



Coordinating Workforce Development for Northern Nevada

Date: August 2023
To: Governor's Workforce Development Board
From: Milt Stewart, CEO, Nevadaworks
Subject: Quarterly Report

General quarterly updates since the last full board meeting.

EmployNV Business & Career Hubs

- EmployNV Career_Hub – Reno
 - The One-Stop Operator in Reno is fully staffed with a Program Manager and 3 full-time program assistants.
 - Customer Service Score data for PY2022Q4 saw nearly 100% of customers rate their experience as positive through the satisfaction survey.
- EmployNV Hubs – Reno and Rural Communities
 - Co-located partners continue to work together to meet customer needs through referrals and co-enrollments.
 - As of August 1st, Nevadaworks is providing services in all the EmployNV Hubs throughout northern Nevada. This co-location allows for greater collaboration between Nevadaworks and the partners in the EmployNV Hubs leading to increased co-enrollments and additional braiding of funding resources. Nevadaworks is currently working with DETR to transition an existing Nevadaworks service delivery location in Fernley into an EmployNV Hub to meet the employer and jobseeker needs of this community. We look forward to sharing more information once the plans are fully fleshed out.

Strategic Initiatives

- Skillup Northern Nevada, an online learning portal, continues to be available at no cost to all residents of the Nevadaworks Workforce Development Area. A total of 1,323 individuals enrolled in 1,880 courses, successfully completing 1,223. The most popular courses continue to be success skills such as time management, writing emails, listening skills, business etiquette, etc.

Other

- Priority of Service Guidelines
 - USDOL has set a goal and minimum standard for the percentage of participants who are in at least one of the following priority groups: veterans, low-income individuals, individuals on public assistance, individuals with a disability or individuals who are English language learners. Nevadaworks is currently exceeding the set goal at 94.1%.
- Nevadaworks continues to convene employers, service providers, state agencies, and other workforce development organizations at our Northern Nevada Workforce Alliance meetings held at 2:00 PM on the third Thursday of every other month. Meetings are held at the Reno Town Mall Board Room located at 4001 S. Virginia Street, Reno, NV, 89502.
- HI-B Grant for training health care workers in the rural Nevada counties
 - Nevada Hospital Association has been contracted as sub awardee with a contract of \$2,250,000 through 11/30/2024.
 - 84 Enrollees to date with continued plans to expand program participation throughout the region.

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- Nevadaworks was granted a modification by USDOL through GOWINN to allow for expansion of the provision of grant services into Boulder City, Mesquite and Pahrump.
- Nevadaworks has received an Incumbent Worker Training Grant through DETR. We are continually conducting outreach to employers and training providers to inform them of the upskilling opportunities available through this program. To date, 83 employees have been trained, with multiple additional contracts in process.

Any COVID-related news/updates related to Title I.



- National Dislocated Worker Grant (NDWG) Disaster Recovery (DR) and Employment Recovery (ER)
 - NDWGs are a joint effort between Nevadaworks, Workforce Connections, and DETR.
 - Nevadaworks has enrolled a total of 411 NDWG participants over the duration of the grant period.
 - NDWG-DR funding expired on 6/30/2023. Nevadaworks continues to provide career and training services to participants with NDWG-ER funds through 9/30/2023, the end date of this contract.

Any information on service providers that can be shared.

- EmployNV Business Hub account managers are continuing to market Incumbent Worker Training, Silver State Works, and Work Experience programs to employers and getting them registered to participate.
- WIOA Program Update
 - Nevadaworks Service Providers continue to enroll and serve participants through in-person and virtual methods. Nevadaworks Service Provider staff continue to work with employers to establish On-the-Job Training and Work Experience opportunities for participants.

Any relevant and/or recent performance measures that can be shared.

- Nevadaworks Performance Report for PY2022, 7/1/2022-6/30/2023.

 nevadaworks Coordinating Workforce Development for Northern Nevada					
Nevadaworks Performance Measures Actual Achievement Rates and Percentage of DOL Negotiated Rates Attained PY2022 Full Year 7/1/2022 Through 6/30/2023					
Adult					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	81.5%	79.1%	\$9,147.00	74.1%	85.7%
DOL Negotiated Rate	79.8%	79.0%	\$8,100.00	79.9%	78.9%
% of Neg. Rate Attained	102.1%	100.1%	112.9%	92.7%	108.6%
Dislocated Worker					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	82.8%	81.7%	\$11,909.00	78.2%	85.7%
DOL Negotiated Rate	81.4%	85.5%	\$10,000.00	81.7%	80.0%
% of Neg. Rate Attained	101.7%	95.6%	119.1%	95.7%	107.1%
Youth					
	Employed / In Training / In Education 2nd Quarter After Exit	Employed / In Training / In Education 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	78.1%	76.1%	\$6,594.00	73.5%	89.2%
DOL Negotiated Rate	80.8%	77.1%	\$5,800.00	71.6%	55.0%
% of Neg. Rate Attained	96.7%	98.7%	113.7%	102.7%	162.2%
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Any upcoming initiatives and/or plans for the program.

- Nevadaworks Good Jobs Challenge Grant is nearing the end of the system development phase and will be entering the project implementation phase soon. The following is an update on some of the primary project deliverables:
 - Nevadaworks has convened 25 industry partnership meetings to gather input, verify needs, and identify gaps in training from nearly 100 employers.
 - Using the Industry Sector Partnerships established through Good Jobs Northern Nevada (GJNN), Nevadaworks has verified the proposed training model with employers to include adult education and libraries, along with community colleges and private sector trainers.
 - Nevadaworks continues to solicit and has received additional commitments to hire beyond those supported by letters.
 - A robust Outreach, Engagement, & Dissemination Plan and materials (hard copy, digital, and website) for employer engagement and participant recruitment has been developed and is continually updated.
 - Nevadaworks establishing relationships and developing MOUs with rural community-based organizations for the provision of wraparound services.
 - Partnering with workforce stakeholders to develop a comprehensive plan for delivery of service, referrals, tracking and placements.
 - Hosting community meetings to gather input on resiliency planning:
 - Six Tribal engagement meetings have been held to date.
 - An urban community charrette was hosted on June 23, 2023. These will now occur on a semiannual basis.
 - For rural Nevada, the Northern Nevada Rural Development Authority (NNRDA) Community Economic Development plan was used in lieu of a community charrette due to the recent Community Economic Development Strategy (CEDs) community input sessions hosted by University of Nevada, Reno-University Center for Economic Development (UNR-UCED). Nevadaworks will participate in the December 2023 NNRDA community charrette that corresponds with CEDs update.
 - Implementing the Continuous Process Improvement Training Design Model by WestEd. WestEd is in the process of finishing the four industry profiles for employers, conducting a gap analysis, determining industry skills and occupation needs, and identifying nationally recognized industry credentials.
 - In collaboration with Nevada Department of Education, TMCC, WNC, and GBC, Nevadaworks is designing education and training programs focused on employer approved, nationally recognized industry credentials and employer-driven Adult Education Integrated Education & Training programs (IET).
 - Coordinating with the library system for training, employer showcases, and student recruitment.
 - A comprehensive five-year workforce strategic plan is being developed through GJNN with a specific emphasis on rural areas and the tribes. The plan is being developed to align with the strategic plans of workforce stakeholder agencies including the GWDB, GOED, OSIT, the EDA Economic Development Districts, Tribal governments, the Community Economic Development plans being developed in conjunction with UNR-UCED, and many other organizations.
 - Creating an Indian Workforce Committee to convene and engage with the tribes in a meaningful and productive manner to ensure that Nevadaworks addresses their unique workforce needs not only through the grant period, but beyond.
- Nevadaworks had a robust conversation with SNAP Employment and Training to discuss how Nevadaworks can partner to co-enroll participants and braid resources.
- Nevadaworks has provided a letter of commitment and is diligently working with UNR-UCED on their USED A Tech Hub grant proposal. Nevadaworks and UNR-UCED have agreed that Nevadaworks will be the lead workforce development agency for the grant.
- Nevadaworks has two open positions, Finance Manager and Strategic Projects Coordinator. The job descriptions have been shared with GOWINN. Please share within your networks to help Nevadaworks fill these roles with the best candidates that Nevada has to offer!
- The Nevadaworks Board continues its strategic planning with the goal of becoming a higher performing local board. Strategic priorities have been developed and an implementation plan is being created to move the work forward.

- Nevadaworks has partnered with DETR to assist the USDOL - Employment & Training Administration (ETA) with hosting a Grant Funding Workshop in Reno on September 7th. This workshop will provide information on how to apply for competitive ETA federal grants, current ETA grant programs and initiatives, and existing funding opportunities. A presentation and panel discussion will be held by current ETA funded discretionary grantees such as The Children's Cabinet, Foundation for an Independent Tomorrow, and the Nevada National Farmworker Jobs Program grantee. Time has been set aside for the panelists to answer any questions that attendees might have about their experiences with ETA grants. This workshop will be offered in person and virtually. Nevadaworks has provided the flier to GOWINN and asked them to share it with the group. Please help us spread the word!