4.1%
Greater Memphis	\$5,990,555	\$5,449,553	\$5,322,189	\$5,749,851	25.7%
Southwest	\$1,192,917	\$1,136,939	\$998,101	\$876,327	3.9%
Northern Middle	\$5,204,606	\$6,390,853	\$6,353,025	\$5,329,510	23.8%
Upper Cumberland	\$1,232,856	\$1,188,607	\$1,064,254	\$1,011,817	4.5%
Southern Middle	\$1,409,071	\$1,554,693	\$1,437,807	\$1,399,478	6.3%
Northeast	\$1,981,980	\$1,777,555	\$1,610,474	\$1,432,589	6.4%
East	\$4,152,864	\$4,123,320	\$3,778,735	\$3,386,047	15.1%
Southeast	\$2,531,588	\$2,420,740	\$2,192,987	\$2,258,158	10.1%
	\$24,993,001	\$25,218,155	\$23,817,626	\$22,361,874	

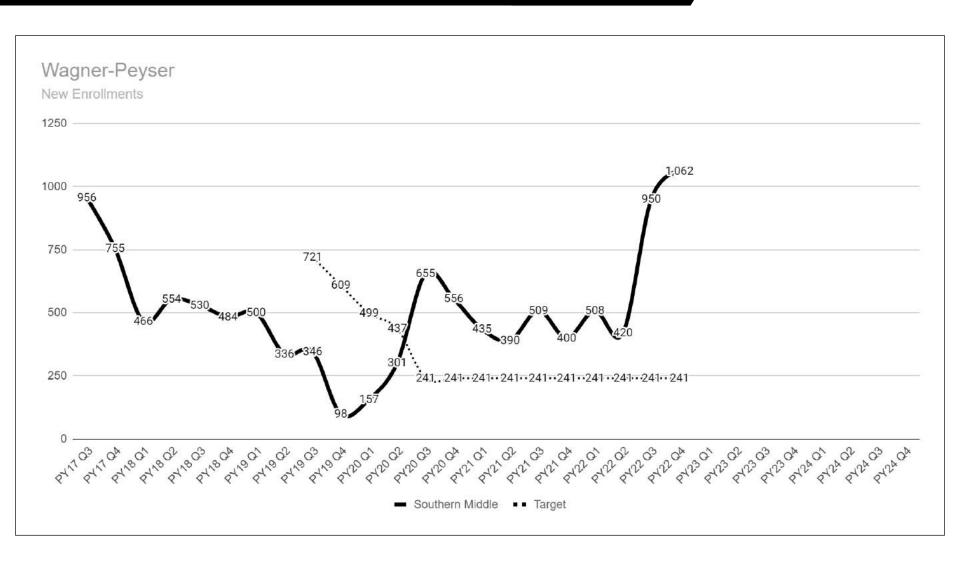
Over the past three years, the State has lost 6.1% of its Title I Adult + Dislocated Worker funding.

As Southern Middle has lost \$155,215 or 10%, we have proportionately revised down our initial ask of 261 to 235.

Jobs for Veterans

New Enrollment



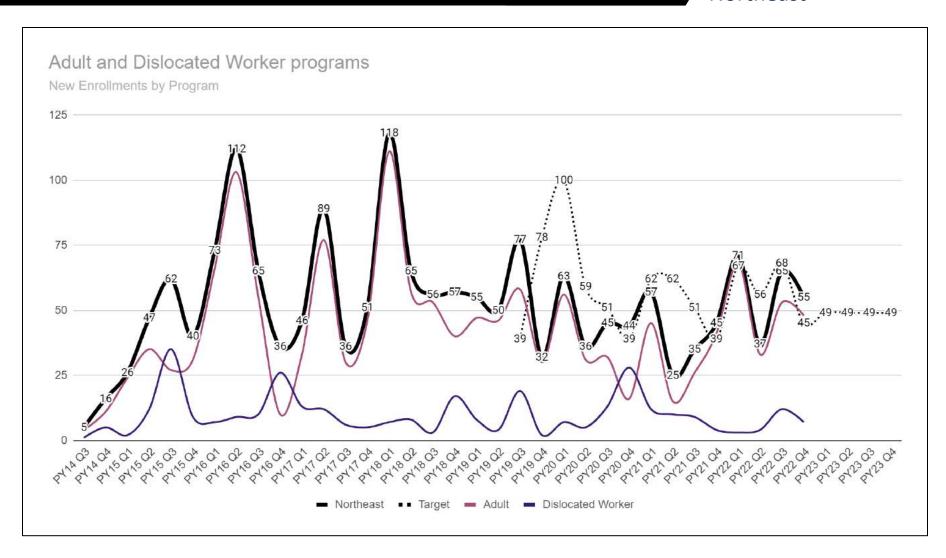


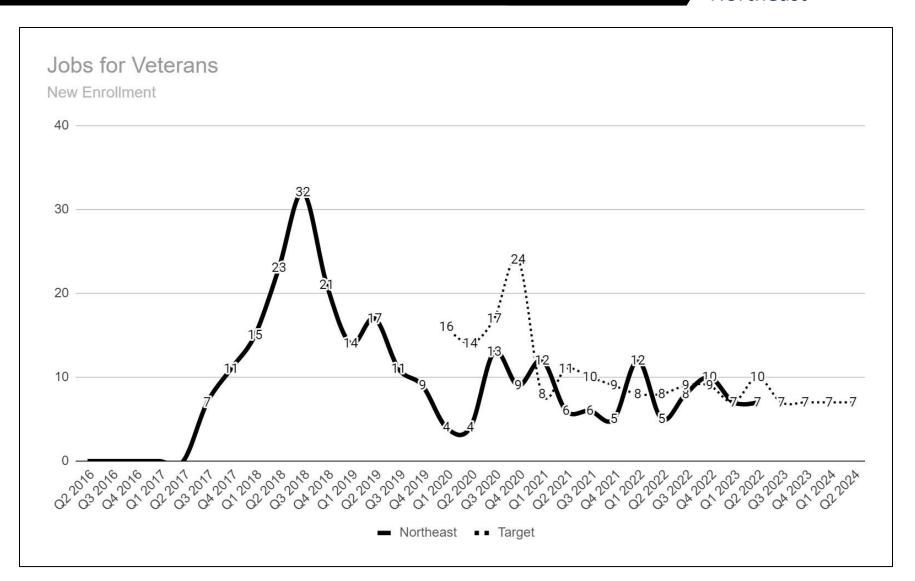
Title I Youth					
LWDA	Allocation PY20	Allocation PY21	Allocation PY22	Allocation PY23	%
Northwest	\$698,843	\$683,885	\$606,322	\$531,546	4.4%
Greater Memphis	\$3,248,907	\$3,259,669	\$3,080,436	\$3,640,902	30.3%
Southwest	\$642,358	\$674,159	\$576,172	\$514,725	4.3%
Northern Middle	\$2,070,051	\$2,935,628	\$3,054,142	\$2,510,337	20.9%
Upper Cumberland	\$607,954	\$671,147	\$562,153	\$563,814	4.7%
Southern Middle	\$597,453	\$850,673	\$687,756	\$669,851	5.6%
Northeast	\$1,041,681	\$1,007,545	\$898,870	\$826,025	6.9%
East	\$1,977,141	\$2,222,063	\$1,903,524	\$1,698,467	14.1%
Southeast	\$1,345,649	\$1,358,769	\$1,200,272	\$1,062,118	8.8%
	\$12,230,037	\$13,663,538	\$12,569,647	\$12,017,785	

Over the past three years, the State has lost 4.4% of its Title I Youth funding.

As Southern Middle has lost \$180,822 or 21%, we requesting to 'meet in the middle' between our initial ask of 129 and your counter proposal of 111: **120**.

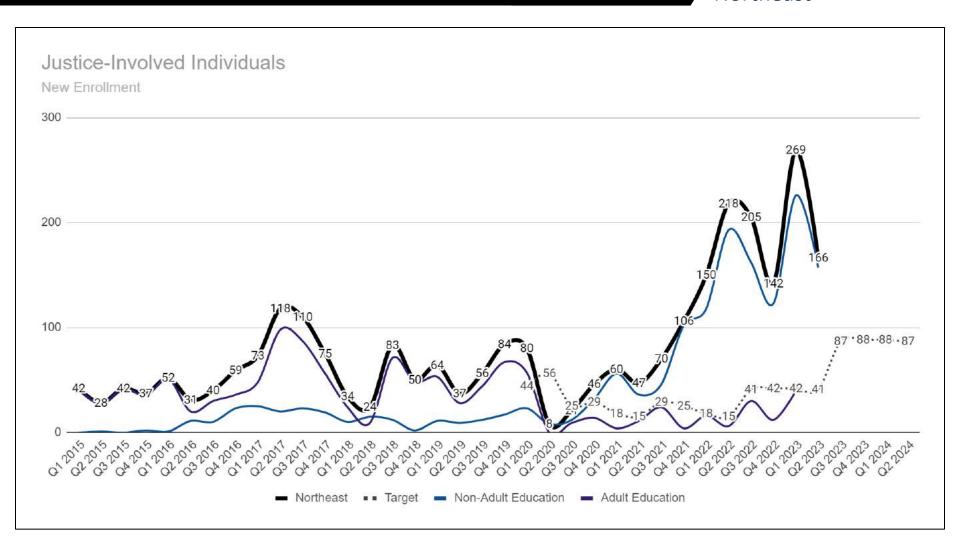
Northeast

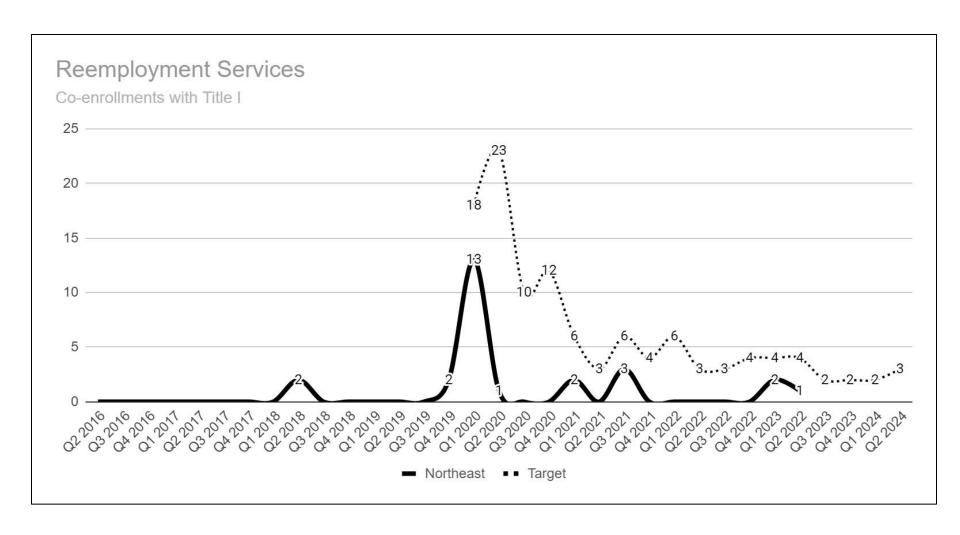




Justice-Involved new enrollment

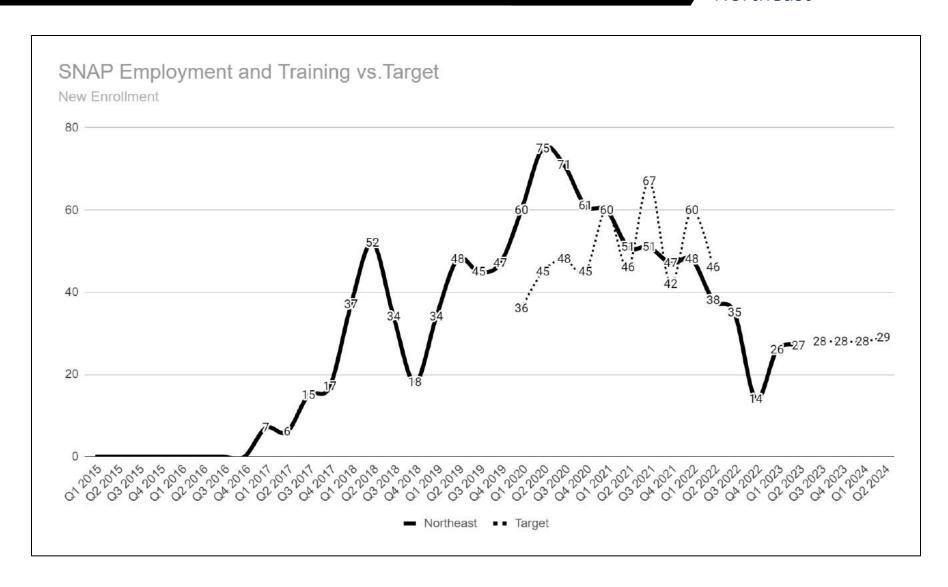
Northeast

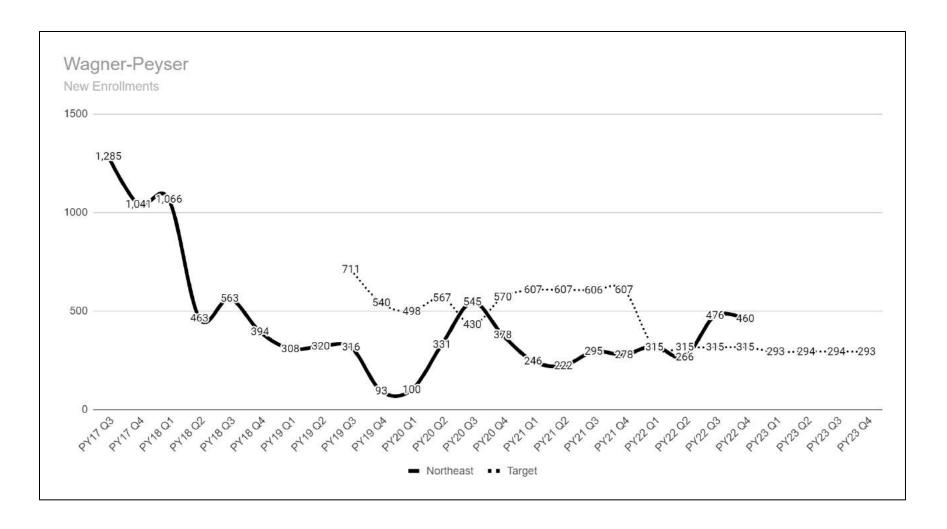


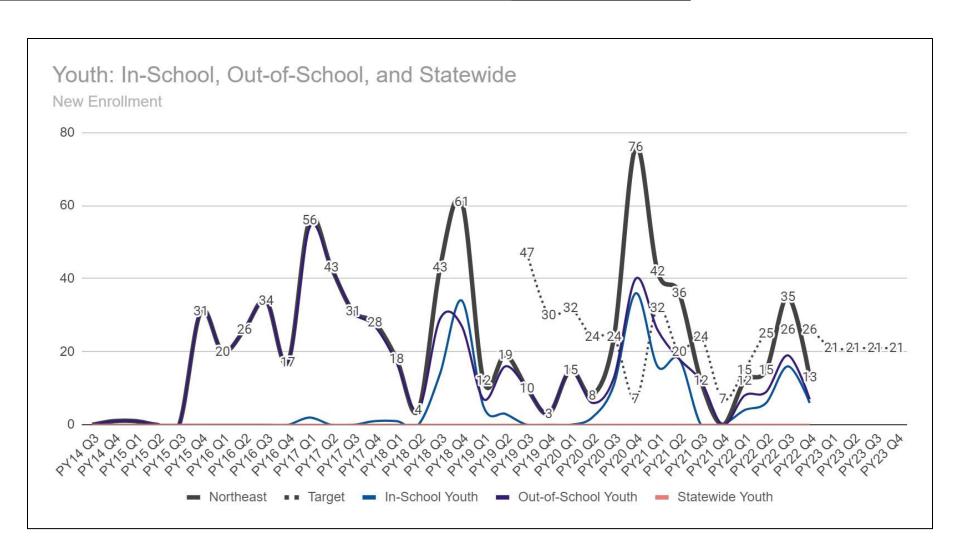


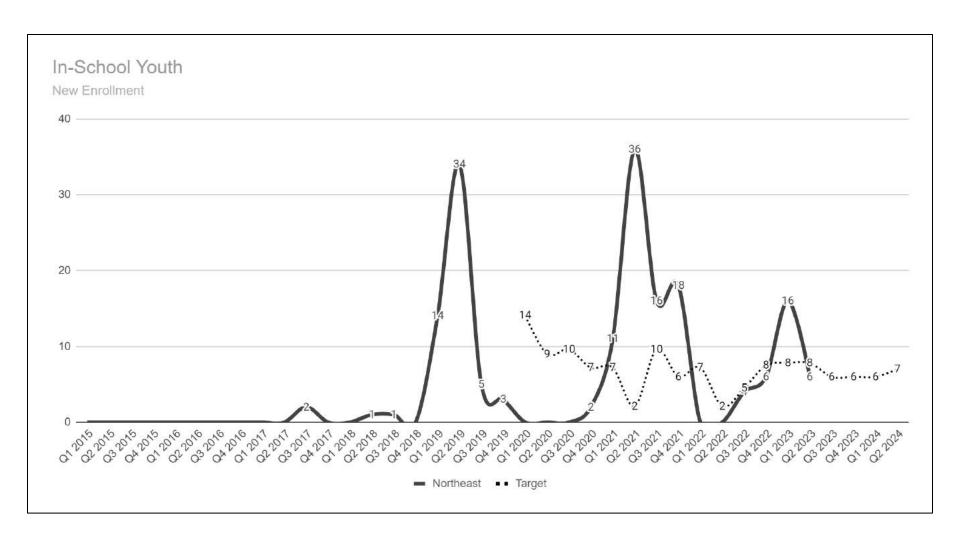
SNAP Employment and Training new enrollment

Northeast





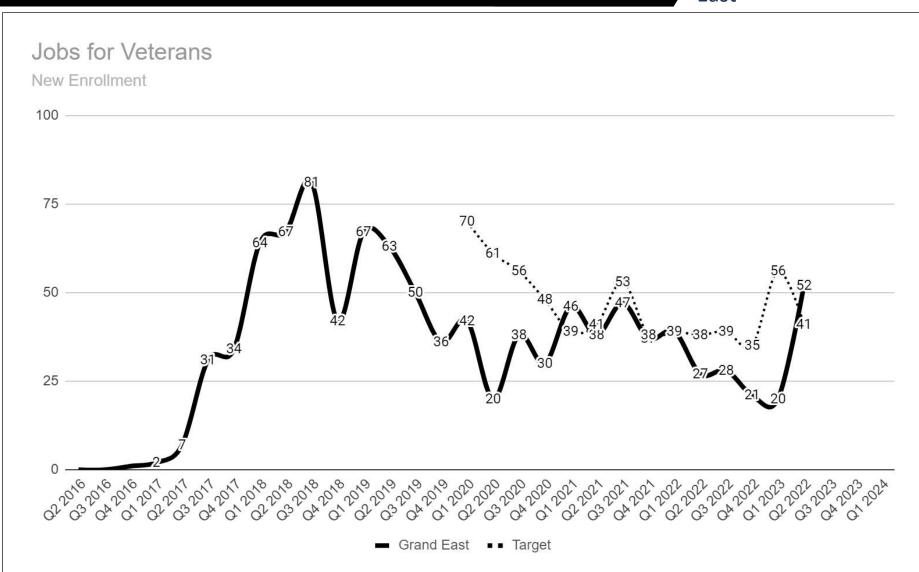


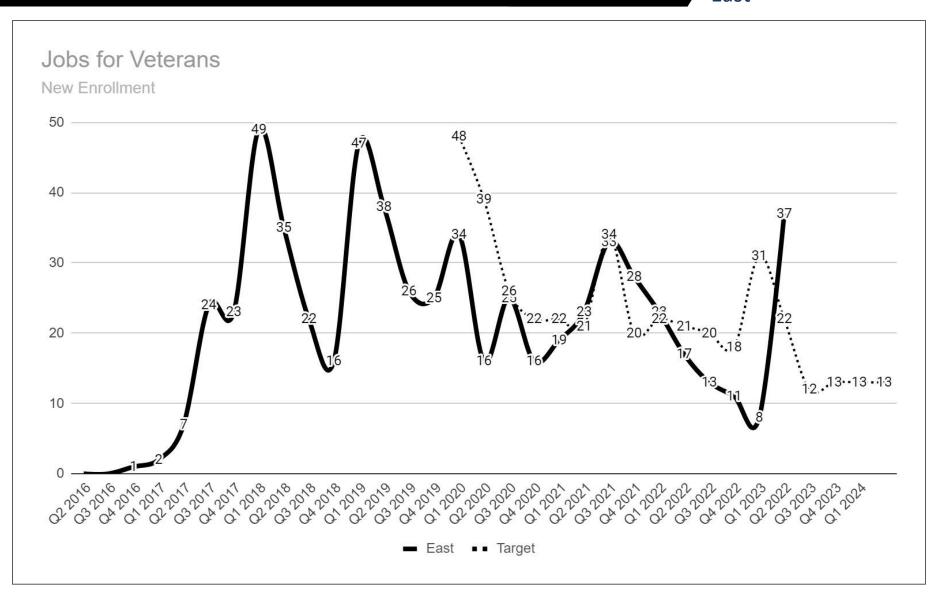


PY22 Performance

LWDB East

Actuals	Tennessee	Northwest	Greater Memphis	Southwest	Northern Middle	Upper Cumberland	Southern Middle	Northeast	East	Southeast	Grand West	Grand Middle	Grand East
Key Performance Indicators - July 1, 2022 through June 30, 2023													
Adult, Dislocated Wo	nt												
PY22	5,909	569	1,674	300	1,087	320	242	228	1,048	441	2,543	1,649	1,717
PY22 Q1	1,682	75	662	101	315	58	83	71	230	87	838	456	388
PY22 Q2	1,287	51	574	25	190	86	40	37	202	82	650	316	321
PY22 Q3	1,578	254	333	68	271	84	69	65	306	128	655	424	499
PY22 Q4	1,362	189	105	106	311	92	50	55	310	144	400	453	509
	314	5.3%											
Adult Education - Adu													
PY22	18,577	570	2,067	614	6,572	1,262	1,019	769	3,383	2,330	3,242	8,853	6,482
PY22 Q1	4,203	114	505	149	1,450	293	242	170	727	558	763	1,985	1,455
PY22 Q2	6,077	179	668	200	2,182	428	338	247	1,077	762	1,043	2,948	2,086
PY22 Q3	8,297	277	894	265	2,940	541	439	352	1,579	1,010	1,436	3,920	2,941
PY22 Q4													

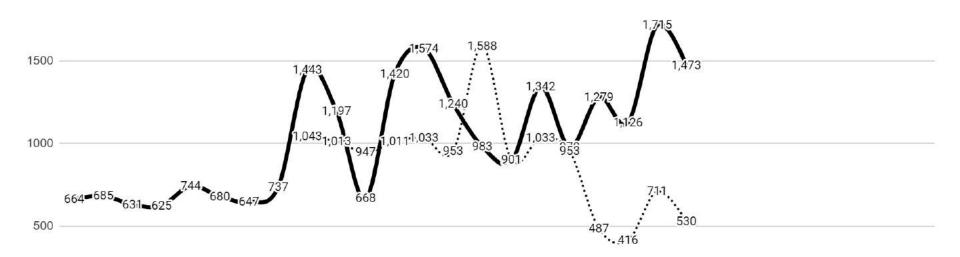




Wagner-Peyser

New Enrollments

2000



Target

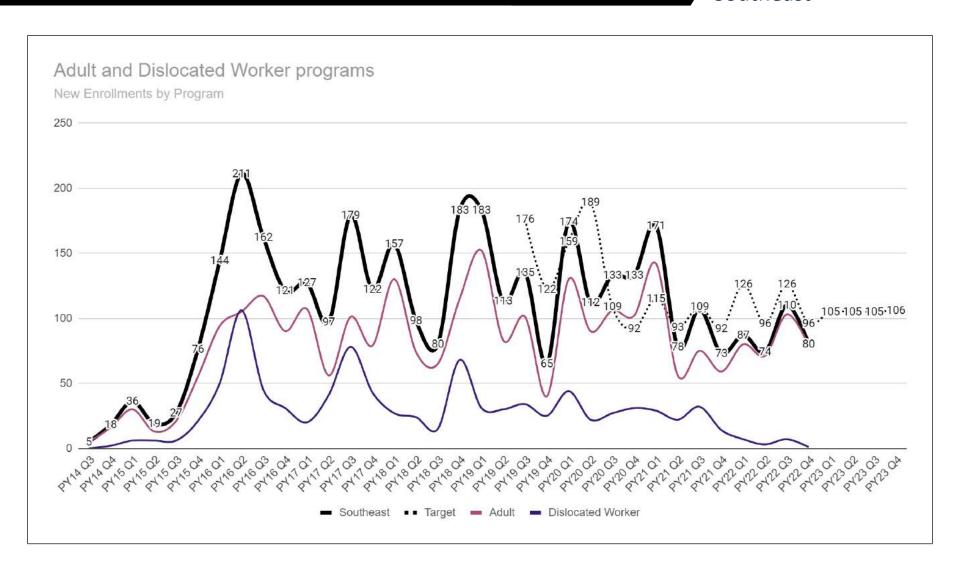
Youth Work Experience *new enrollment*



Key Performance Indicators PY23 LWDB Proposals	Adult	and Dislocation of the Land Inches	ed Morker	ant spired Parces for Continuous Augustin State Continuous Augustin St	To Apple not be to the state of	hi prodrading	his diriduals of the control of the	knolom knolom knolom knolom	antand training the state of th	the set of	ce slocated his	Worker North N	nt Experience North Chromont Livit
Tennessee		6,774	55	442	5,175	236	2,970	90%	23,048		645	1,517	3,816
East	859			51	622	41	491	90%	3,998	362	109	90	449
Counter	flat			flat	flat	flat	flat	flat	flat	flat	flat	flat	
Q1 (July - Sept 2023)	214			12	155	10	122	90%	999	90	27	22	
Q2 (Oct - Dec 2023)	215			13	156	10	123	90%	1,000	91	27	23	
Q3 (Jan - Mar 2024)	215			13	156	10	123	90%	1,000	91	27	23	
Q4 (Apr - Jun 2024)	215			13	155	11	123	90%	999	90	28	22	
Grand West	1,663	1,091		154	1,258	61	768	90%	4,844	762	229	315	1,483
Grand Middle	1,705	2,322		183	2,157	95	1,412	90%	10,401	736	221	882	718
Grand East	1,560	3,362		105	1,760	80	790	90%	7,804	651	195	320	1,609

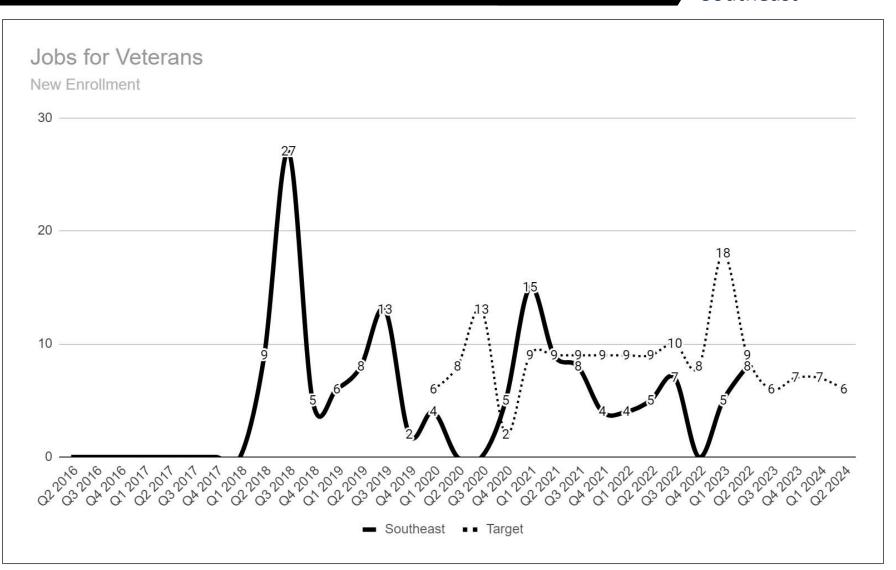
Adult and Dislocated Worker new enrollment

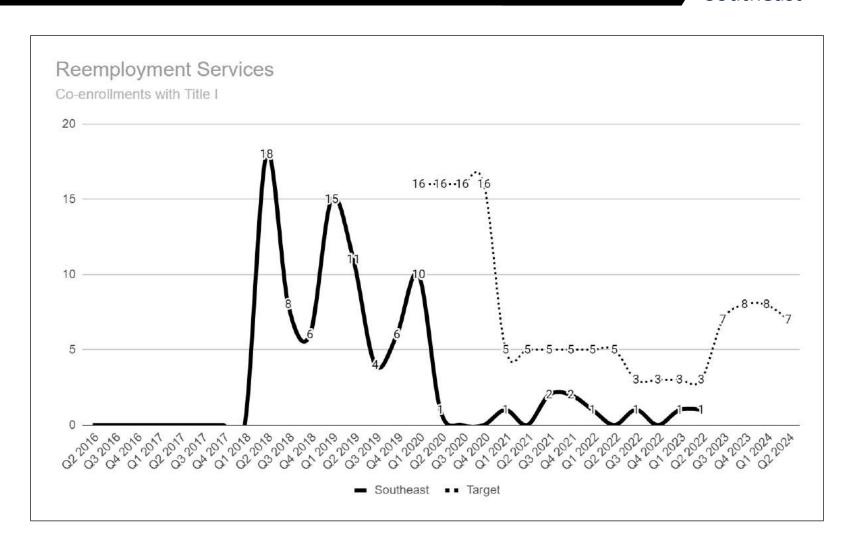
Southeast



Jobs for Veterans new enrollment

Southeast





SNAP Employment and Training new enrollment

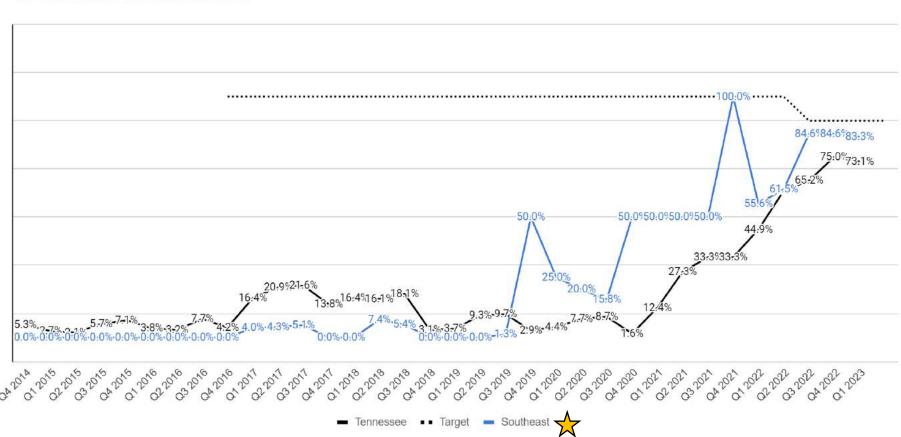
Southeast

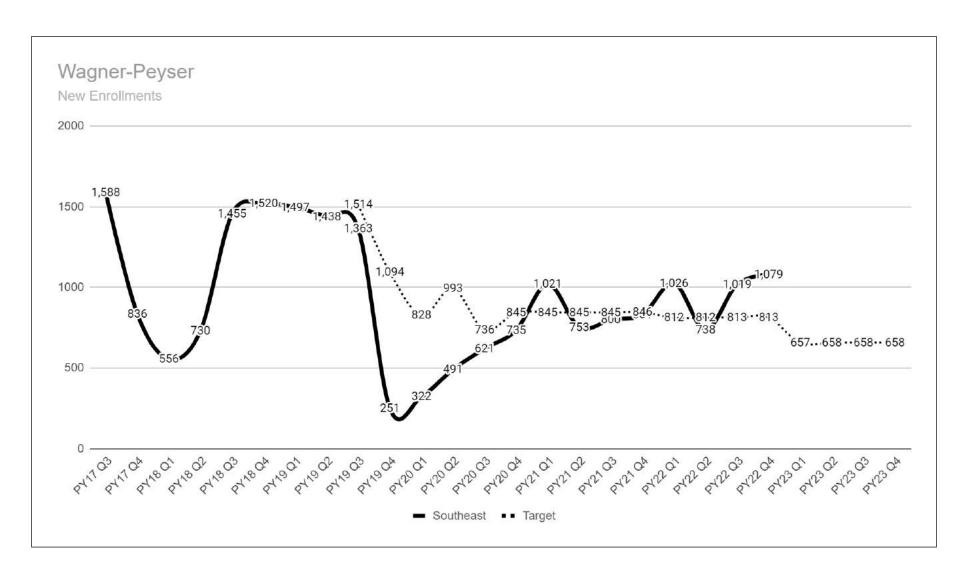


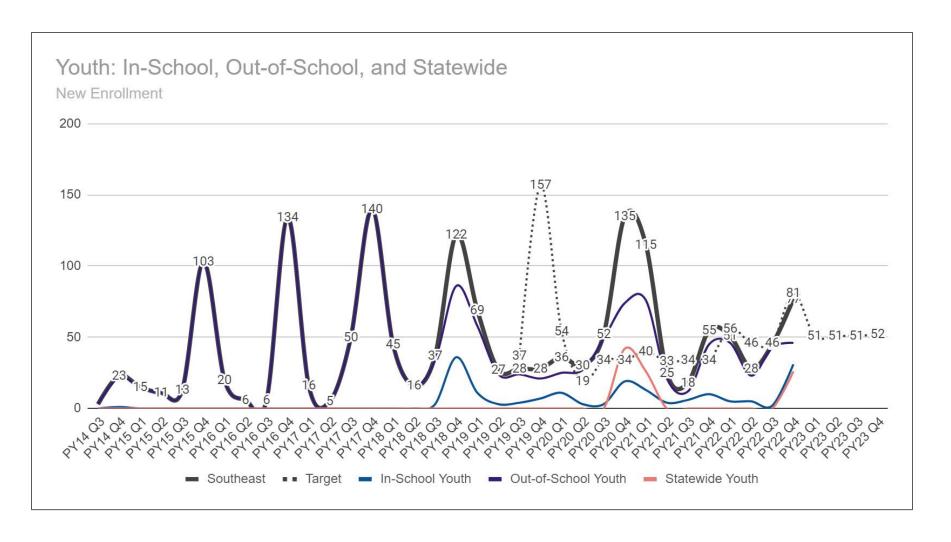
Trade Adjustment Assistance Co-enrollment with Title I Dislocated Worker

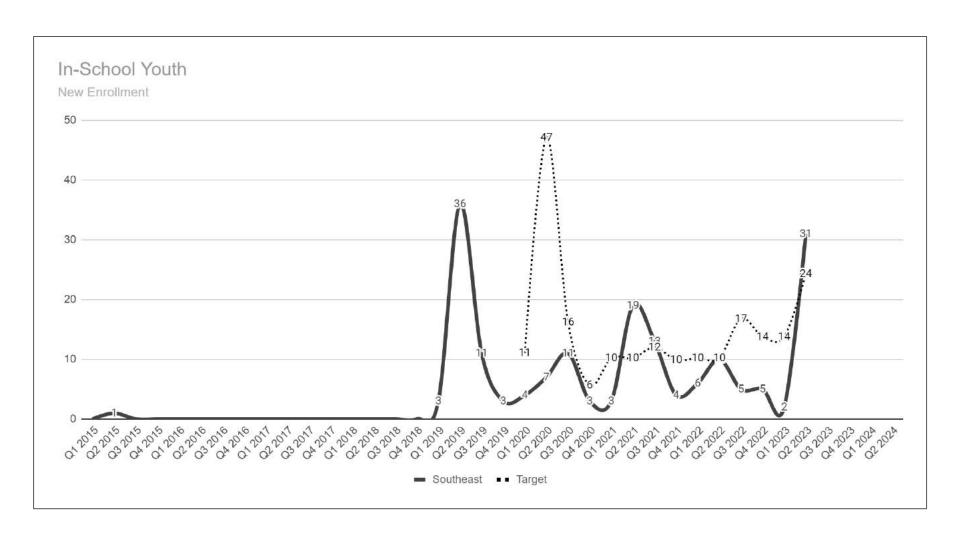


Co-enrollment rate with Dislocated Worker











Key Performance Indicators Opening Conversation PY23